

Fractal One Suggestion Portal

help2.fractal.com/hc/en-us/articles/25163610268941-Fractal-One-Suggestion-Portal

Fractal One, a maintenance management platform, has excelled in providing its users with an exceptional and secure experience. Behind this remarkable experience are the "Fractal One Enhancements," a series of fundamental upgrades that are implemented in the software to ensure that users enjoy smooth operation and enhanced security. In this article, we will explore the origin of these enhancements, how users can influence their development, and the steps to suggest an improvement that will make Fractal One an even more powerful tool.

Sources of Fractal One Improvements

Improvements in Fractal One have two main sources that drive the constant evolution of the platform. The first source comes directly from users. Through the "Suggestion Portal," users have the opportunity to propose ideas and improvements to the platform. However, not all suggestions are implemented immediately. To be considered by the technical team, a suggestion must meet three essential conditions:

1. **Relevance to the platform:** The improvement idea must be directly related to the Fractal One platform, especially in the area of maintenance.
2. **Community support:** The suggestion must obtain the support of a significant portion of the user community, generally we require that it be voted favorably by at least 75% to 80% of the users.
3. **Technical feasibility:** The suggestion must be technically viable and feasible to implement.

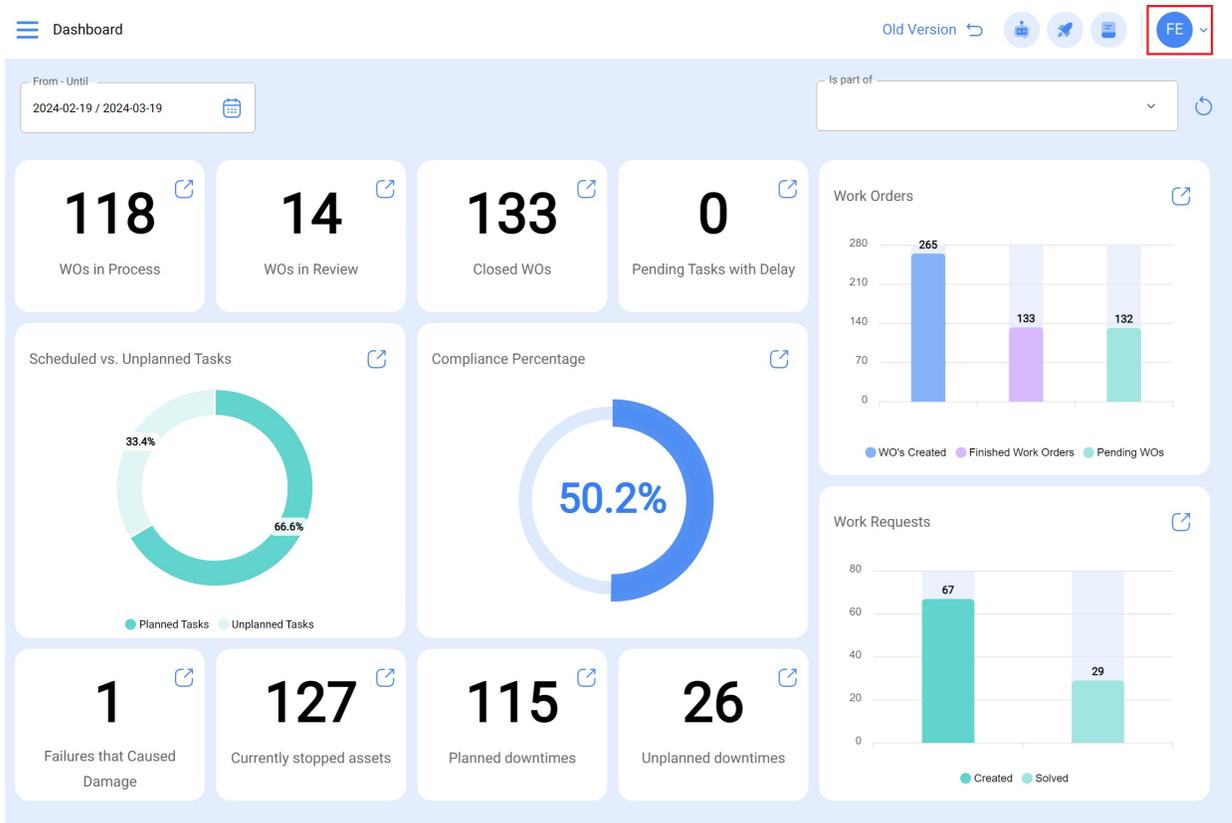
When a suggestion meets these criteria, it becomes a candidate to be implemented as an enhancement in Fractal One.

The second source of enhancements comes from the Fractal development team. This team remains focused on improving the usability and user-friendliness of the platform, as well as always being aware of the latest technologies available in the market. Based on these considerations, updates are implemented to keep Fractal One at the forefront of maintenance solutions, ensuring that users benefit from the latest innovations.

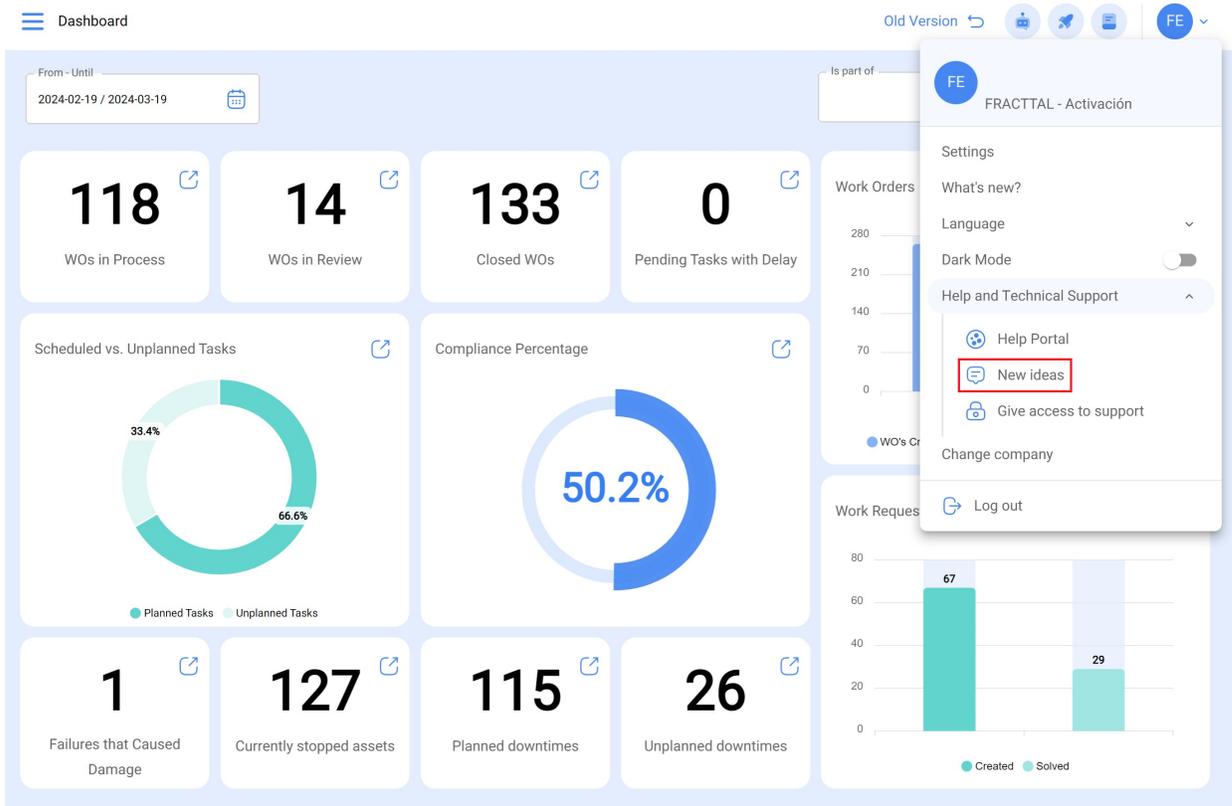
Steps to Suggest an Improvement in Fractal One

For those users interested in influencing the development of Fractal One, the process of suggesting an enhancement is simple:

1. On the Dashboard go to the top right of the platform and click on your username.



2. Then search for and select the option "Suggestion Portal."



3. In the suggestion portal, you will find the option "Add a New Suggestion." Click on this option.

The screenshot shows the 'Add a new idea' button highlighted with a red box. Below it is a list of suggestions with filters for 'Recent', 'Trending', and 'Popular'. The suggestions are:

- System Generated Asset Code/Reference #**: We need an option in Fracttal that allows users to select if they would like the system to auto generate an asset code (including prefix, sequence and suffix options currently available in WO settings). In addition to this, a Tracking/unique number... Created 24 Oct 08:26 by Chari Salo Assets. 2 replies.
- Add the possibility to add 3 fields in FRACTTAL BI**: Add the possibility to add three fields of : service costs and spare parts costs human costs based on resources adding. Created 15 Sep 05:58 by Guest Business intelligence. 0 replies.
- The ability to add photos and attachments to a WOs while creating it and not only after creation.**: No description provided. Created 21 Jul 12:11 by Chari Salo Work management. 0 replies.
- Print multiple WOs at the same time (Bulk Print)**: Currently the system only allows the user to print one WO at a time. We have clients who use printed WOs. These clients need to be able to select multiple WOs at a time and print them with one click. Created 15 Mar 12:04 by Chari Salo Work management. 0 replies.
- Fully customizable main dashboard**: Each user, business, process, company, has specific needs in terms of KPI, focus interests, data summary, reporting, etc. Each one should then be able to tailor the main dashboard to its needs. 2 votes.

4. Then complete the details of your suggestion, including a descriptive title, a detailed explanation of the proposed improvement, specification of the module or area of the platform to which it refers and your email for follow-up.

The screenshot shows the 'Add a new idea' form with the following fields:

- Your idea** (Required): One sentence summary of the idea.
- Please add more details**: A rich text editor with a toolbar (Paragraph, Bold, Italic, Underline, Text color, Background color, Bulleted list, Numbered list, Indent, Outdent) and a text area containing the prompt: "Why is it useful, who would benefit from it, how should it work?".
- Attach files**: A section for uploading files.
- Choose a category for this idea**: A dropdown menu.
- Tell us who you are** (Required): Enter email (name@example.com).
- Share idea** button.

Below the form, there is a disclaimer: "You agree to our [Terms of service](#) by using the ideas portal. The application may send you email updates on ideas you have submitted. You can opt-out from the emails at any time. Read our [Privacy policy](#) to learn more."

Idea management by Ahat

5. Once you have provided all the details, click on "Share Suggestion" for it to be published from the portal.

We will be permanently incorporating the most voted ideas from the portal.

[Home](#) / [New idea](#)
[Log in](#) / [Sign up](#)

Add a new idea

Your idea Required

Please add more details

Paragraph **B** *I* U **A** **≡** **+**

Why is it useful, who would benefit from it, how should it work?

Attach files

Choose a category for this idea

Tell us who you are Required

Share idea

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Voting and User Community:

Once your suggestion has been shared, it will appear in the "Recent" section of the suggestion portal. This is where other users can evaluate it and express their support by voting for the suggestion. To vote, users simply search for the suggestion they are interested in in the "Recent" section and click on the "Vote" option next to it. Votes from other users are displayed on the left side of the suggestion text, allowing the user community to know the level of interest and support generated by the improvement proposal.

[Add a new idea](#)

Recent Trending Popular

FILTER BY STATUS

- Already exists 0
- Will not implement 0
- Planned 0
- Shipped 0

FILTER BY CATEGORY

- Assets 1
- Business intelligence 5
- Cloud Disk 0
- Dispatcher 0
- > Inhouse personnel 1
- Mobile App 0
- Monitoring 1
- ux-general 2
- > Warehouses 4
- Work management 14
- Work Request 0

[Log in / Sign up](#)

1

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 Created 15 Mar 12:04 by Charl Salo Work management 0

2

Fully customizable main dashboard



This process ensures that the most relevant and community-supported suggestions have the greatest potential to be considered and ultimately implemented in Fracttal One. The platform is continually enriched through the active participation of users and the commitment of the development team in pursuit of excellence.