Additional user accounts and what types of users can be contracted on Fracttal One?

Fracttal differentiates types of users as follows:

- **Users with transactional profiles:** Users that have an administrator, personalized or technical profile. Every time a new user is created with a transactional profile, it is discounted from the number of users contracted.

- **Users with non-transactional profiles:** Users that have a read only or requests profile. The number of users that can be created with this profile is unlimited.

- **Users with a limited technical profile:** Users that have a profile created specifically for companies that have a large number of technicians in charge of executing work orders and that generally want to contract these profiles by quantity. This type of user is contracted separately.

Administrator
Has full access.

Custom
You can configure a group of permissions to perform any type of action.

Technician
They can only access the work orders that have been assigned to them. You can configure group of permissions to perform other actions.

Limited technician
They can only access the work orders that have been assigned to them.

Read-only
They can only view, they do not have access to edit or delete.

Requests
Requesters can only submit work and view their status.