

Fractal One Suggestion Portal

 help.fractal.com/hc/en-us/articles/25163610268941-Fractal-One-Suggestion-Portal

The **Fractal One Suggestions Portal** allows users to propose improvements or new features that can contribute to the evolution of the platform. Suggestions are considered based on user needs and can help optimize Fractal One's performance, stability, security, and operational capabilities in the maintenance field. This article explains how suggestions are evaluated and how users can contribute to the continuous improvement of the platform.

[Click to enter.](#)

Sources of Improvements in Fractal One

There are two main sources driving the continuous evolution of the platform. The first comes directly from users, who, through the "Suggestion Portal," can propose improvements or new features to optimize Fractal One. To be considered by the technical team, a suggestion must meet three fundamental requirements:

1. **Platform Relevance:** The improvement idea must be directly related to the Fractal One platform, especially in the maintenance area.
2. **Community Support:** The suggestion must gain the support of a significant portion of the user community; generally, we require it to be favorably voted on by at least 75% to 80% of users.
3. **Technical Feasibility:** The suggestion must be technically viable and feasible to implement.

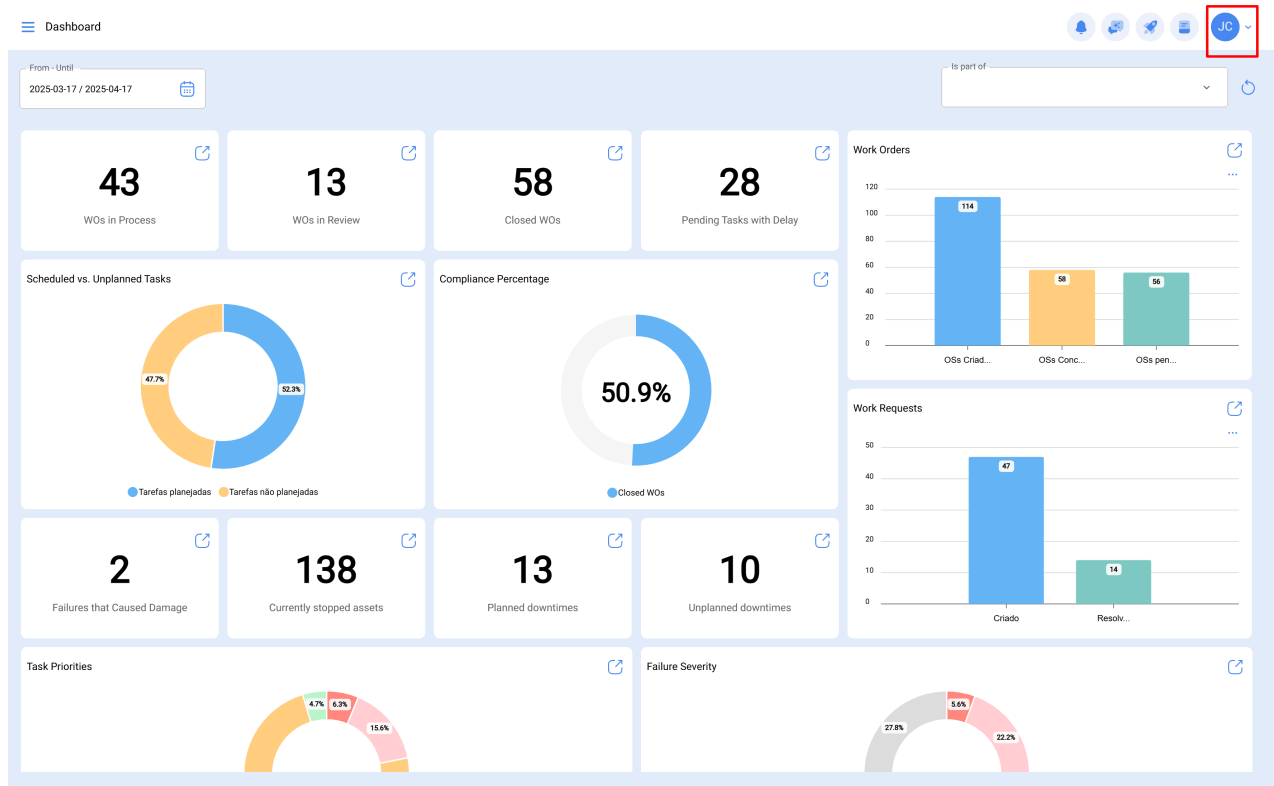
When a suggestion meets these criteria, it becomes a candidate to be implemented as an improvement in Fractal One.

The second source of improvements comes from the Fractal development team, which is committed to the continuous enhancement of the platform's usability and user experience.

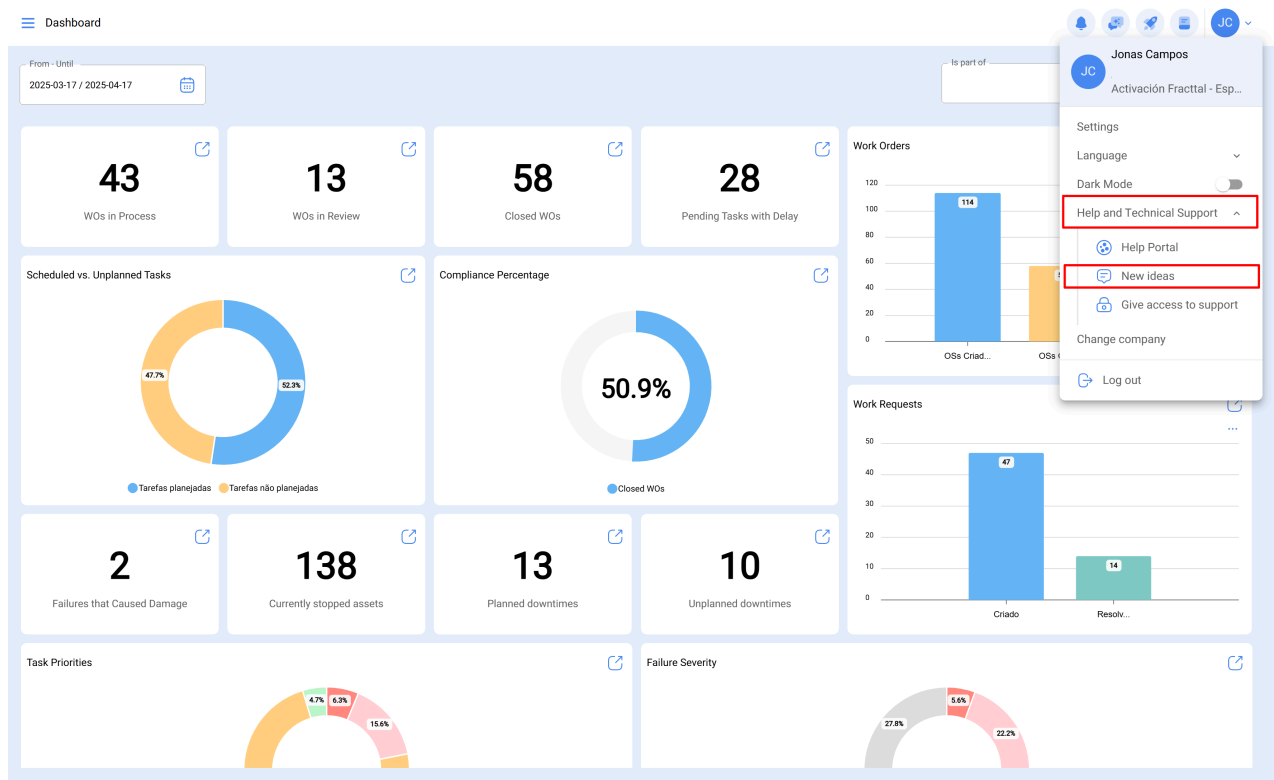
Steps to Suggest an Improvement in Fractal One

For users interested in influencing the development of Fractal One, the process to suggest an improvement is simple:

1. On the main screen (Dashboard), go to the top right of the platform and click on your username.



2. Then look for 'Help and Technical Support' and select the "Suggestions" option.



3. In the suggestion portal, you will find the option "Add a New Suggestion." Click on this option.

The screenshot shows the FRACTAL suggestion portal. At the top is a dark blue header with the FRACTAL logo and the text "We think about you" and "Leave us your comments and suggestions". Below the header is a navigation bar with tabs: "Add a new idea" (highlighted with a red box and an arrow), "Recent", "Trending", and "Popular". To the right of the tabs is a search bar labeled "Search ideas". On the left side, there are links for "My ideas", "My votes", and "My subscriptions". Below these are filters for "FILTER BY STATUS" (Already exists, Will not implement, Planned, Shipped) and "FILTER BY CATEGORY" (Assets, Business intelligence, Cloud Risk). The main content area displays two suggestions. The first suggestion is titled "Statutory Equipment" and describes adding a column for statutory and non-statutory equipment. It has a "VOTE" button with the number "1" and was created on 08 Jul 12:33 by a Guest. The second suggestion is titled "Add WO Budget amount to the Budget Approval Table" and describes adding WO Cost to the approval table. It also has a "VOTE" button with the number "1" and was created on 24 Jun 15:29 by a Guest.

4. Next, **complete** the details of your suggestion, including a descriptive title, a detailed explanation of the proposed improvement, the specification of the module or area of the platform it refers to, and your email for follow-up.

The screenshot shows the "Add a new idea" form in the FRACTAL suggestion portal. The form is titled "Add a new idea" and has a "Your idea" section. Below this, there is a "Consider voting for one of these similar ideas" section with two suggestions: "Smart workload indicator for technicians" and "Weekly accumulated hours indicator". The form also includes a "Change Request - Saved View / Filter Functionality in Work Management" section. Below this, there is a "Please add more details" section with a rich text editor. The rich text editor contains the text: "Add a visual indicator in Dispatcher showing each technician's current workload based on assigned work orders, estimated execution time, and availability. This would help planners quickly identify overloaded technicians and distribute tasks more efficiently." Below the rich text editor is an "Attach files" section. At the bottom of the form, there is a "Choose a category for this idea" dropdown menu with "Dispatcher" selected. A red box highlights the entire form area, and a red arrow points to the "Share idea" button at the bottom.

5. Once you have provided all the details, click "Share Suggestion" to publish it on the portal.

Voting and User Community:

Once your suggestion has been shared, it will appear in the "Recent" section of the suggestion portal. This is where other users can evaluate it and show their support by voting for the suggestion. To vote, users simply need to find the suggestion they are interested in within the "Recent" section and click the "Vote" option next to it. Votes from other users are displayed on the left side of the suggestion text, allowing the user community to see the level of interest and support the improvement proposal has generated.

The screenshot displays a sidebar on the left with navigation links: "ux-general", "> Warehouses", "Work management", "Work Request", and "Log in / Sign up". The main content area lists suggestions with their respective vote counts and "VOTE" buttons. Red arrows highlight the "VOTE" buttons for suggestions 10, 8, and 9.

Suggestion ID	Vote Count	Category	Text	Created By	Created At
1	1	Work Request	Bonjour, Je voudrais pouvoir modifier l'actif d'un OT quand un technicien s'est trompé ou a été trop vague dans son choix	Guest	28 Mar 00:56
2	2	Work management	Request for API Enhancement: Ability to Create Historic Work Orders using API Overview We require the ability to create historic work orders via the Fractal API. Currently, the existing API only allows the creation of new work orders with the current date and time. However, our use case necessitates the ability to create w...	Guest	26 Feb 15:33
10	10	ux-general	Keep dark mode setting memorized when logging in and out of the system. When logging to the system, it would be helpful if the setting for dark mode to stay the way it was selected. This mode has to be changed each time when logging in and out.	Guest	11 Aug 11:37
8	8	Work management	View WO Task Descriptions in Kanban view and Calendar View Many customers do scheduling based on WO Task Descriptions rather than Equipment. Currently WO Task Descriptions are not displayed in the Kanban and Calendar views.	Guest	26 Sep 10:01
9	9	Work management	Close multiple work orders at the same time It takes to much time to close one work order at a time, want to select multiple work orders and close them all at the same time. The same way i can select multiple queues, i want to select multiple work orders.	Guest	12 Apr 06:26
7	7		Create savable user definable screen layouts for all major list view screens		