

Fractal One Suggestion Portal

 help.fractal.com/hc/en-us/articles/25163610268941-Fractal-One-Suggestion-Portal

The improvements in Fractal One are updates implemented in the system with the goal of optimizing its performance, stability, and security. Based on the needs and feedback from users, these improvements aim to strengthen the software's operational capabilities, especially in the area of maintenance.

Below, the origin of these improvements will be detailed, the importance of user participation in their development, and how users can contribute with their suggestions to make Fractal One even more efficient and suited to the demands of the business environment.

[Click to enter](#)

Sources of Fractal One Improvements

As improvements in Fractal One have two main sources that drive the constant evolution of the platform. The first source comes directly from users. Through the "Suggestion Portal," users have the opportunity to propose ideas and improvements to the platform. However, not all suggestions are immediately implemented. To be considered by the technical team, a suggestion must meet three essential conditions:

- **Relevance to the platform:** The improvement idea must be directly related to the Fractal One platform, especially in the area of maintenance.
- **Community support:** The suggestion must receive the support of a significant portion of the user community, typically requiring a favorable vote from at least 75% to 80% of users.
- **Technical feasibility:** The suggestion must be technically feasible and able to be implemented.

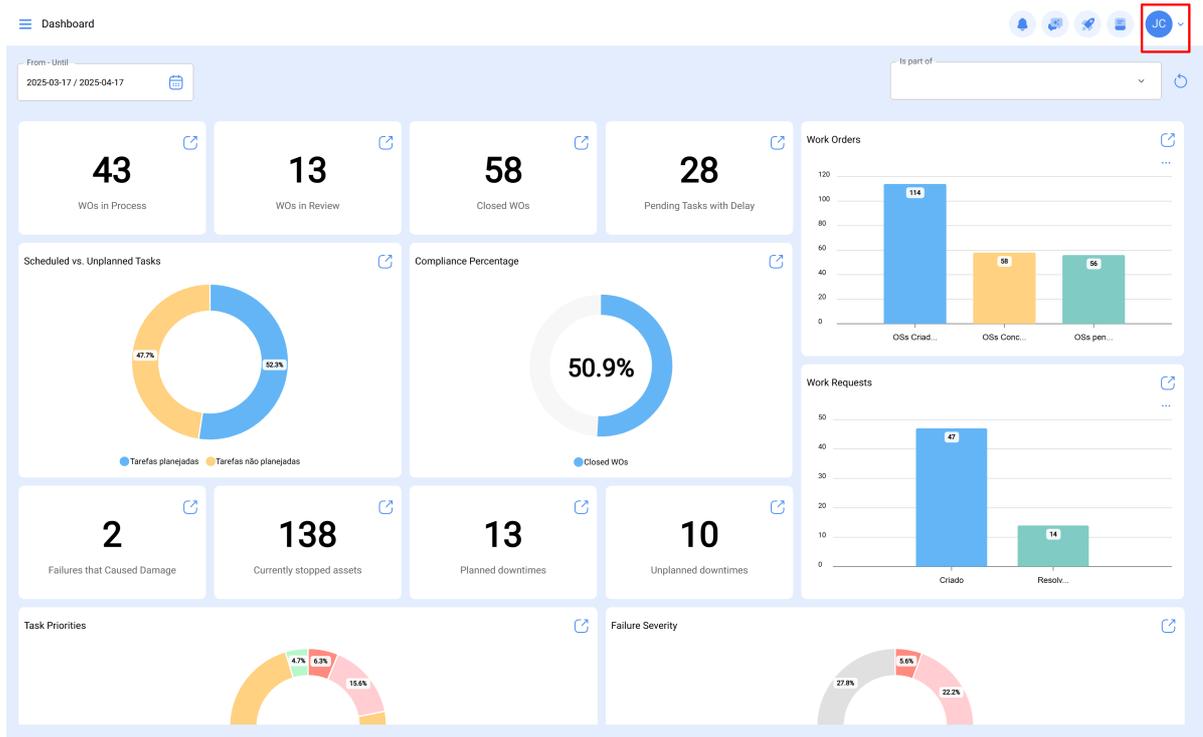
When a suggestion meets these criteria, it becomes a candidate for implementation as an enhancement in Fractal One.

The second source of enhancements comes from the Fractal development team. This team focuses on improving the platform's usability and user experience, while also staying up-to-date on the latest available technologies in the market. Based on these factors, updates are made to keep Fractal One at the forefront of maintenance solutions, ensuring that users benefit from the most recent innovations.

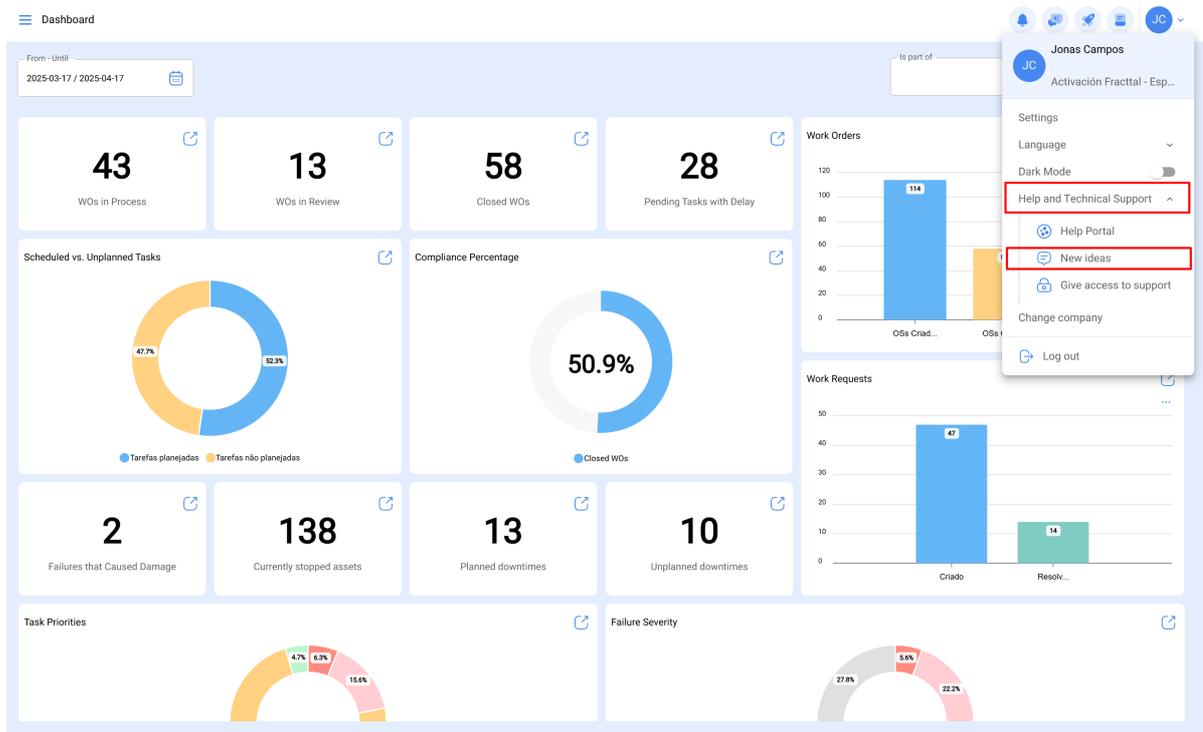
Steps to Suggest an Improvement in Fractal One

For those users interested in influencing the development of Fractal One, the process of suggesting an enhancement is simple:

1. On the Dashboard go to the top right of the platform and click on your username.



2. Then search for and select the option "Suggestion Portal."



3. In the suggestion portal, you will find the option "Add a New Suggestion." Click on this option.

We think about you
Leave us your comments and suggestions

Fractal

Add a new idea

Recent Trending Popular

Search ideas

FILTER BY STATUS

- Already exists 0
- Will not implement 0
- Planned 0
- Shipped 0

FILTER BY CATEGORY

- Assets 7
- Business intelligence 6
- Cloud Disk 0
- Dispatcher 3
- > Inhouse personnel 1
- Mobile App 0
- Monitoring 1
- ux-general 3
- > Warehouses 9
- Work management 17
- Work Request 3

Log in / Sign up

2
VOTE

All Asset View Be Able To Export & Have List View

The all asset view currently only have the tree view, it would be great to export the list and also have the option to switch it to a list view.

Created 10 Apr 08:43 by Jaco Grobler
Assets

1
VOTE

Improve functionality of the Fractal Asset Tree view

Improvements required: 1. Sort Tree view Alphabetically/ numerically - currently the last item added displays at the top which mostly doe note resemble the actual asset hierarchy 2. View Hierarchy as a list view - this will present a combined lo...

Created 11 Apr 13:00 by Guest
Assets

1
VOTE

MODIFICATION OT

Bonjour, Je voudrais pouvoir modifier l'actif d'un OT quand un technicien s'est trompé ou a été trop vague dans son choix

Created 28 Mar 00:56 by Guest
Work Request

2
VOTE

Request for API Enhancement: Ability to Create Historic Work Orders using API

Overview We require the ability to create historic work orders via the Fractal API. Currently, the existing API only allows the creation of new work orders with the current date and time. However,

4. Then complete the details of your suggestion, including a descriptive title, a detailed explanation of the proposed improvement, specification of the module or area of the platform to which it refers and your email for follow-up.

We think about you
Leave us your comments and suggestions

Fractal

Home / New idea
Log in / Sign up

Add a new idea

Your idea Required

One sentence summary of the idea

Please add more details

Why is it useful, who would benefit from it, how should it work?

Attach files

Choose a category for this idea

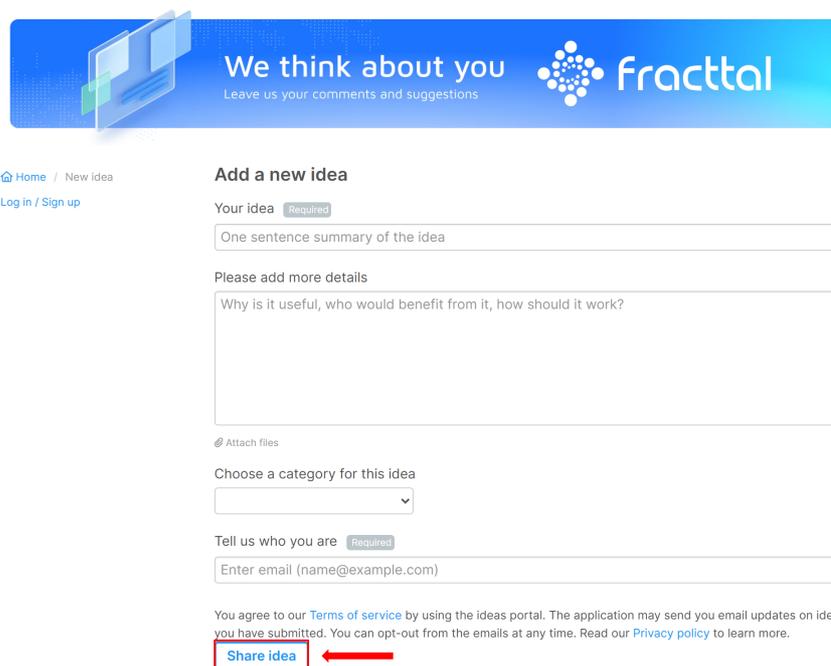
Tell us who you are Required

Enter email (name@example.com)

You agree to our [Terms of service](#) by using the ideas portal. The application may send you email updates on ideas you have submitted. You can opt-out from the emails at any time. Read our [Privacy policy](#) to learn more.

Share idea

5. Once you have provided all the details, click on "Share Suggestion" for it to be published from the portal.



The screenshot shows the 'Add a new idea' form on the Fractal portal. At the top, there is a blue banner with the text 'We think about you' and 'Leave us your comments and suggestions' next to the Fractal logo. Below the banner, there are navigation links for 'Home / New idea' and 'Log in / Sign up'. The main form is titled 'Add a new idea' and contains several sections: 'Your idea' (Required) with a text input field for 'One sentence summary of the idea'; 'Please add more details' with a larger text area for 'Why is it useful, who would benefit from it, how should it work?'; an 'Attach files' section; a 'Choose a category for this idea' dropdown menu; and 'Tell us who you are' (Required) with an email input field. At the bottom, there is a disclaimer about terms of service and a 'Share idea' button, which is highlighted with a red box and a red arrow pointing to it.

Voting and User Community:

Once your suggestion has been shared, it will appear in the "Recent" section of the suggestion portal. This is where other users can evaluate it and express their support by voting for the suggestion. To vote, users simply search for the suggestion they are interested in in the "Recent" section and click on the "Vote" option next to it. Votes from other users are displayed on the left side of the suggestion text, allowing the user community to know the level of interest and support generated by the improvement proposal.

- 1
VOTE

Bonjour, Je voudrais pouvoir modifier l'actif d'un OT quand un technicien s'est trompé ou a été trop vague dans son choix

Created 28 Mar 00:56 by Guest
Work Request
- 2
VOTE

Request for API Enhancement: Ability to Create Historic Work Orders using API

Overview We require the ability to create historic work orders via the Fractal API. Currently, the existing API only allows the creation of new work orders with the current date and time. However, our use case necessitates the ability to create w...

Created 26 Feb 15:33 by Guest
Work management
- 10
VOTE

Keep dark mode setting memorized when logging in and out of the system.

When logging to the system, it would be helpful if the setting for dark mode to stay the way it was selected. This mode has to be changed each time when logging in and out.

Created 11 Aug 11:37 by Guest
ux-general
- 8
VOTE

View WO Task Descriptions in Kanban view and Calendar View

Many customers do scheduling based on WO Task Descriptions rather than Equipment. Currently WO Task Descriptions are not displayed in the Kanban and Calendar views.

Created 26 Sep 10:01 by Guest
Work management
- 9
VOTE

Close multiple work orders at the same time

It takes too much time to close one work order at a time, want to select multiple work orders and close them all at the same time. The same way i can select multiple queues, i want to select multiple work orders.

Created 12 Apr 06:26 by Guest
Work management
- 7

Create savable user definable screen layouts for all major list view screens

This process ensures that the most relevant and community-supported suggestions have the greatest potential to be considered and ultimately implemented in Fractal One. The platform is continually enriched through the active participation of users and the commitment of the development team in pursuit of excellence.