Public QR set up

help.fracttal.com/hc/change_language/en-us

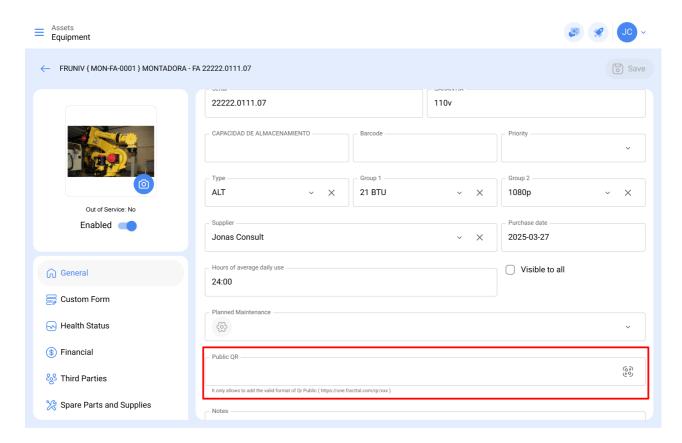
You will now be able to create public QR codes on Fracttal. These will allow any user without access to the platform to read the codes that are available on the different equipments, and consult the maintenance history of the asset (the last 50 preventive tasks will be shown).

Since the code is public, it can be read from any application or device and no registration or dependence on a Fracttal account is required.

Note: The guest portal add-on, combined with this feature, enables a Fracttal non-registered user to create work requests.

Process for setting up public QR codes

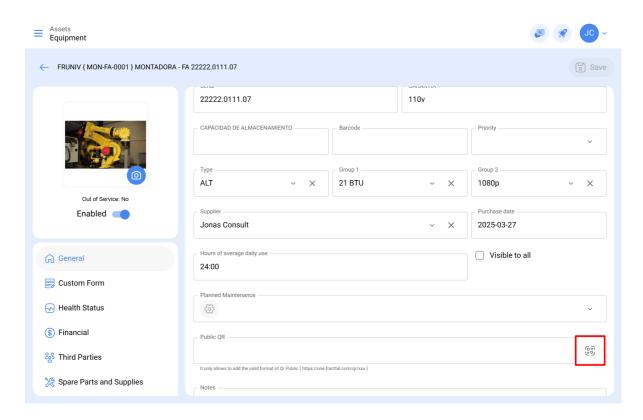
Under the General tab of the asset whose QR code is to be set up, you can click on the options button within the field called "Public QR".



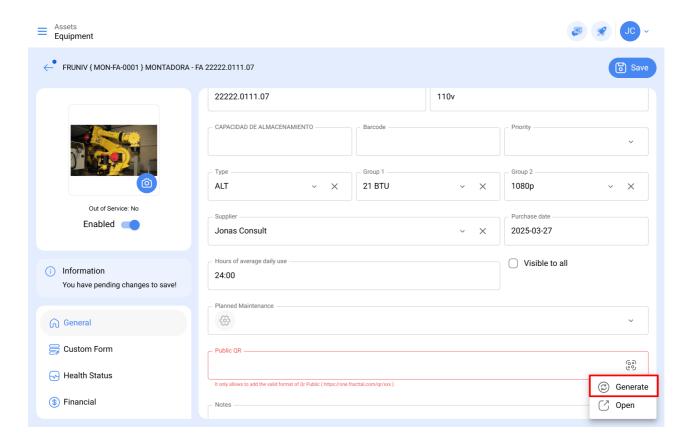
Two options will be displayed:

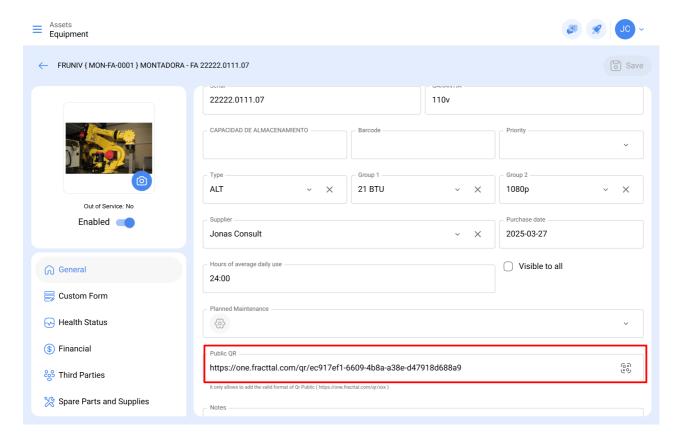
• **Generate:** Option that allows you to generate a unique ULR consisting of "https://one.fracttal.com/qr/" followed by a standard identifying UUID code.

 Open: Option that allows you to open the public URL associated with the asset's guest portal.

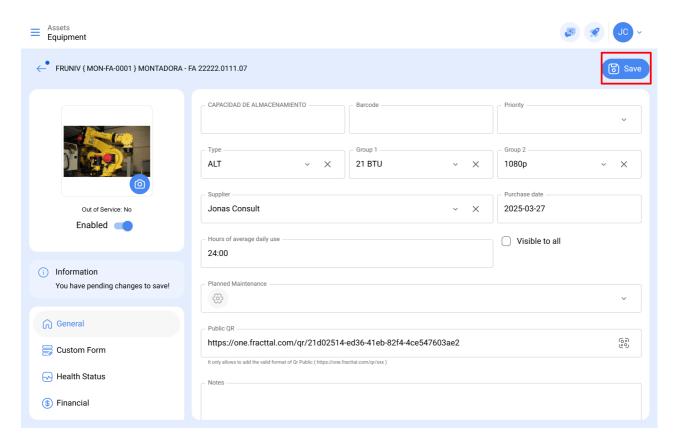


• Click on "Generate" and the system will automatically create the URL of the public QR code.

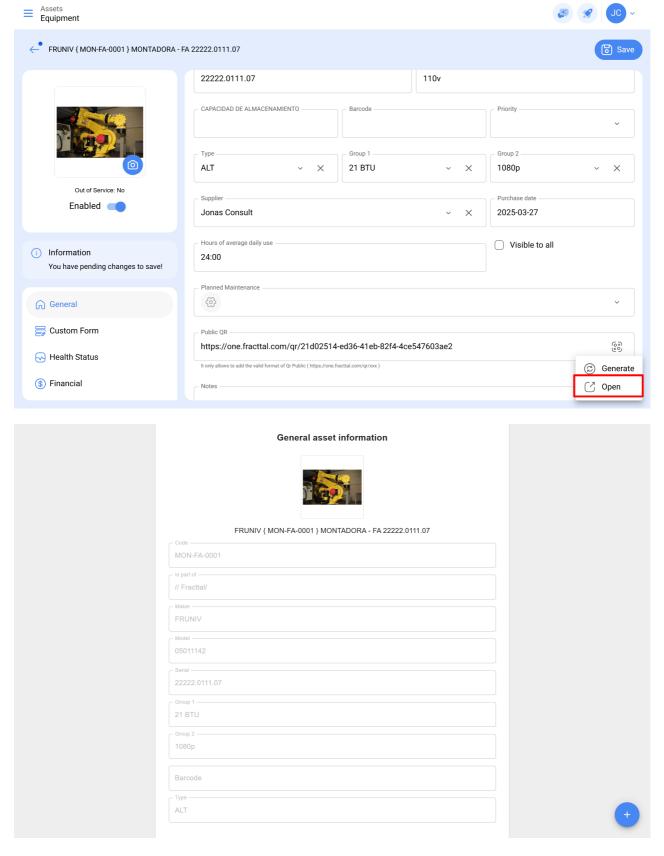




Click on the "Save" button to keep all the changes made to the QR set up.



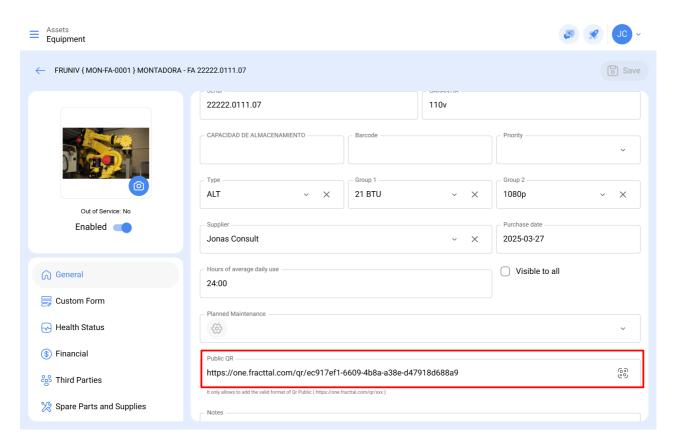
In case you wish to view the guest portal associated with the asset in question, you can click on "Open" option to open a new window with the public request portal.



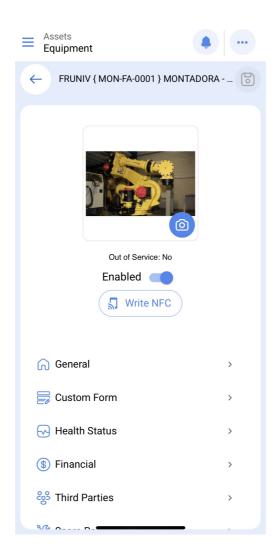
Note:

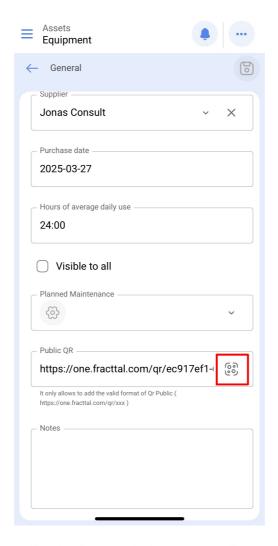
 To generate the QR code image, a QR code generator should be used preferably by means of the URL created. You will be able to print it and paste it on the desired asset.

- All requests sent through this portal will be distinguished meaning a specific status, so that they can be removed in case they are not relevant for the service provided.
- If you wish to link the URL of the guest portal with the internal QR code of the asset, you need to enter this URL in the "Barcode" field.



We can also associate the guest URL with the internal QR code of the asset from the mobile app by logging in, to do this we must go to the field "Barcode" and click on the option to read QR code, once clicked the reader will open, read the QR and automatically register the URL and finish by clicking on SAVE.





When the QR code reading is detected, the portal will open where you will be able to visualize at the bottom each of the planned tasks that have been executed for this asset. Also, it will be possible to make work requests for the asset in question.

