

Access to the platform – Help Center

 help.fractal.com/hc/en-us/articles/32260307220109-Access-to-the-platform

To log in to **Fractal One**, the user must provide their **email** and **password**. This authentication is essential to ensure that access to the platform is restricted only to valid users, maintaining the security of the account and associated data.

Login procedure

If your user account is associated with only one company, the login process is simple. Follow these steps:

Enter your credentials: On the login screen, enter your email and password in the corresponding fields and click "Next".



Authentication and access: Once you have entered your credentials, click "Log in". The system will authenticate your identity and automatically redirect you to your company's workspace in Fractal One.



Note: If your account is linked to only one company, it will not be necessary to select an additional company.

Procedure for users with access to multiple companies

If your account is associated with multiple companies in Fractal One, the access flow will be as follows:

Login: Enter your credentials (email and password) simultaneously to securely authenticate your identity.



Login with

Email

email@email.com

Password

.....



Company



(Am) Activación Fractal - Español - 477



Select an option



Login

5.1.19



TECHNICAL SUPPORT

When you log in to Fractal you are accepting

[I accept the Terms and Conditions](#) and [Privacy policies](#)

Company selection: After authentication, if you have access to multiple companies, you will be asked to select which one you want to use in this session. Choose the appropriate company and click "Log in".



Login with

Email

email@email.com

Password

.....



Company



(Am) Activación Fractal - Español - 477



Select an option



Login

5.1.19



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Login with

Email

Password

Company

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(Free) fractal




Login with

Email

Password

Company

 (Am) Activación Fractal - Español - 477

Select an option



Login

5.1.19



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Switching companies: If you need to work in another company, you can do so from the settings menu in the application or by logging out and repeating the login process to select a different company.



Is part of



Jonas Campos

Activación Fractal - Esp...

Settings

Language

Dark Mode



Help and Technical Support

Change company

Log out

25

WOs in Review

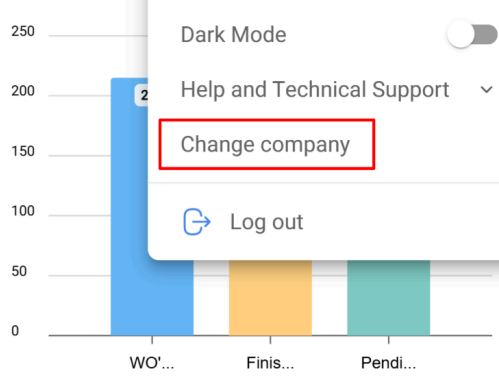
93

Closed WOs

48

Pending Tasks with Delay

Work Orders



Compliance Percentage

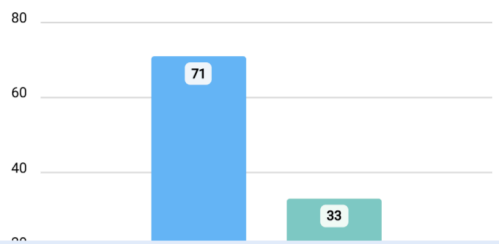
43.3%

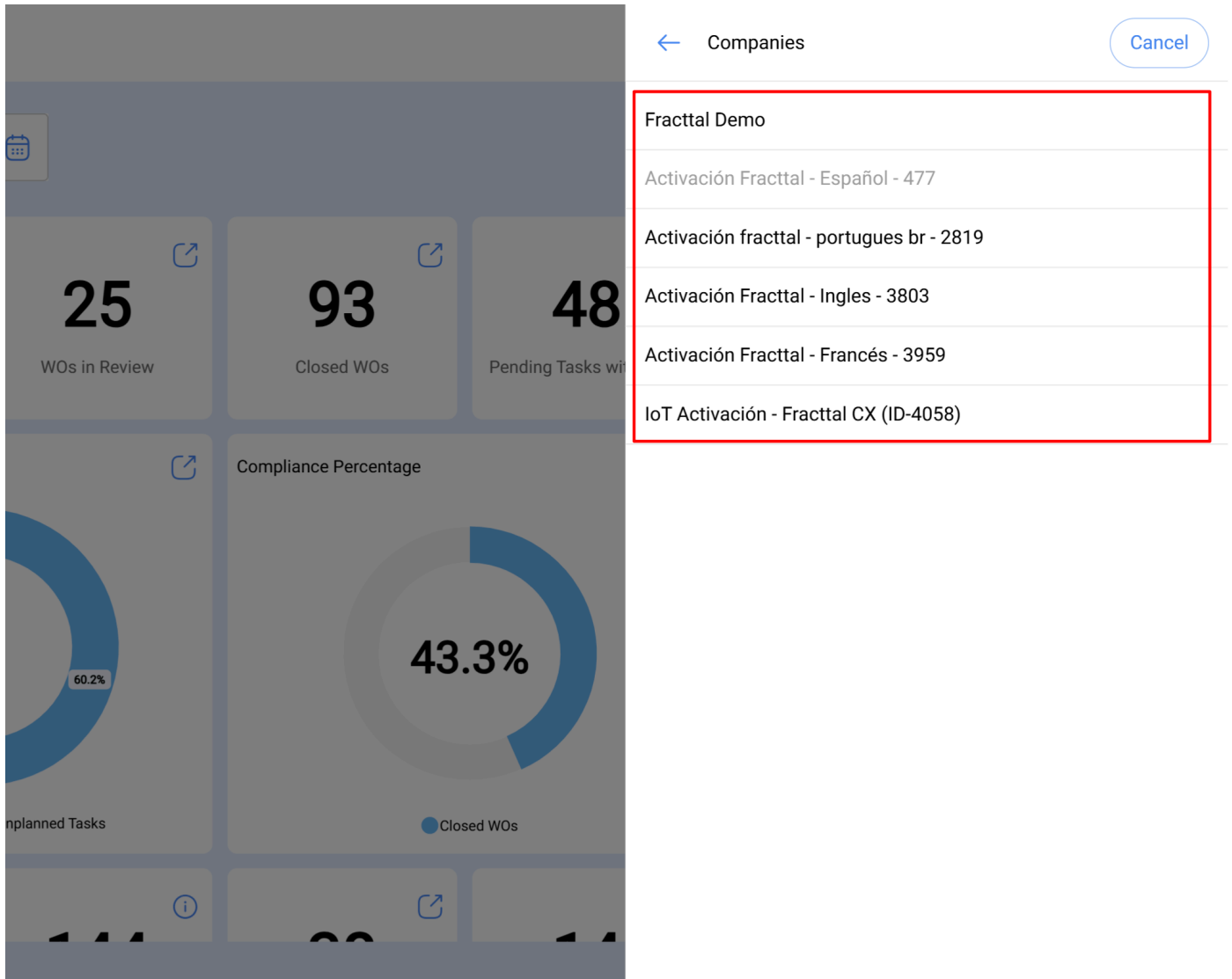
Closed WOs

60.2%

Unplanned Tasks

Work Requests





Note: In the case of users with access to multiple companies, only the list of those companies where the credentials match will be displayed.