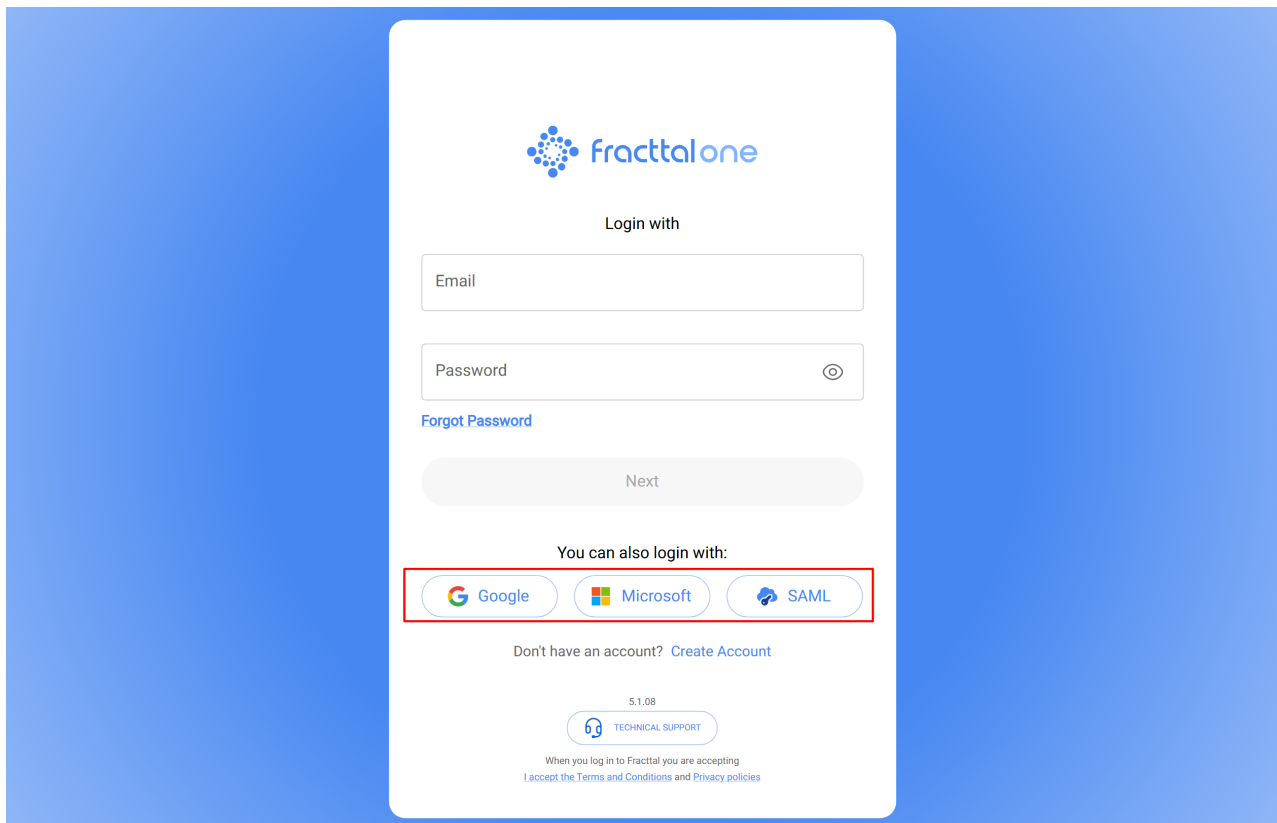


# Single Sign-On in Fractal One: simplified authentication with a single credential

[help.fractal.com/hc/en-us/articles/38443465531021-Single-Sign-On-in-Fractal-One-simplified-authentication-with-a-single-credential](https://help.fractal.com/hc/en-us/articles/38443465531021-Single-Sign-On-in-Fractal-One-simplified-authentication-with-a-single-credential)

**SSO (Single Sign-On)** is a feature that allows users to access multiple applications with a single set of credentials. This facilitates access to different business tools and provides the IT department with more efficient control over user account access.

The image shows a login interface for Fractal One. At the top is the Fractal One logo. Below it is the text "Login with". There are two input fields: "Email" and "Password". The "Password" field has a toggle icon (an eye) to the right. Below the "Password" field is a link that says "Forgot Password". Below these fields is a "Next" button. Underneath the "Next" button is the text "You can also login with:". Below this text are three buttons: "Google", "Microsoft", and "SAML". These three buttons are enclosed in a red rectangular box. Below the "SAML" button is the text "Don't have an account? Create Account". At the bottom of the interface is a "TECHNICAL SUPPORT" button with a circular icon to its left. Below the "TECHNICAL SUPPORT" button is a small line of text: "When you log in to Fractal you are accepting I accept the Terms and Conditions and Privacy policies".

Fractal offers three SSO authentication methods:

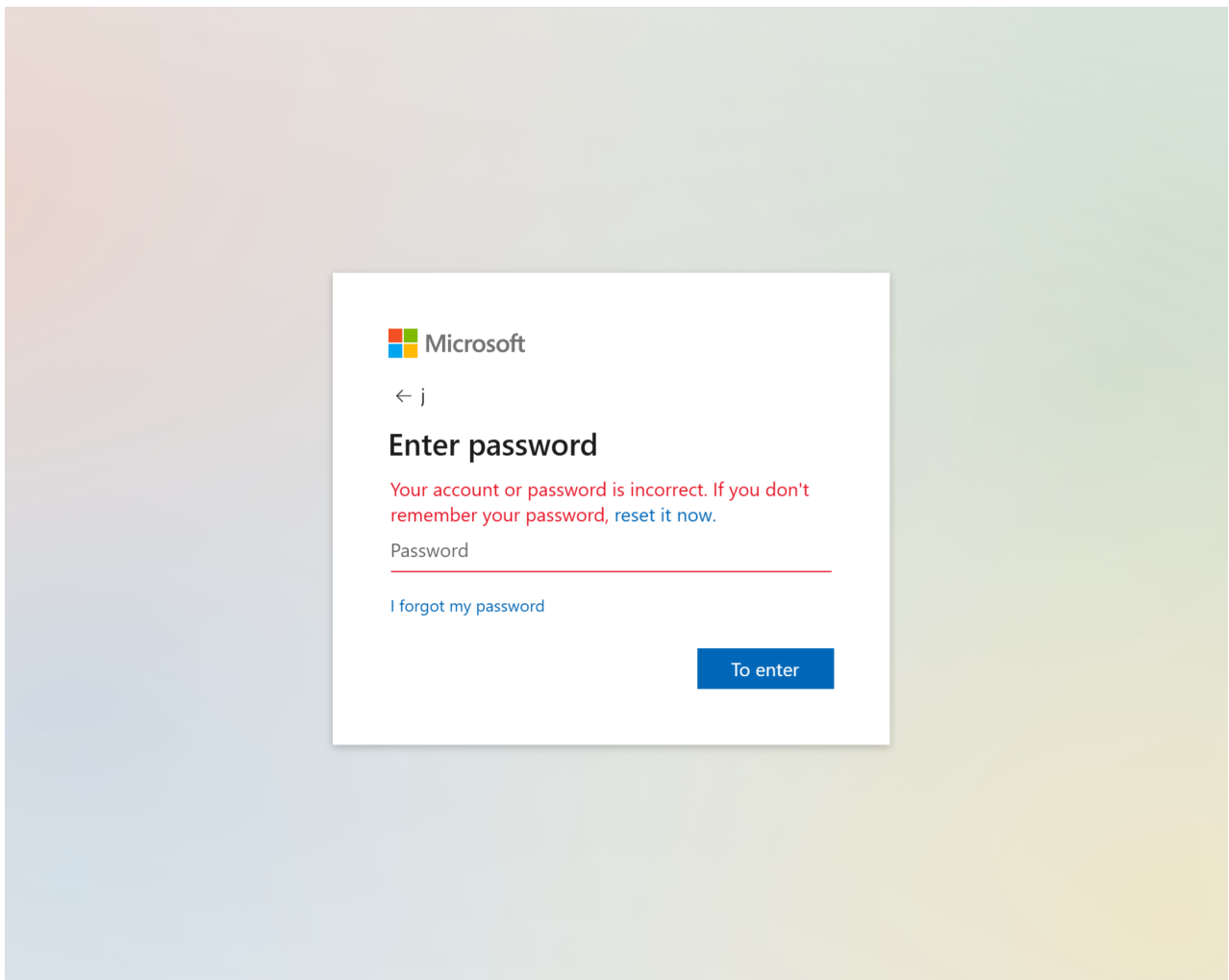
- [Authentication with G-Suite \(Google Account\)](#)
- [Authentication with Office 365 \(Microsoft Account\)](#)
- [Authentication using the SAML standard](#)

Custom authentication in Fractal uses the **SAML 2.0** standard to ensure seamless integration.

For users to authenticate via **Active Directory (AD)**, it is necessary that AD be configured as the identity provider.

## What to do if the "Incorrect password" message appears?

If you see the message "**Incorrect password**" when trying to log in, keep in mind that this password corresponds to the **Microsoft** or **Google** account associated with the SSO, and not to the Fractal password.



If you do not remember your password, you have two options:

1. Contact your **company's IT team**, who can help you manage permissions and access authentication.
2. Click the "**Forgot my password**" button to reset it. You will be asked to set a new password through the **Microsoft** or **Google** service, depending on the linked account.