

# Ask Tony

---

 [help.fractal.com/hc/en-us/articles/24887010611597-Ask-Tony](https://help.fractal.com/hc/en-us/articles/24887010611597-Ask-Tony)

The Artificial Intelligence Bot Add-on integrates into the platform to completely transform the user experience.

## Key Benefits:

---

**User-friendly interaction:** Tony provides an intuitive and user-friendly interface, allowing users to communicate with the platform in a natural and effective way.

**Continuous learning:** Tony has the ability to continuously learn in order to offer personalized and meaningful support, adapting to your evolving needs.

**Fast and accurate responses:** With access to a vast database, Tony quickly responds to queries and information requests, streamlining the user's workflow.

## Scope:

---

It is an invaluable resource that expands the horizon of possibilities for users. It can provide detailed information and clarify complex processes.

It represents a significant advancement in the Fractal One platform, offering a range of useful tools that enhance the efficiency and productivity of users in their daily maintenance activities.

Get ready to experience the revolution in maintenance with our Artificial Intelligence Bot!

## Recommendations for using the Bot:

---

### 1. Use simple language:

Ask questions using clear and simple language. Avoid complex technical terms and opt for easy-to-understand expressions.

 Tony 

¿Puedes darme un ejemplo de activo?

 Estoy buscando en mi base de conocimiento, en un momento te daré la respuesta a tu consulta

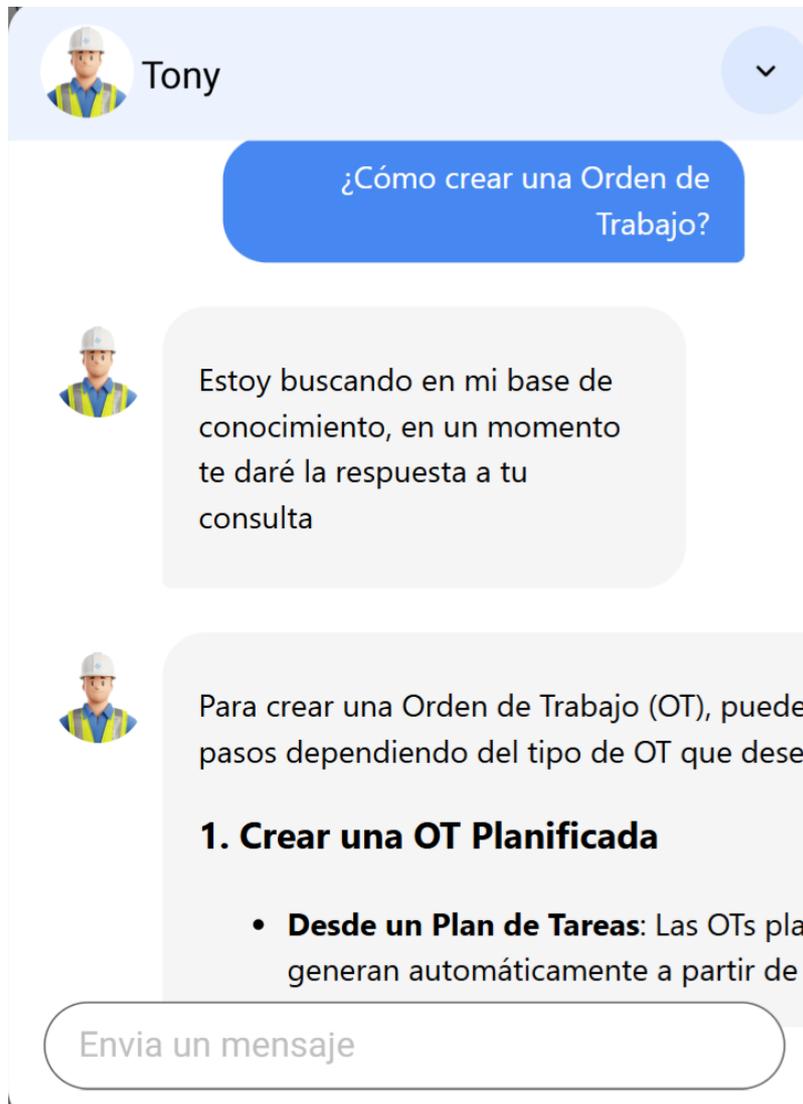
 Claro, aquí tienes algunos ejemplos de activos:

- **Activos tipo Equipos:** Un equipo puede ser considerado un conjunto de elementos conectados

Envía un mensaje

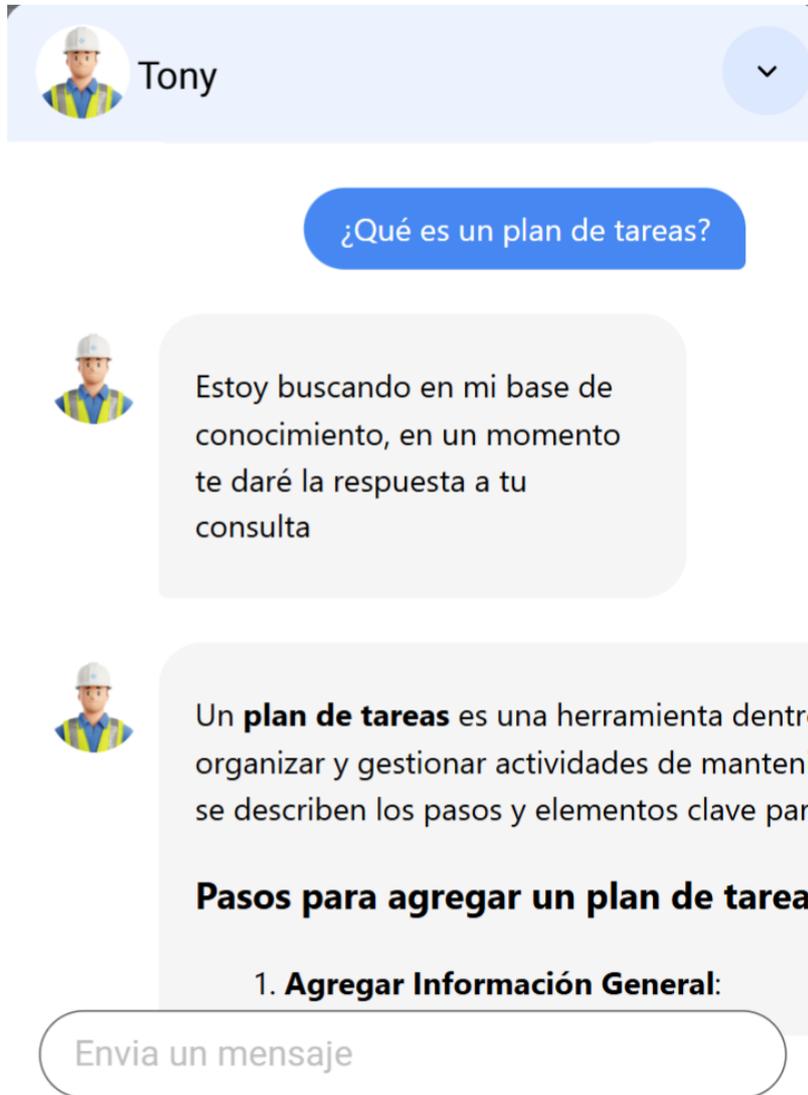
## 2. Use maintenance terms:

When interacting with Tony, use specific terms related to maintenance and software to get more accurate answers. Some examples include:



### 3. Clarity in the questions:

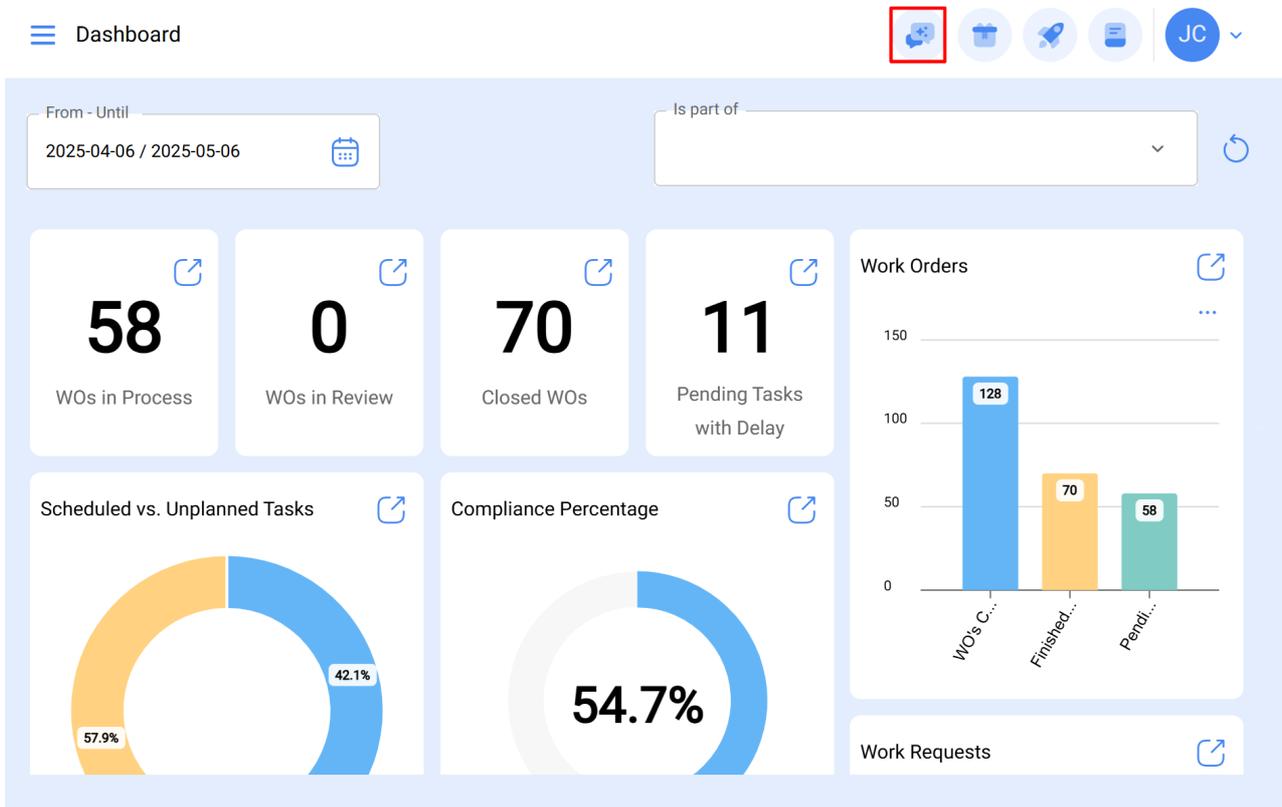
Avoid long questions; instead, ask concise questions of no more than two lines containing relevant keywords.



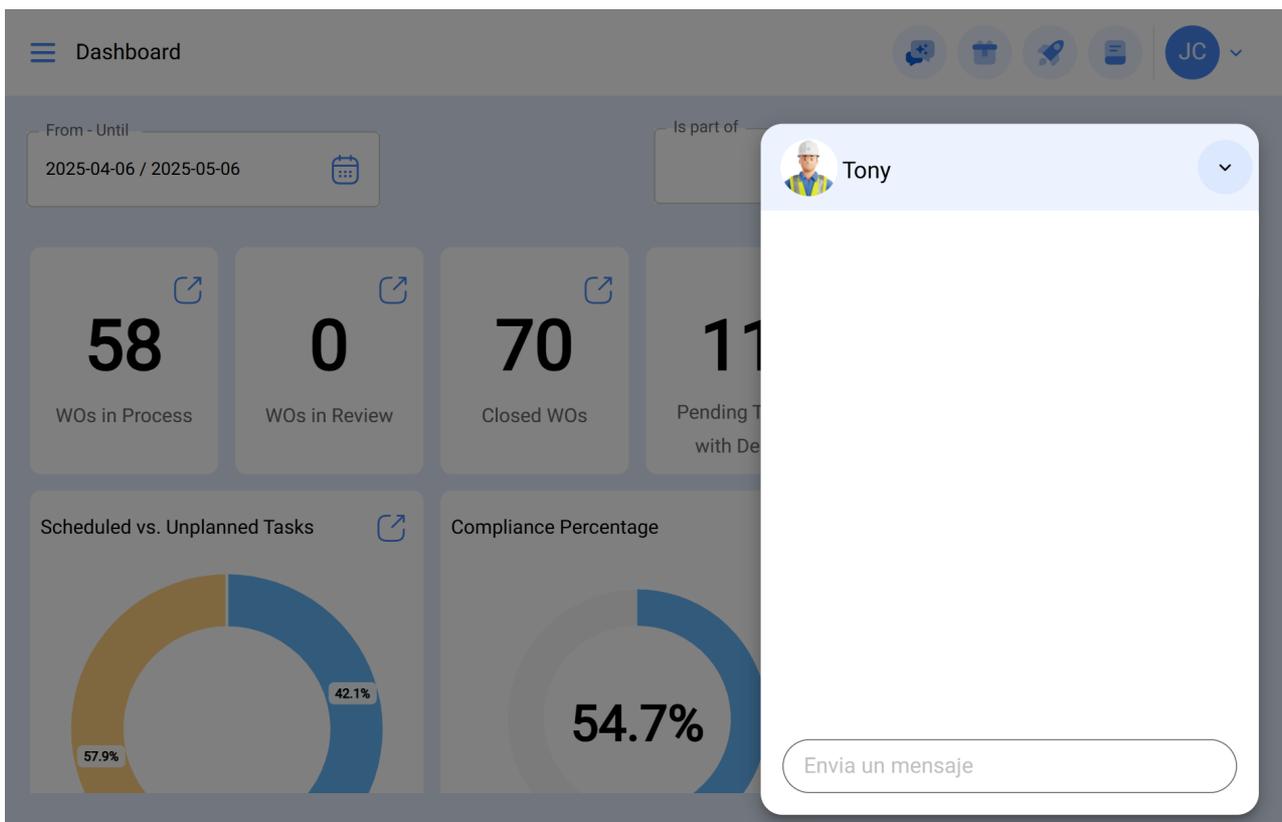
## How to access Tony?

---

After logging into Fractal One, users can find Tony in the upper right corner, as shown in the image.

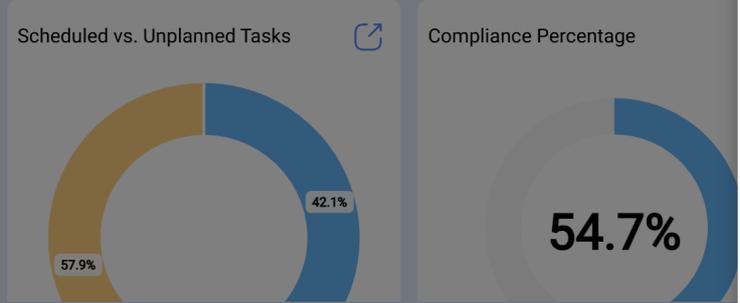


Clicking on the icon will open a chat window that will allow you to interact with Tony.



You are now ready to interact with Tony, he will respond immediately.

From - Until  
2025-04-06 / 2025-05-06



**Tony**

hoy? Si tienes alguna pregunta específica sobre el uso de la plataforma Fracttal o cualquier otro tema, no dudes en decírmelo.

¡Hola!

¡Hola! ¿En qué puedo ayudarte hoy? Si tienes alguna pregunta específica sobre el uso de la plataforma Fracttal o cualquier otro tema, no dudes en decírmelo.

¡Hola!