

Guest Portal

help.fracttal.com/hc/en-us/articles/30811633455245-Guest-Portal

This add-on enables the creation of an external request portal, where users do not need to have a Fracttal account to submit a work request. Upon obtaining this feature, a new section will be enabled in the configuration module, allowing you to customize the fields that will be displayed on the external portal.

With this add-on, you will be able to:

- Have a personalized URL that you can share so users can report requests without needing to use an access account.
- Set and customize the fields that will be visible to users in the request portal when reporting an incident.
- Manage and delete all requests made through the guest portal directly from Fracttal.

The screenshot shows the Fracttal Settings interface. The 'Settings' menu is highlighted in the top left. The 'Guest Portal' option is selected in the left sidebar. The main content area displays the 'Guest portal settings' configuration. The 'Public URL' field is highlighted with a red box and contains the URL: <https://guestportal.fracttal.com/70e286fa-a627-11ed-afa1-0242ac120002>. The 'Header Text' field contains the text: 'Solicitudes - Portal de invitado.'. Below this is a table titled 'Fields' with columns for 'Options', 'Required', and 'Visible'. The table lists several fields with their respective settings.

Options	Required	Visible
Nombre	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Email	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Solicitud- Descripción	<input type="checkbox"/>	<input type="checkbox"/>
Activo	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Incident date	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Anexo	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>