

Password reset in Fractal One

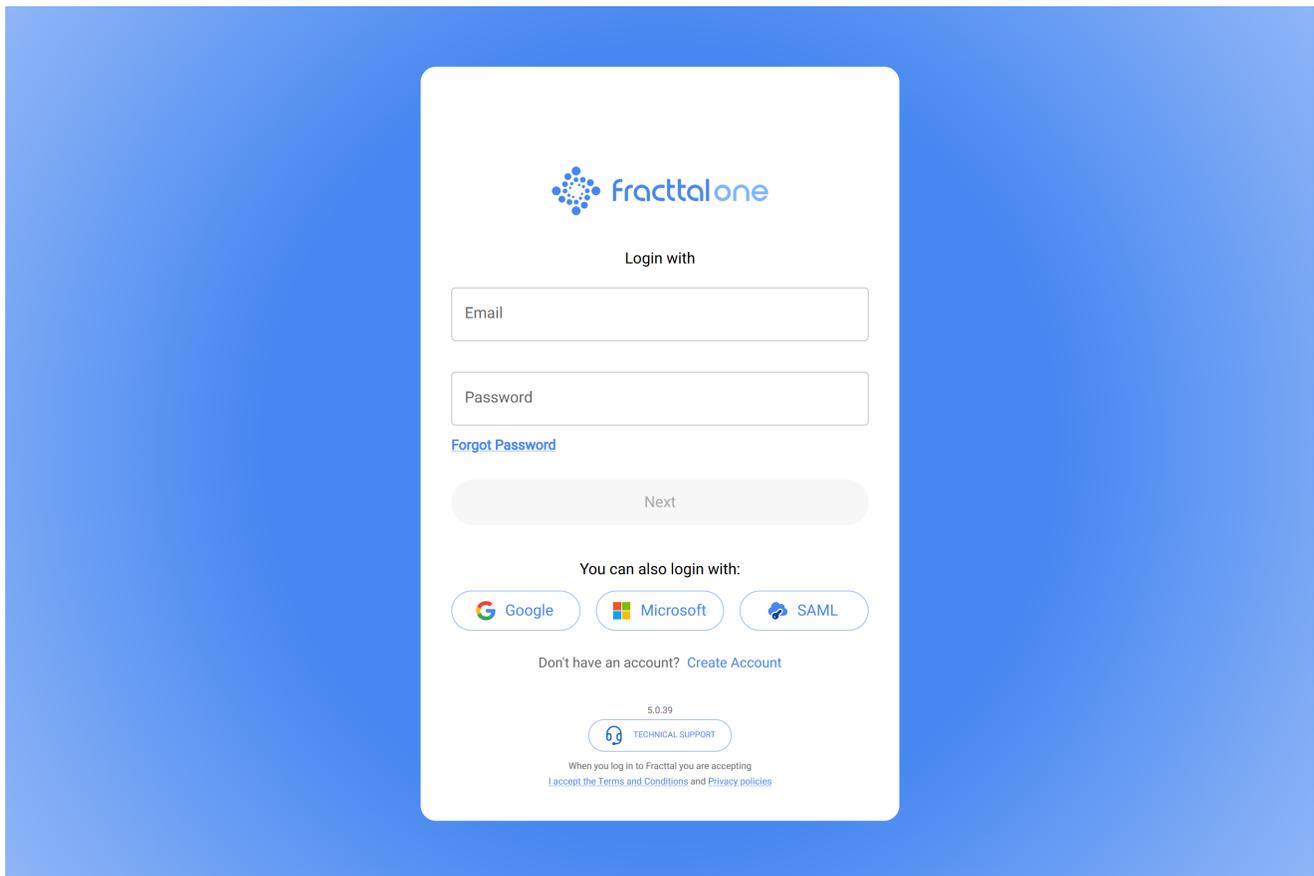
10 de abril de 2025

If you forgot your password and cannot access your account, Fractal One allows you to recover it quickly and easily. Below are the steps to successfully reset your password:

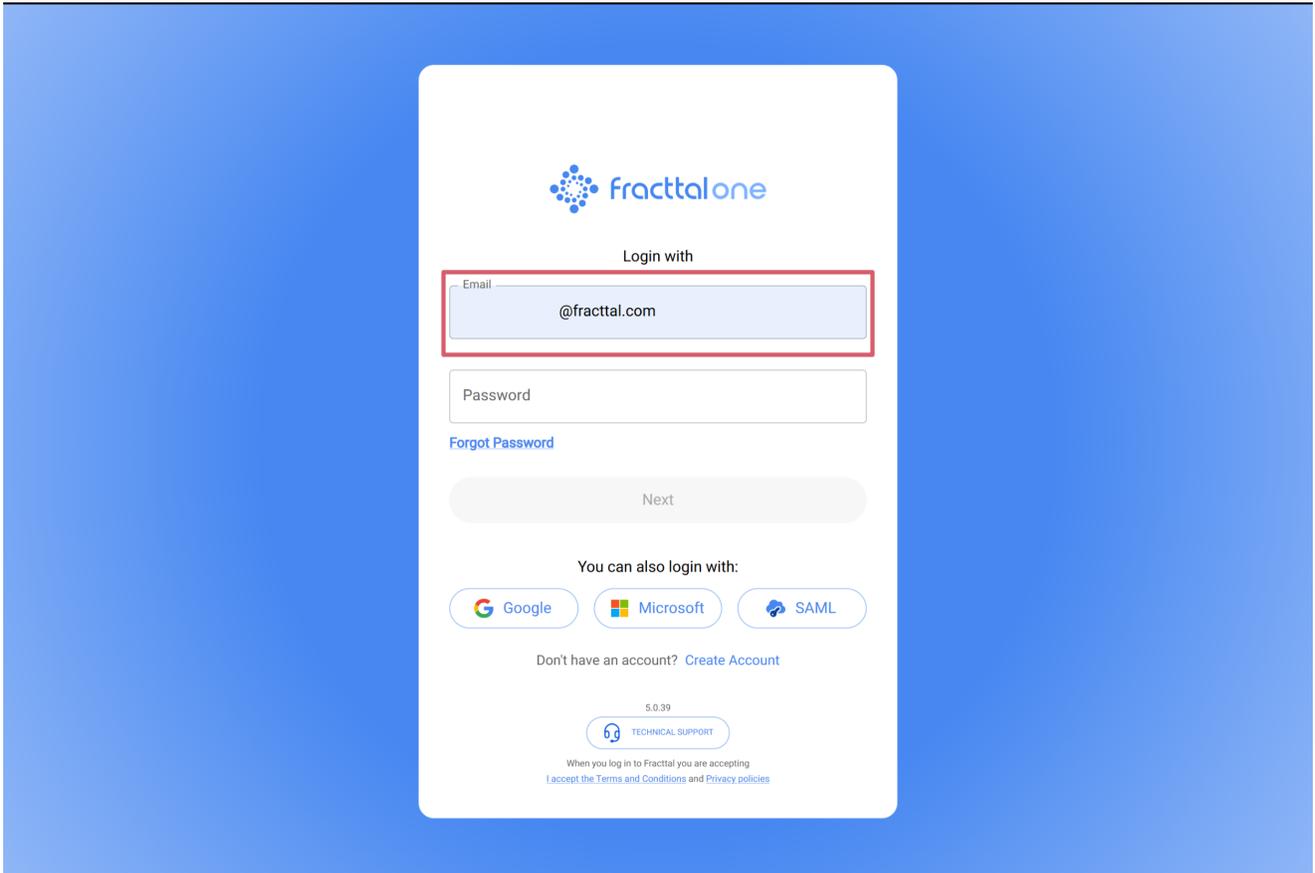
STEPS TO RESET YOUR PASSWORD

1. Access the login page

Open your browser and go to the Fractal One login page.

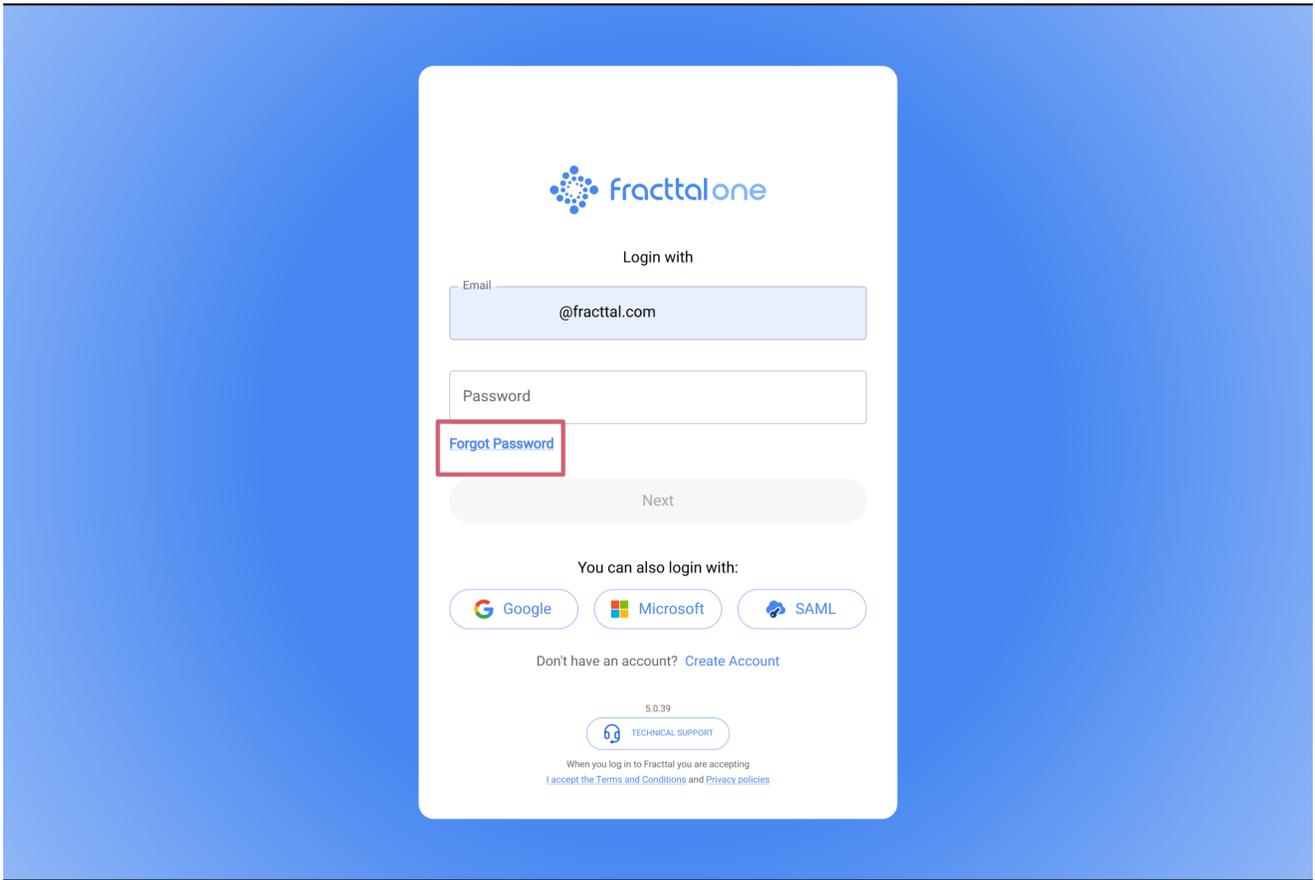


On the home screen, enter your email in the corresponding field.



2. Select the "Forgot Password" option

Below the password field, click on the "Forgot my password" option to start the recovery process.



3. Receive the recovery email

An email will be sent to the address you provided. Check your inbox for an email with the subject "**Change Password.**"



Restore password

Hello [Jonas Campos](#)

We received your request to reset your account password. If you really want to change it, click the button below. If you did not request this change, you can ignore this message.

Please note that this request will be valid for the **next 72 hours**. If it expires, you will need to submit a new request to reset your password.

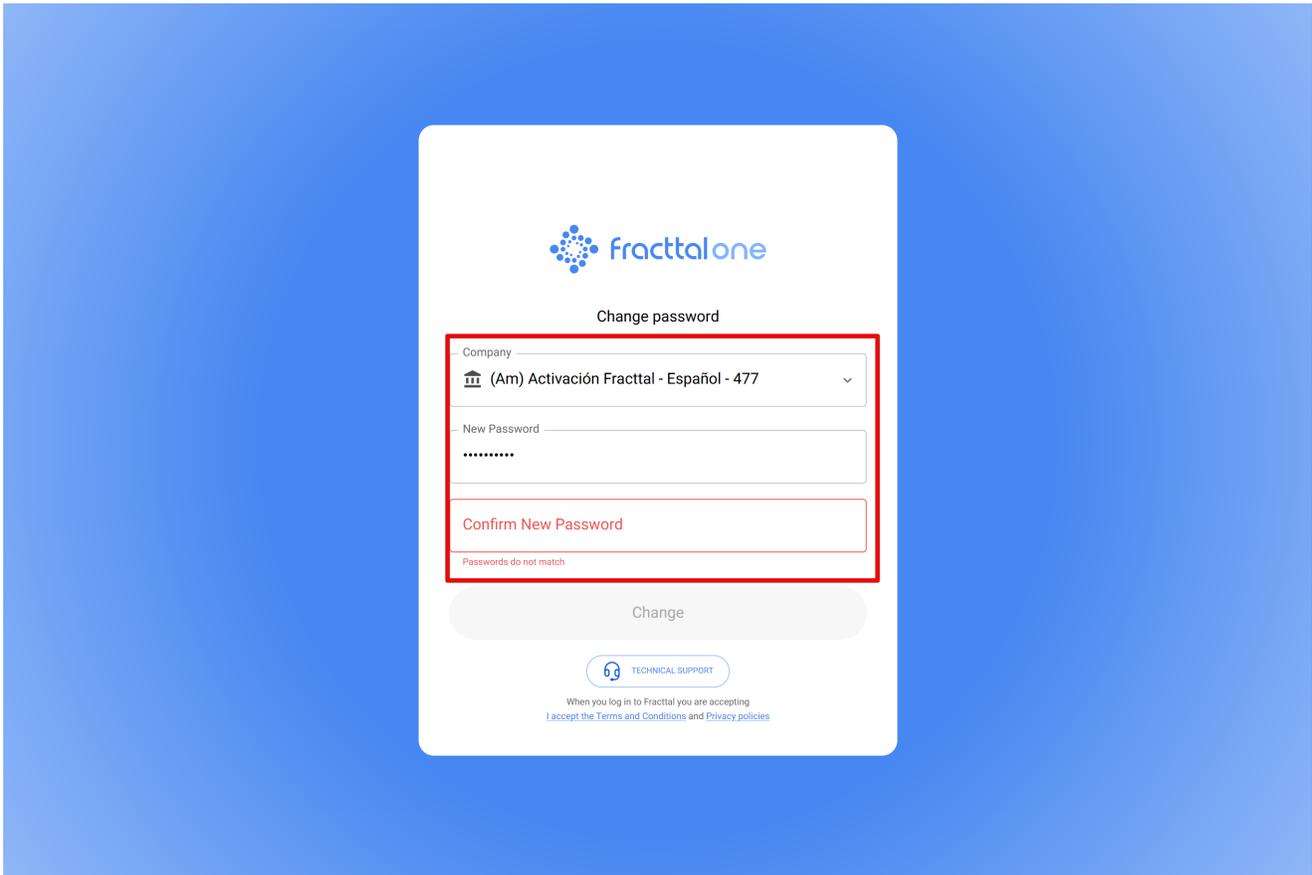


You are receiving this email because you are an active user of app.fractal.com
Copyright 2025 Fractal.

Inside the email, click the "**Change password**" button.

4. Select the database

Clicking the link in the email will redirect you to the password recovery page.



If you have access to multiple databases in Fractal One, you will see a list of available databases.



Change password

Company
🏠 (Am) Activación Fractal - Español - 477

New Password
.....

Confirm New Password

Passwords do not match

Change



When you log in to Fractal you are accepting
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Change password

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- (Am) Activación Fractal - Español - 477
jonas.campos@fractal.com
- (Am) activación fracttal - portugues br - 2819
jonas.campos@fractal.com
- (Am) Activación Fractal - Ingles - 3803
jonas.campos@fractal.com
- (Am) Activación Fractal - Frances - 3959
jonas.campos@fractal.com



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Select the database where you want to change your password.

5. Create a new password

Now, you will need to set a new password:

Enter the new password in the first field.

fractalone

Change password

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New Password
•••••••

Confirm New Password

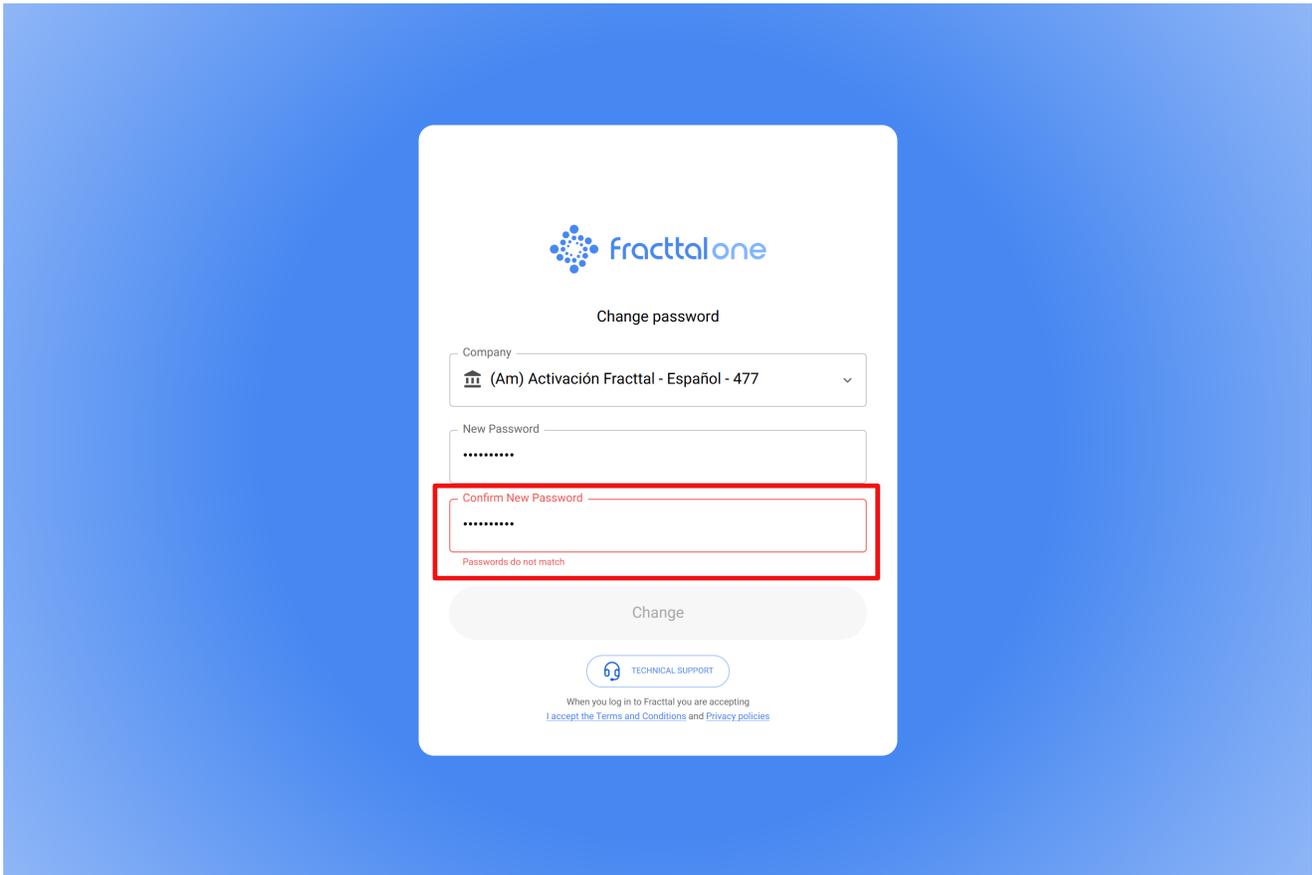
Passwords do not match

Change

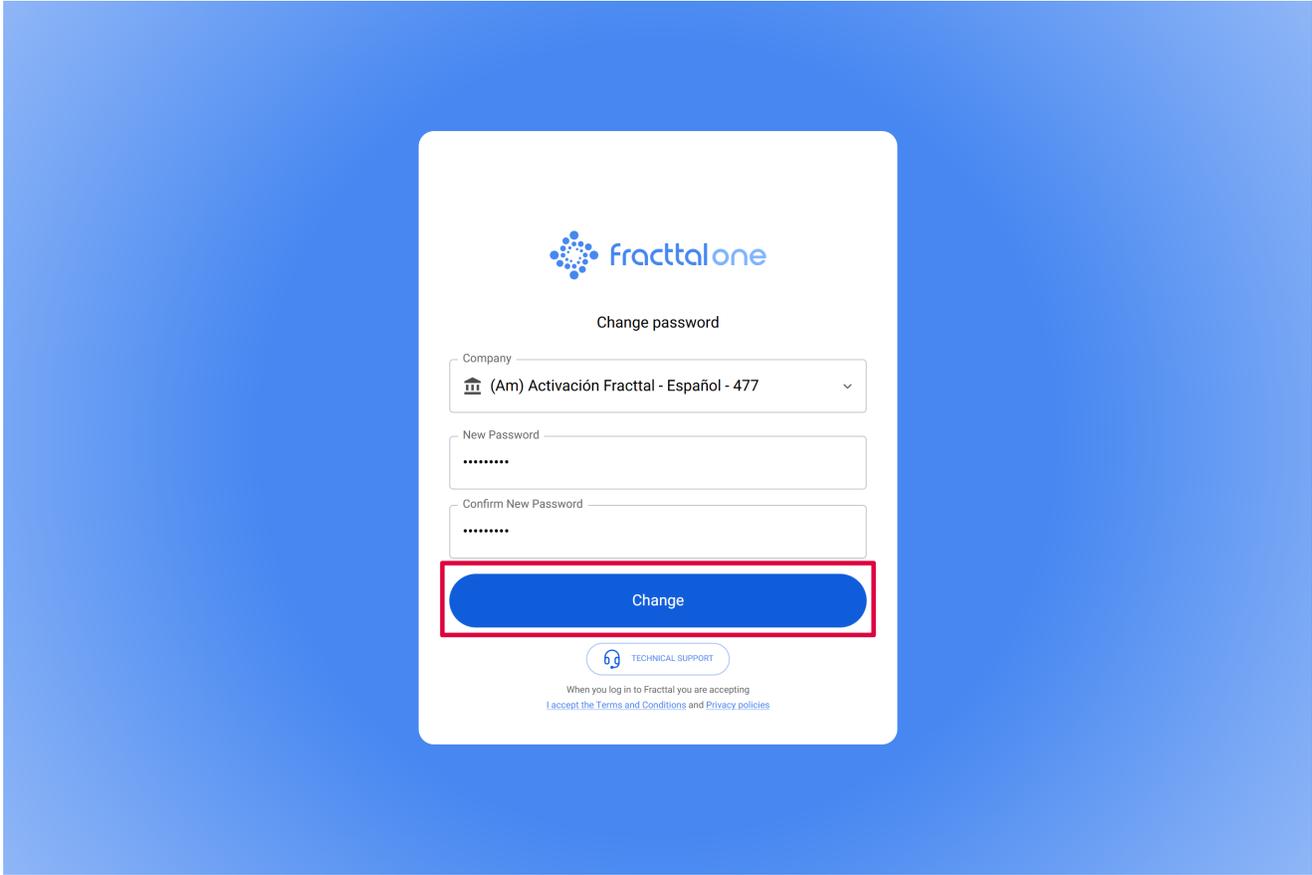
TECHNICAL SUPPORT

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Confirm the password by typing it again in the second field.

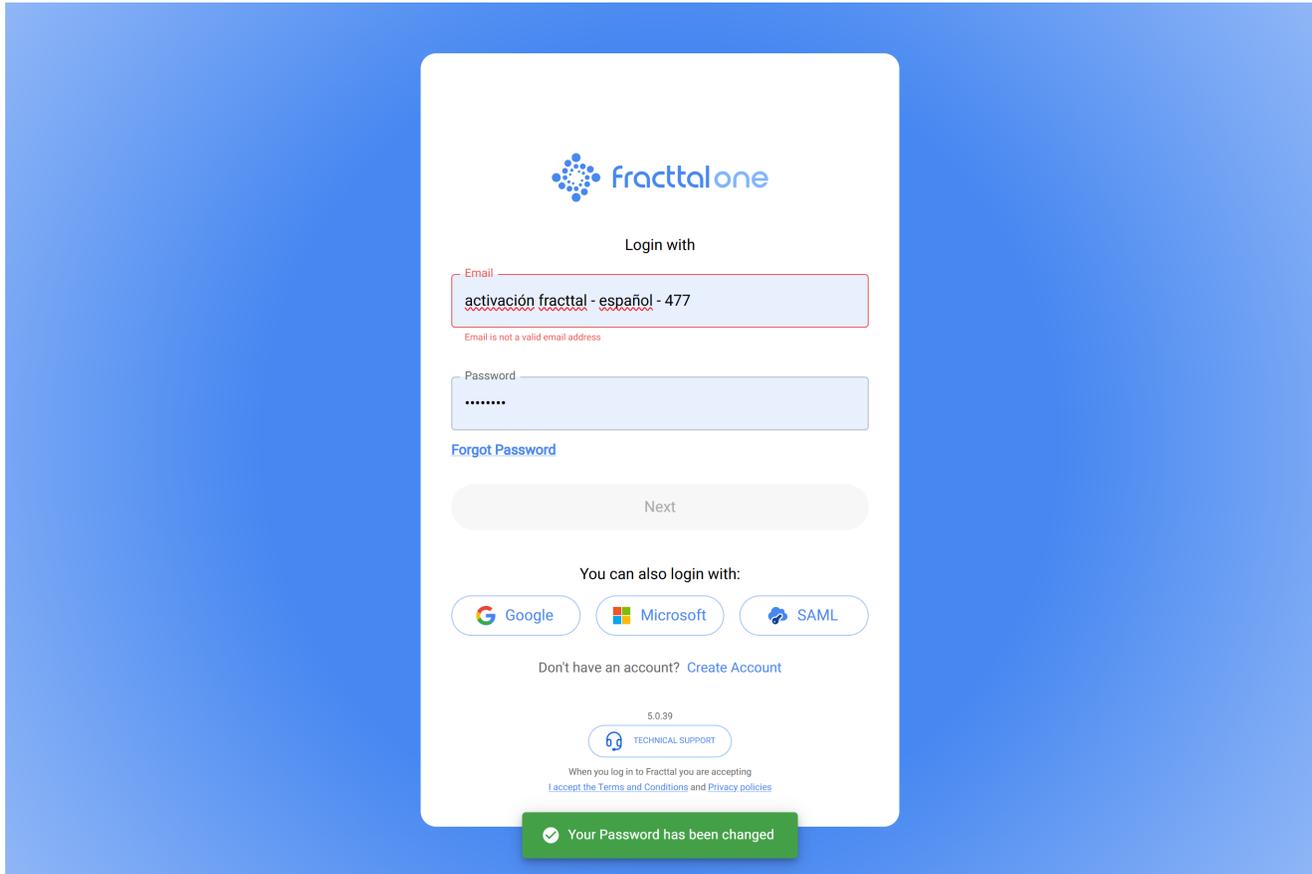


Click the **"Change"** button to complete the process.



6. Access Fractal One

After updating your password, you will be redirected to the login page.



Enter your email and the new password, then click **"Sign in."**

Now you can access your account as usual.

- Do not share your password.
- Update your password periodically.
- Use at least six characters.
- Include uppercase and lowercase letters, numbers, and symbols.
- The recovery link sent to your email is valid for 72 hours. If it expires, you will need to repeat the process.
- If you do not find the email in your inbox, check your "Spam" or "Junk" folder.
- If you work with multiple databases, make sure to select the correct one when resetting your password.