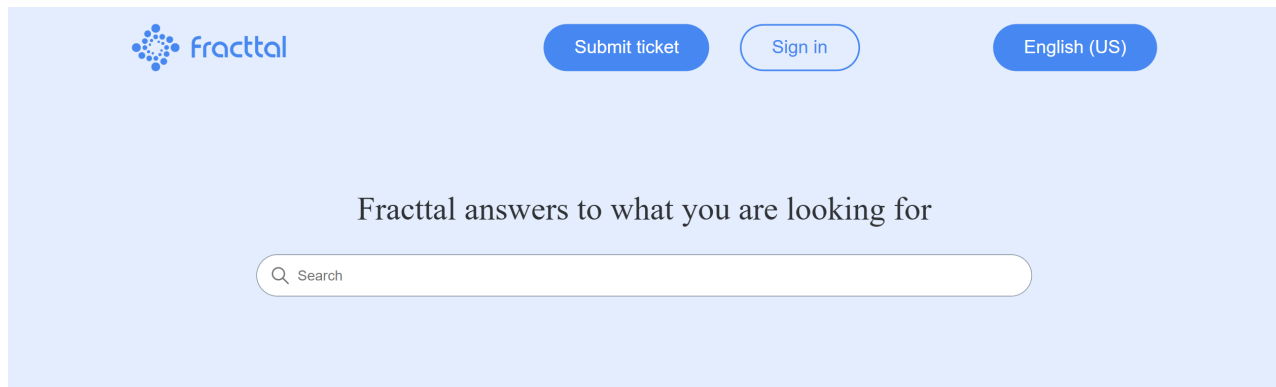
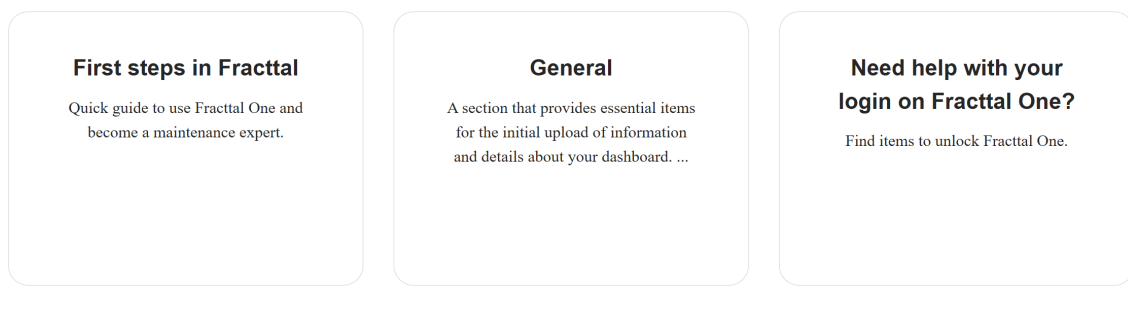


Access, Support, and Search in the Help Center

 help.fractal.com/hc/en-us/articles/36612671067917-Access-Support-and-Search-in-the-Help-Center



Categories



The Help Center has been developed to provide an efficient search experience that facilitates the resolution of technical inquiries. In addition to the articles, there are complementary features that make navigation and support more effective:

1. Submit Ticket: This option allows you to send a ticket directly to Fractal One's technical support. When selecting this option, fill in your details and describe the issue or inquiry in detail. A support team member will contact you promptly to provide the necessary assistance.

Fractal answers to what you are looking for

Categories

First steps in Fractal

Quick guide to use Fractal One and become a maintenance expert.

General

A section that provides essential items for the initial upload of information and details about your dashboard. ...

Need help with your login on Fractal One?

Find items to unlock Fractal One.

Note: This form is exclusive for support related to Fractal One. To report issues or problems to your own maintenance team, please follow this process: [How to create a work request?](#)

2. Log In: By clicking this option, you will be directed to the login screen where you can access your account and manage open tickets.



Ticket Form

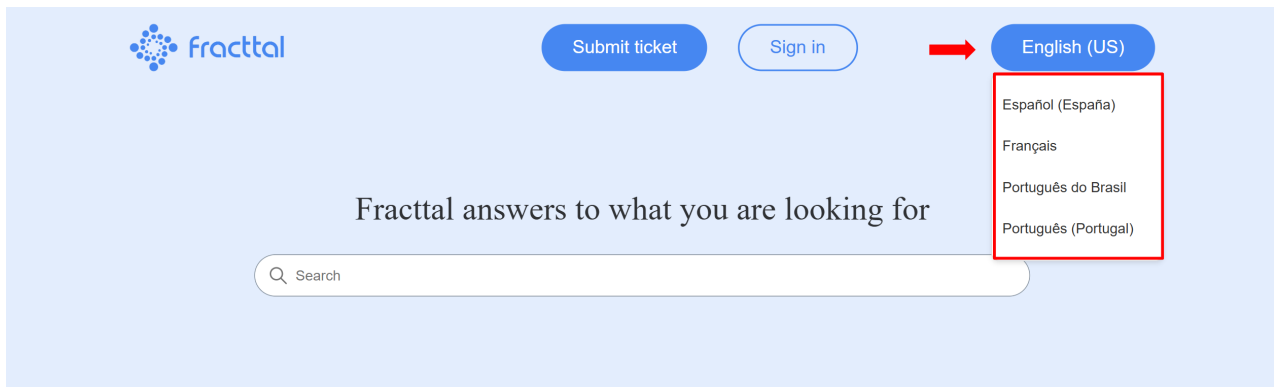
This form is for Fractal One support only. To report issues to your maintenance team, follow this process [here](#)

Enter your details and the details of your ticket.
A member of our support team will respond shortly.

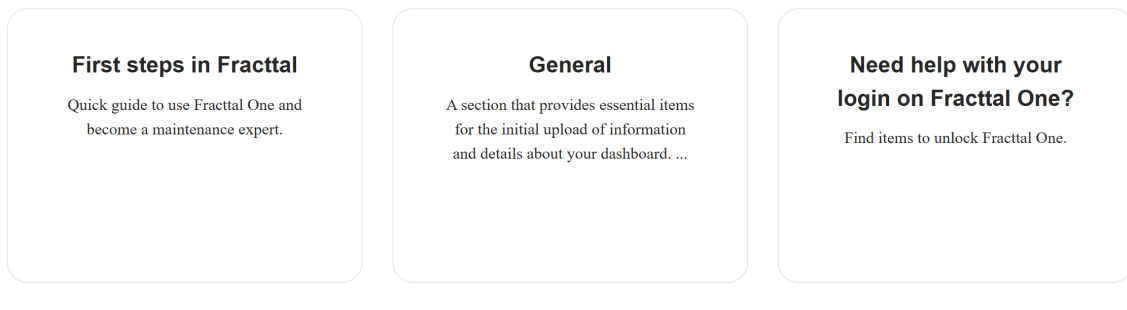
Add file or drop files here

Submit

3. Languages: At the top right of the Help Center page, you will find the option to change the language. Simply click and select your desired language to navigate the content. This selection will affect not only the interface but also the translation of available articles.



Categories



4. Search Bar: The search feature allows you to enter keywords or technical terms to access relevant articles within the Help Center.

