

¿Cómo relacionar varios activos a un mismo fuera de servicio?

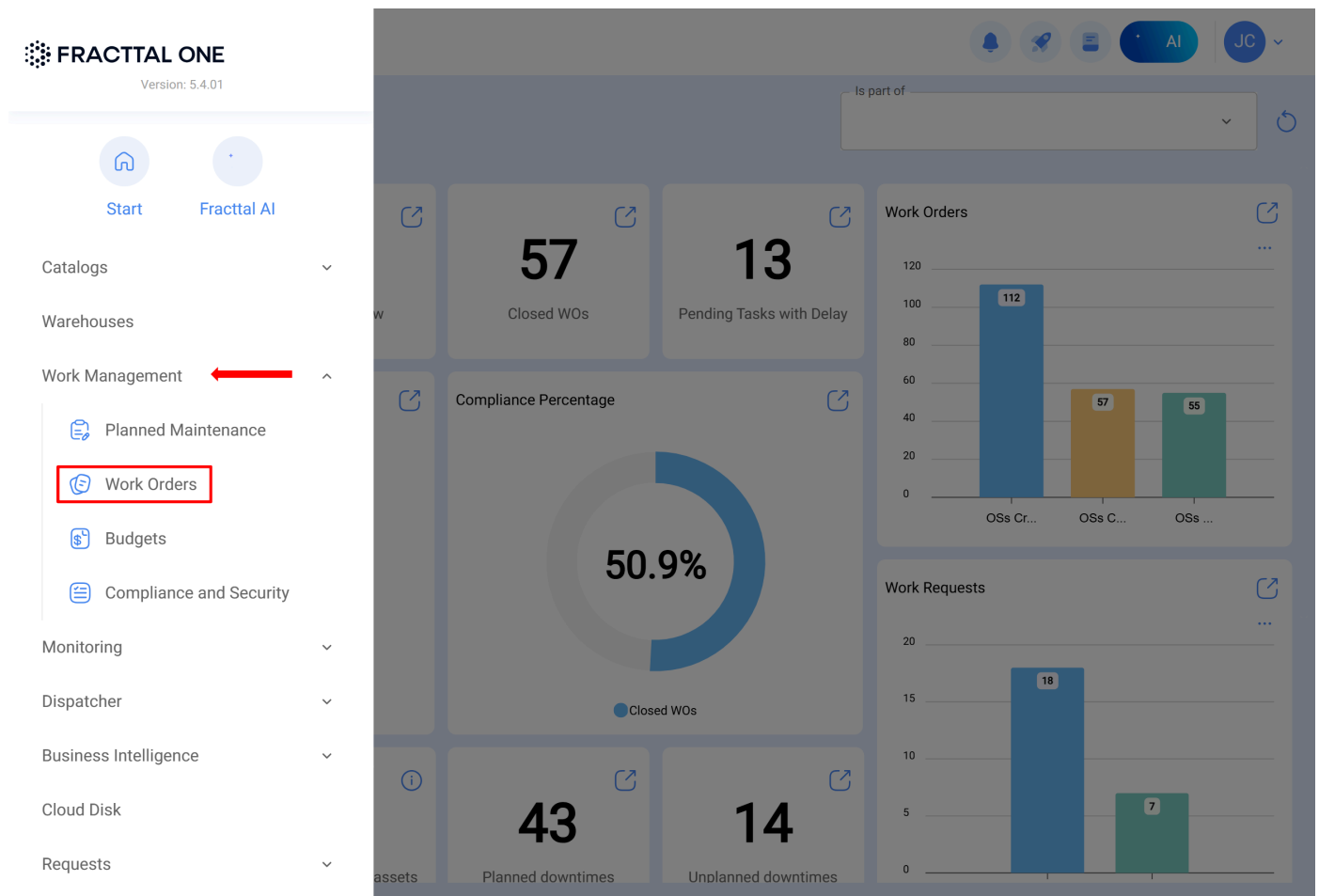
help.fractal.com/hc/es-es/articles/37566127141261--Cómo-relacionar-varios-activos-a-un-mismo-fuera-de-servicio

Cuando un activo experimenta una falla que compromete el funcionamiento de otros equipos conectados en su estructura, es posible asociar dichos activos al mismo evento de fuera de servicio. Esta función permite mantener una trazabilidad más precisa, asegurando que todos los elementos impactados reflejen la misma condición operativa en sus historiales.

A continuación, se explica cómo asociar activos relacionados durante el registro de una falla.

1. Crear una tarea no planificadas

Dirígete al módulo **Tareas > Ordenes de Trabajo**.



The screenshot displays the Fractal One dashboard interface. On the left, a sidebar menu lists various modules: Start, Fractal AI, Catalogs, Warehouses, Work Management, Planned Maintenance, Work Orders, Budgets, Compliance and Security, Monitoring, Dispatcher, Business Intelligence, Cloud Disk, and Requests. The 'Work Orders' item is highlighted with a red box and a red arrow. The main dashboard area shows several key performance indicators (KPIs) and charts. The top row features two KPI cards: 'Closed WOs' with a value of 57 and 'Pending Tasks with Delay' with a value of 13. Below these is a 'Compliance Percentage' donut chart showing 50.9% for 'Closed WOs'. To the right, there are two bar charts: 'Work Orders' and 'Work Requests'. The 'Work Orders' chart shows three bars with values 112, 57, and 55. The 'Work Requests' chart shows two bars with values 18 and 7. The bottom row of the dashboard includes two more KPI cards: 'Planned downtimes' with a value of 43 and 'Unplanned downtimes' with a value of 14.

Haz clic en **Crear tarea no planificadas**.

The screenshot shows a Kanban board with three columns: Pending Tasks (201 items), WOs in Process (2841 items), and WOs in Review (247 items). The 'WOs in Review' column contains three cards:

- OT1034MTO** (Created by Ramon Toro): Asset: { GP-AA-001 } Aire Acondicionado - GE. Task: Correctivo por alta temperatura en área. Progress: 100%. Assigned to: Dionasio Jr.
- OT1027MTO** (Created by DIEGO VERGARA): Asset: { MC03.EJ.TAM } MINICARGADOR CAT. Task: LAVAR EQUIPO. Progress: 100%. Assigned to: ANDRES RIVEROS.
- OT1026MTO** (Created by DIEGO VERGARA): Asset: [redacted] Work Management: [redacted]. A red arrow points to a blue '+' button in the Work Management field.

Selecciona el **activo principal** afectado por la falla.

1 Asset 2 Task 3 Sub Tasks 4 Resources

Asset

Asset can't be blank

Incident date
2025-06-24 10:47

Requested By
Jonas Campos

Has the asset failed?

Next >

Completa los datos requeridos de la tarea (tipo de tarea, fecha de ejecución, descripción, etc.).

1 Asset 2 Task 3 Sub Tasks 4 Resources

Asset: { P-P-001 }

Incident date: 2025-06-24 10:54 Requested By: Jonas Campos

Has the asset failed?

Fault Type: movimiento de motor Fault Cause: Condiciones de filtro Fault Detection Method: [dropdown]

Fault Severity: - Undefined severity Type of damage: None It caused disruption of other assets?: 000:00

Asset out of service

Next >

2. Registrar el fuera de servicio

Dentro del formulario de tarea no programada, activa la opción **Registrar fuera de servicio**.

1 Asset 2 Task 3 Sub Tasks 4 Resources

Asset: { P-P-001 }

Incident date: 2025-06-24 10:54 Requested By: Jonas Campos

Has the asset failed?

Fault Type: movimiento de motor Fault Cause: Condiciones de filtro Fault Detection Method: [dropdown]

Fault Severity: - Undefined severity Type of damage: None It caused disruption of other assets?: 000:00

Asset out of service Since when: 2025-06-24 10:55

Does this outage affect other assets?

Next >

Al habilitar esta opción, aparecerá el formulario correspondiente al registro del evento de indisponibilidad.

Dentro del mismo formulario, aparecerá la opción **Relacionar activos afectados**.

1 Asset 2 Task 3 Sub Tasks 4 Resources

Asset { P-P-001 } [v] [x]

Incident date 2025-06-24 10:54 Requested By Jonas Campos

Has the asset failed?

Fault Type movimiento de motor [v] [x] Fault Cause Condiciones de filtro [v] [x] Fault Detection Method [v]

Fault Severity - Undefined severity [v] Type of damage None [v] It caused disruption of other assets? 000:00

Asset out of service Since when 2025-06-24 10:55

Does this outage affect other assets? This asset is related to Unrelated [v]

Next >

Al activarla, se desplegará una vista jerárquica que muestra todos los sub-equipos del activo principal.

The screenshot shows a 'Non Scheduled Tasks' form on the left and a list of affected assets on the right. The form includes fields for Asset, Incident date (2025-06-24 10:47), Requested By (Jonas Campos), and various checkboxes for asset status and damage type. The asset list on the right contains three items:

- { EQ-CR-001 } CAMIONETA REFRIGERADORA
 - Type: Equipment
 - Code: EQ-CR-001
 - Priority:
 - Location: // DEMO/ CORPORATIVO/ PLANTA GUAD,
- { EQ-HO-001 } HORNO DE GALLETAS
 - Type: Equipment
 - Code: EQ-HO-001
 - Priority:
 - Location: // DEMO/ CORPORATIVO/ PLANTA GUAD,
- { TEQ-TG-H-001 } TANQUE DE GAS
 - Type: Equipment
 - Code: TEQ-TG-H-001
 - Priority:
 - Location: // DEMO/ CORPORATIVO/ PLANTA GUAD,

At the bottom right of the asset list, it says 'Showing 3 of 3'.

Notas:

- Se mostrarán únicamente los activos que pertenezcan a la estructura del activo principal.
- Solo se toman en consideración los activos del tipo **Equipos** que se encuentren jerárquicamente por debajo del activo principal asociado a la tarea no planificada con falla.

Selecciona los activos adicionales que también se ven afectados por el evento. Puedes seleccionar uno o varios, dependiendo del alcance de la falla.

1 Asset 2 Task 3 Sub Tasks 4 Resources

Asset { P-P-001 } [v] [x]

Incident date 2025-06-24 11:12 Requested By Jonas Campos

Has the asset failed?

Fault Type [v] Fault Cause [v] Fault Detection Method [v]

Fault Severity - Undefined severity [v] Type of damage None [v] It caused disruption of other assets? 000:00

Asset out of service Since when 2025-06-24 11:12

Does this outage affect other assets? This asset is related to 1 Relationship(s) [v]





Next >

Asegúrate de que la relación de los activos fuera de servicio se haya efectuado correctamente y luego haz clic en **"Siguiente"**.

3. Finalizar el registro

- Completa los datos restantes de la tarea no planificada (tareas, sub tareas y recursos.).
- Guarda la tarea no programada.

✓ Asset✓ Task✓ Sub Tasks✓ Resources

	Qty	Unit	Description	Type	Unit Cost	Total cost	Resource Source
 	00:01	Hour	Administrativo	Inhouse Personnel	\$ CLP 80,00	\$ CLP 1,33	
 	00:02	Hour	Analista de manutenção	Inhouse Personnel	\$ CLP 100,00	\$ CLP 3,33	

< BackFinish >+

El sistema registrará automáticamente el evento de *fuera de servicio* para todos los activos seleccionados.