Fracttal One Suggestion Portal

help.fracttal.com/hc/en-us/articles/25163610268941-Fracttal-One-Suggestion-Portal

The improvements in Fracttal One are updates implemented in the system with the goal of optimizing its performance, stability, and security. Based on the needs and feedback from users, these improvements aim to strengthen the software's operational capabilities, especially in the area of maintenance.

Below, the origin of these improvements will be detailed, the importance of user participation in their development, and how users can contribute with their suggestions to make Fracttal One even more efficient and suited to the demands of the business environment.

Click to enter

Sources of Fracttal One Improvements

As improvements in Fracttal One have two main sources that drive the constant evolution of the platform. The first source comes directly from users. Through the "Suggestion Portal," users have the opportunity to propose ideas and improvements to the platform. However, not all suggestions are immediately implemented. To be considered by the technical team, a suggestion must meet three essential conditions:

- **Relevance to the platform:** The improvement idea must be directly related to the Fracttal One platform, especially in the area of maintenance.
- **Community support:** The suggestion must receive the support of a significant portion of the user community, typically requiring a favorable vote from at least 75% to 80% of users.
- **Technical feasibility:** The suggestion must be technically feasible and able to be implemented.

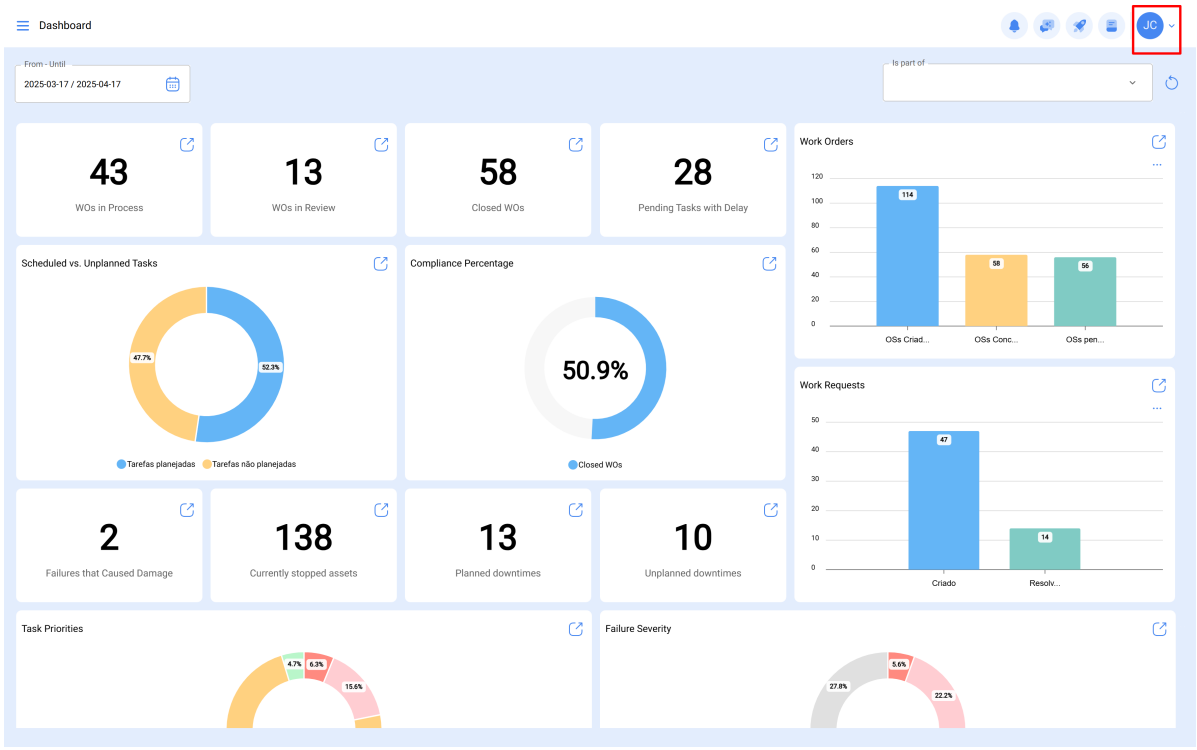
When a suggestion meets these criteria, it becomes a candidate for implementation as an enhancement in Fracttal One.

The second source of enhancements comes from the Fracttal development team. This team focuses on improving the platform's usability and user experience, while also staying up-to-date on the latest available technologies in the market. Based on these factors, updates are made to keep Fracttal One at the forefront of maintenance solutions, ensuring that users benefit from the most recent innovations.

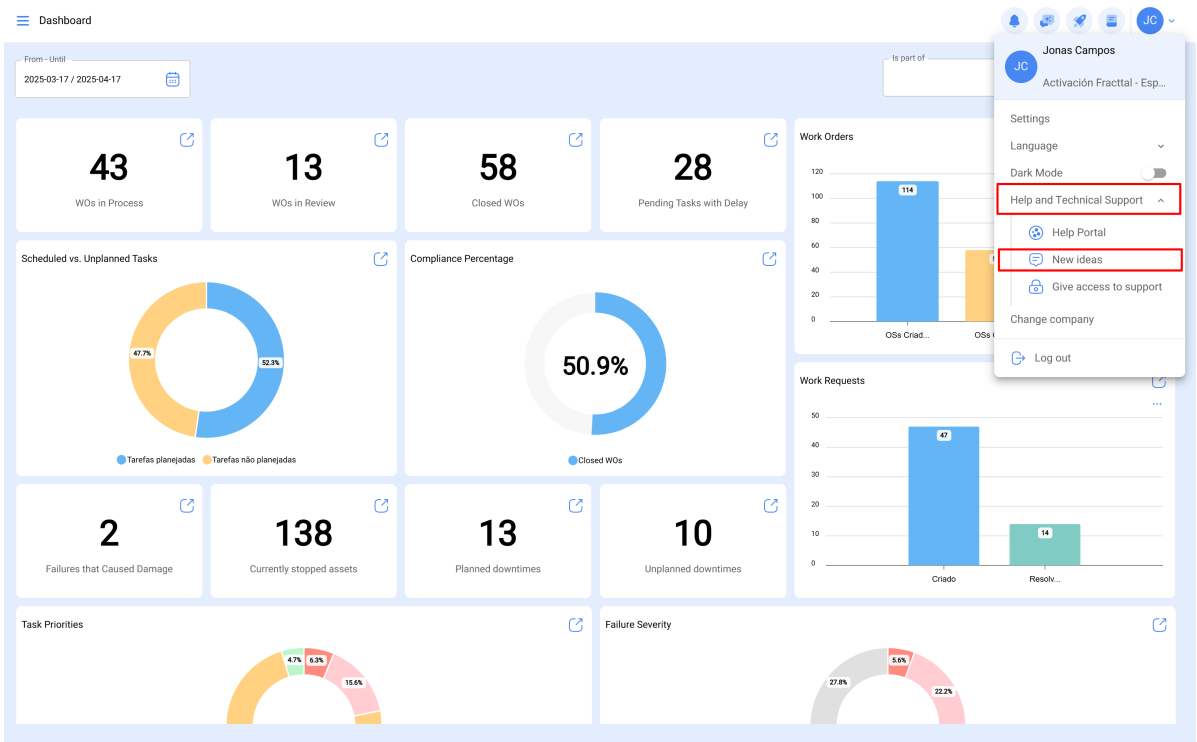
Steps to Suggest an Improvement in Fracttal One

For those users interested in influencing the development of Fracttal One, the process of suggesting an enhancement is simple:

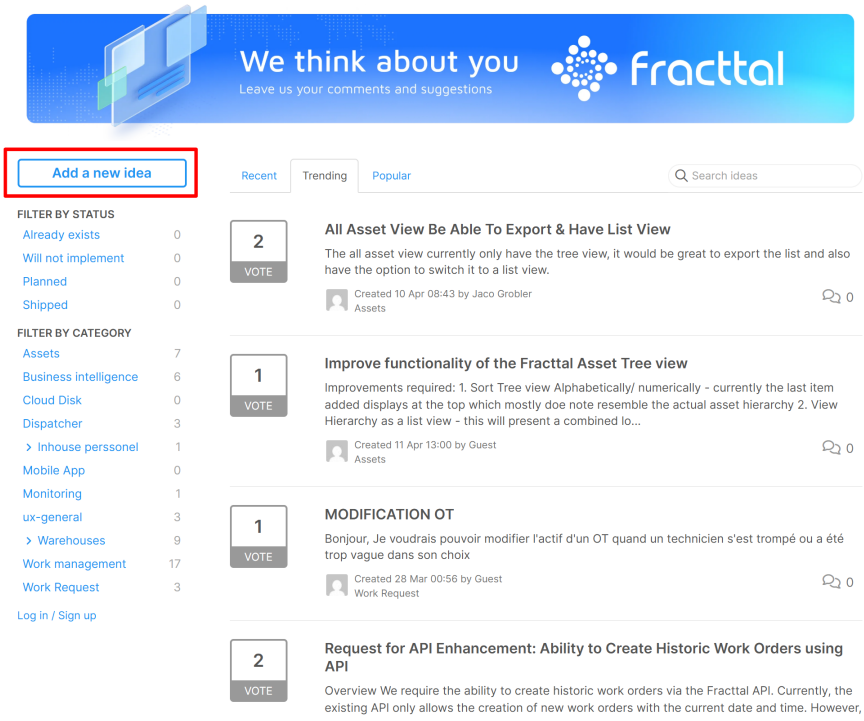
1. On the Dashboard go to the top right of the platform and click on your username.



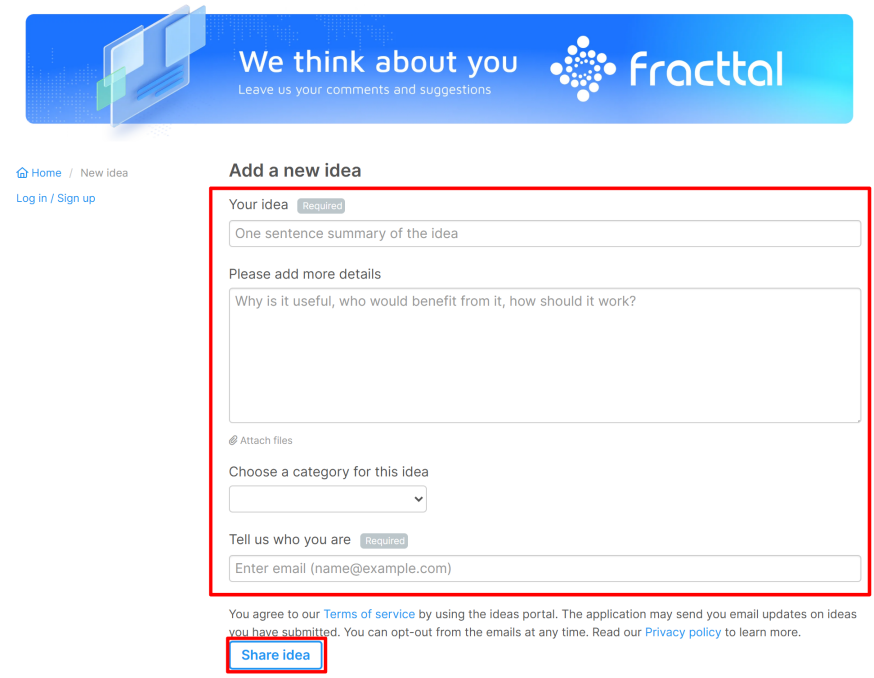
2. Then search for and select the option "Suggestion Portal."



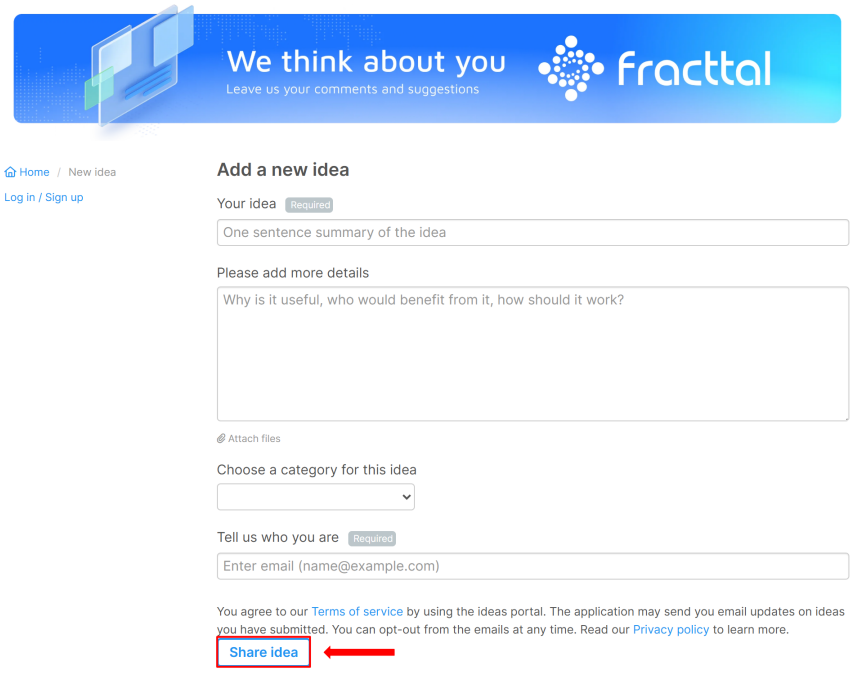
3. In the suggestion portal, you will find the option "Add a New Suggestion." Click on this option.



4. Then complete the details of your suggestion, including a descriptive title, a detailed explanation of the proposed improvement, specification of the module or area of the platform to which it refers and your email for follow-up.

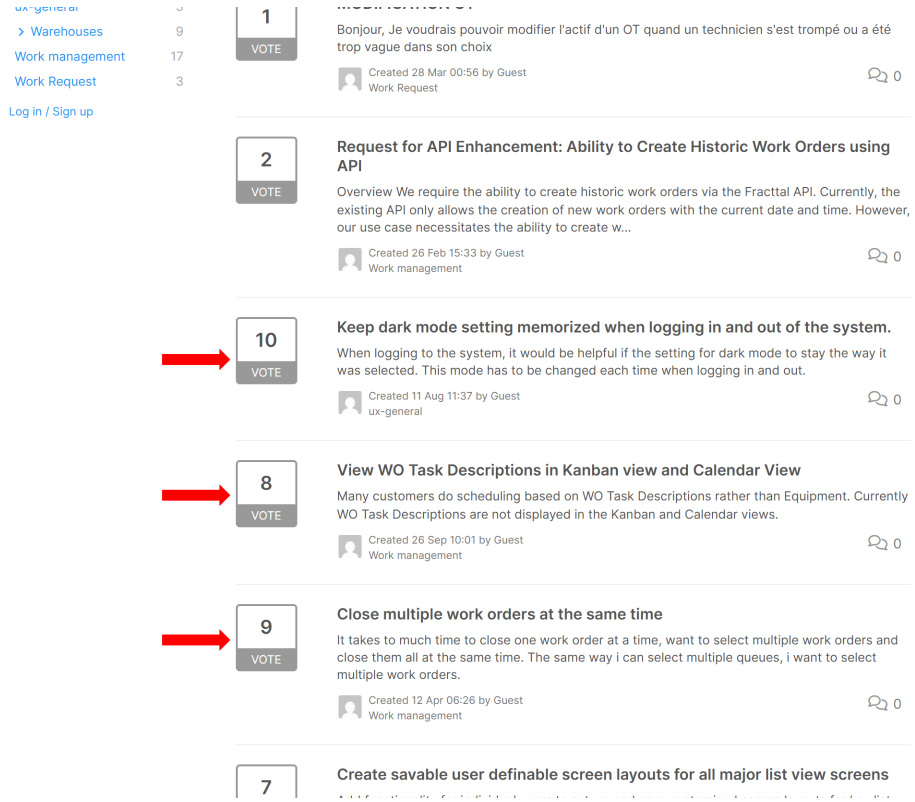


5. Once you have provided all the details, click on "Share Suggestion" for it to be published from the portal.



Voting and User Community:

Once your suggestion has been shared, it will appear in the "Recent" section of the suggestion portal. This is where other users can evaluate it and express their support by voting for the suggestion. To vote, users simply search for the suggestion they are interested in in the "Recent" section and click on the "Vote" option next to it. Votes from other users are displayed on the left side of the suggestion text, allowing the user community to know the level of interest and support generated by the improvement proposal.



This process ensures that the most relevant and community-supported suggestions have the greatest potential to be considered and ultimately implemented in Fracttal One. The platform is continually enriched through the active participation of users and the commitment of the development team in pursuit of excellence.