Fracttal GO Settings Menu

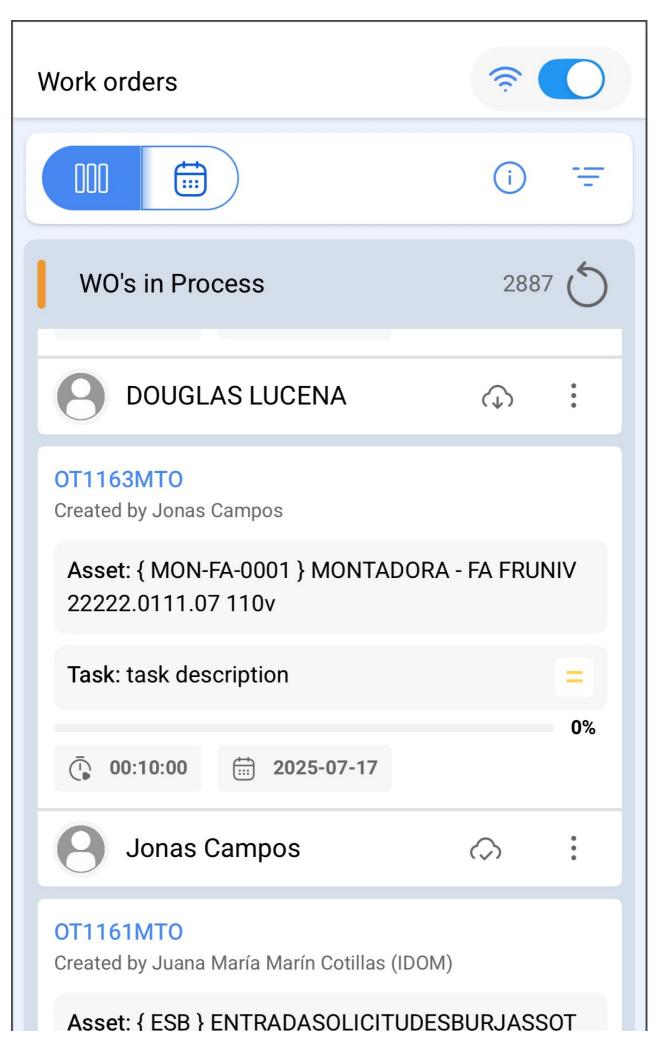
help.fracttal.com/hc/en-us/articles/38243401436557-Fracttal-GO-Settings-Menu

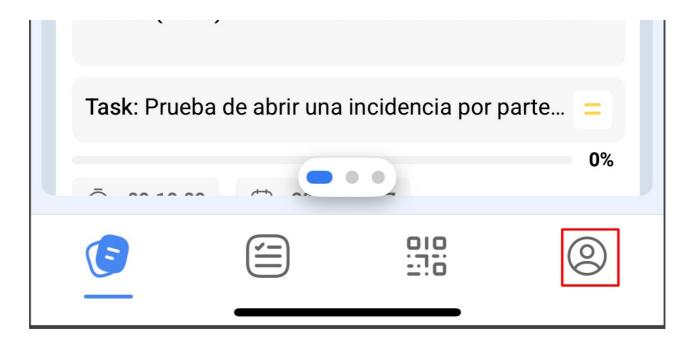
Fracttal GO offers various configuration options to optimize the user experience within the application. Through the settings menu, you can customize preferences related to your profile, security, language, display, and access to technical support. Below, we detail each of the available options, allowing you to use the application more efficiently and tailored to your needs.

Accessing Settings

To access the settings in Fracttal GO, follow these steps:

- 1. Open the Fracttal GO application on your mobile device.
- 2. At the bottom of the screen, locate and select the "Settings" option in the main menu. By clicking this option, you will have access to various personalized settings and resources.

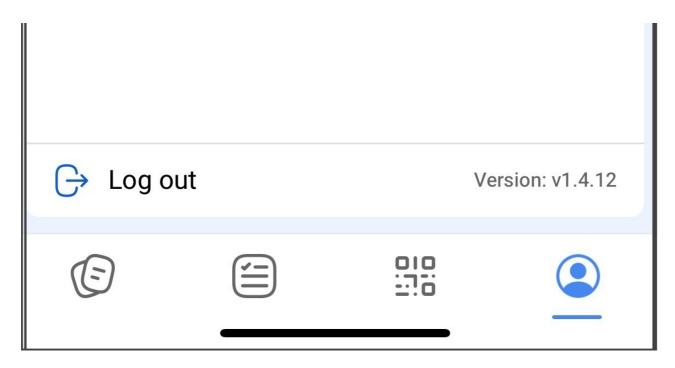




User Information

At the top of the settings screen, you will find information related to the **profile** of the connected user.

Settings Jonas Campos JC @fracttal.com Activación Fracttal - Español - 477 **Profile** Security Language Dark Mode Help and Technical Support



This data is displayed to facilitate tracking of the active account at that moment. The information includes:

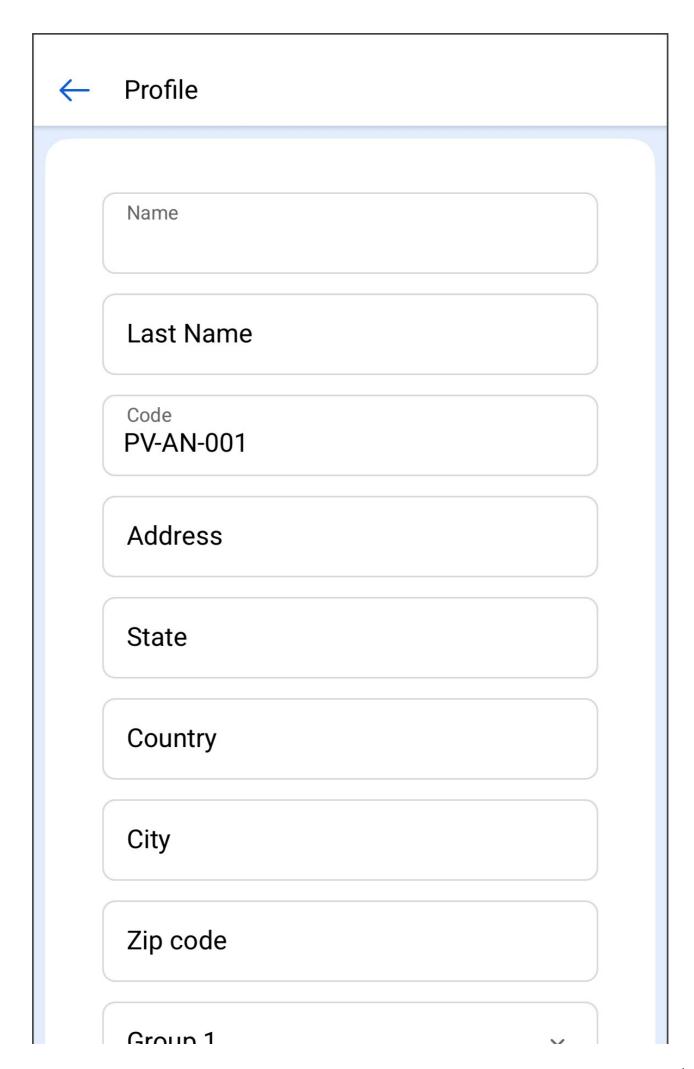
- Username: Full name of the connected user.
- Email Address: Email address associated with the account.
- Company: Company linked to the user at that moment.

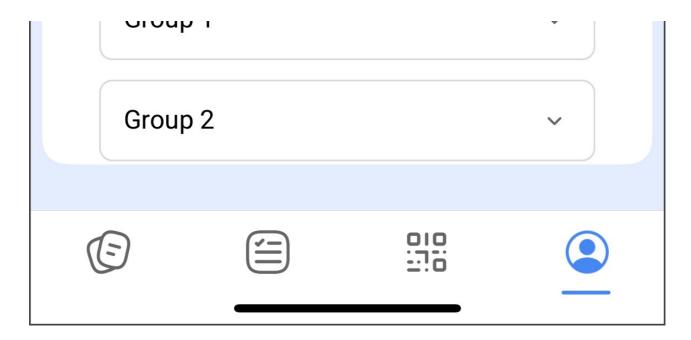
Profile

Below the profile information, complementary options are presented that allow for additional adjustments:

Profile: By selecting the "**Profile**" option, you can view and edit various data related to your user, including:

- Name: Change of name if necessary.
- o Address: Contact address registered on the platform.
- Work Schedule: Definition of the user's work schedule.
- **Phone**: Add or update the contact phone number.



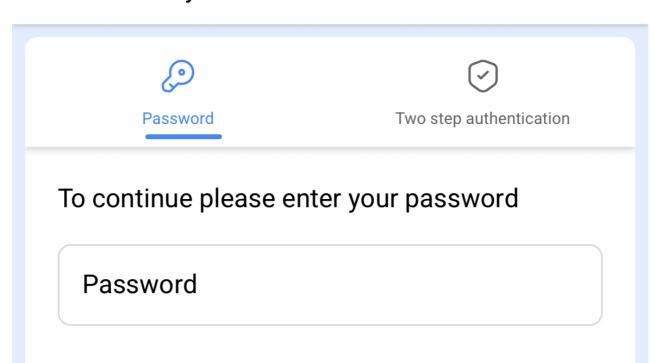


Security

The **"Security"** option within the settings menu allows the user to manage the security of their account, including:

- **Change Password**: Allows the user to modify their access password to the platform for greater protection.
- **Two-Step Authentication**: This feature requires identity confirmation through a second factor, such as a code sent to the user's mobile phone, in addition to the traditional password.

Security



Continue







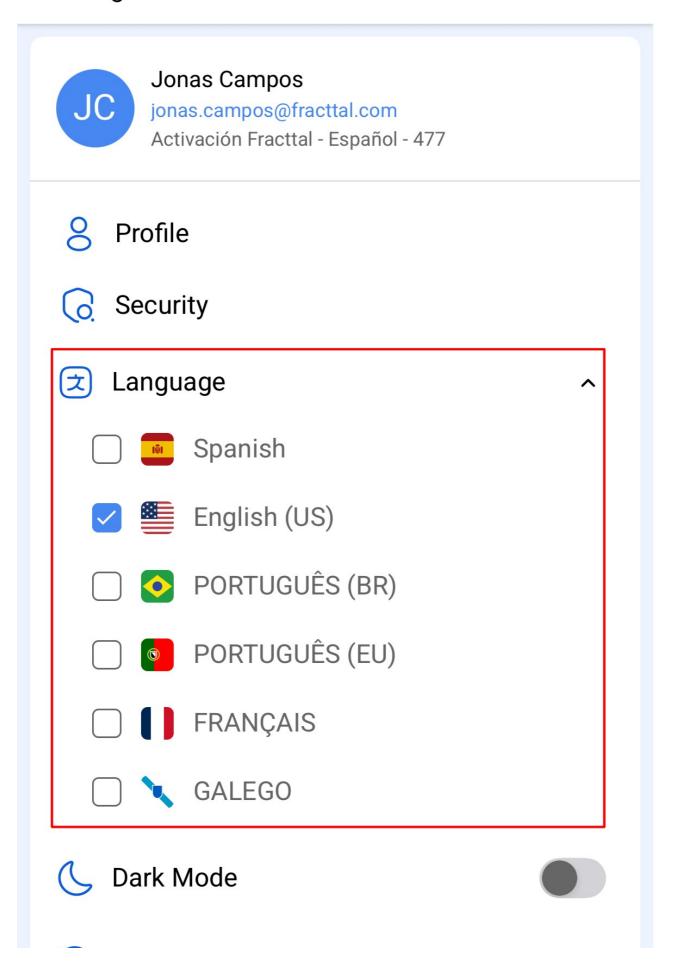


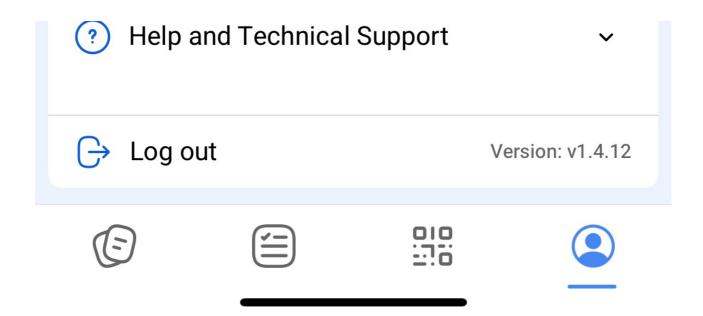
Language

The **"Language"** option allows the user to customize the application language according to their preference. The main available languages include:

- Spanish
- English (US)
- Portuguese (BR and EU)
- French

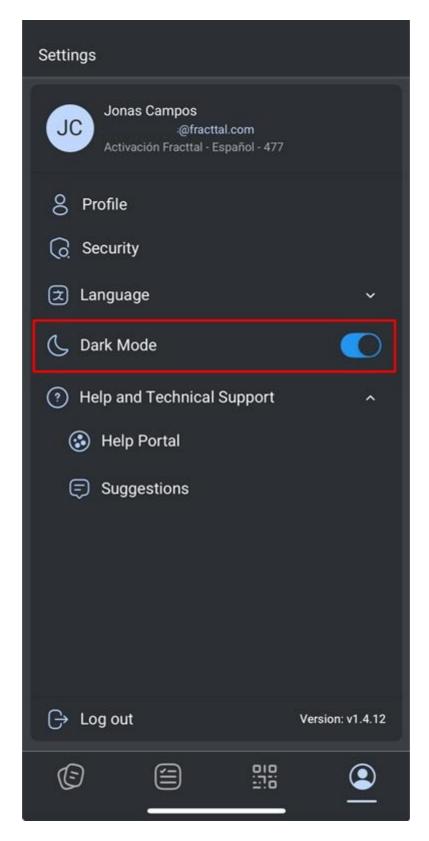
Settings





Dark Mode

For a better browsing experience and to reduce visual fatigue, the "Dark Mode" option can be activated. This feature changes the application's interface to a darker color scheme, providing a more comfortable view.



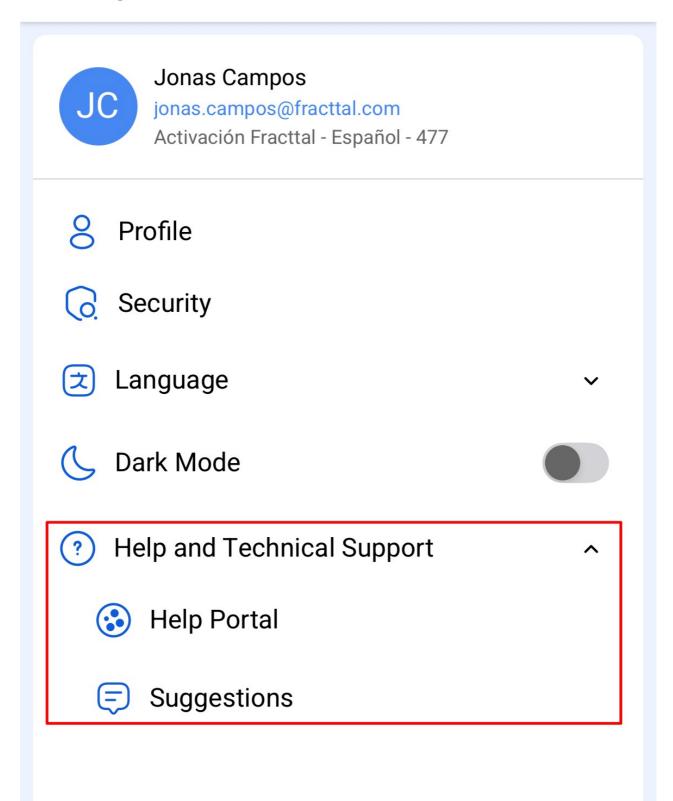
Help and Technical Support

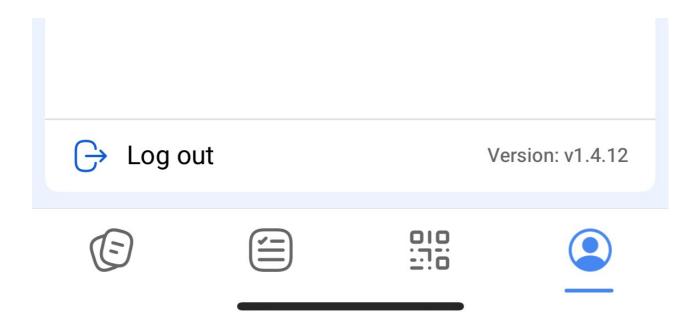
If the user needs assistance or wants to obtain more information about the application, the **"Help and Technical Support"** section offers direct access to the following resources:

• **Help Portal**: The portal contains articles, tutorials, and guides to resolve questions about functionalities and solve common problems in using Fracttal GO.



Settings





Log Out

Finally, the last option available in the settings menu is "Log Out", which allows the user to log out of the current session in the application. This option is essential to ensure that their account is protected when the device is not in use.

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