

# Do I necessarily need to hire an implementation service to start using Fracttal One?

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[help2.fracttal.com/hc/en-us/articles/24985831077773-Do-I-necessarily-need-to-hire-an-implementation-service-to-start-using-Fracttal-One](https://help2.fracttal.com/hc/en-us/articles/24985831077773-Do-I-necessarily-need-to-hire-an-implementation-service-to-start-using-Fracttal-One)

No, when signing with Fracttal, we want you to make the most of the tool's potential. At that end, you will have full support of our Customer Success team; we hold weekly Ask the Expert sessions, and every 2 months we carry out our Fracttal University where you will learn how Fracttal One works, how to configure and use the tool among other things, achieving satisfactory results in a short time.

In any case, should you need on-site implementation service, you can certainly hire our implementation consulting service where you'll have a dedicated Consultant responsible for developing and applying your implementation project. This service is strongly recommended for large companies and corporations.