

How to use the Fractal One AI Assistant on WhatsApp?

 help.fractal.com/hc/en-us/articles/47938751681805-How-to-use-the-Fractal-One-AI-Assistant-on-WhatsApp

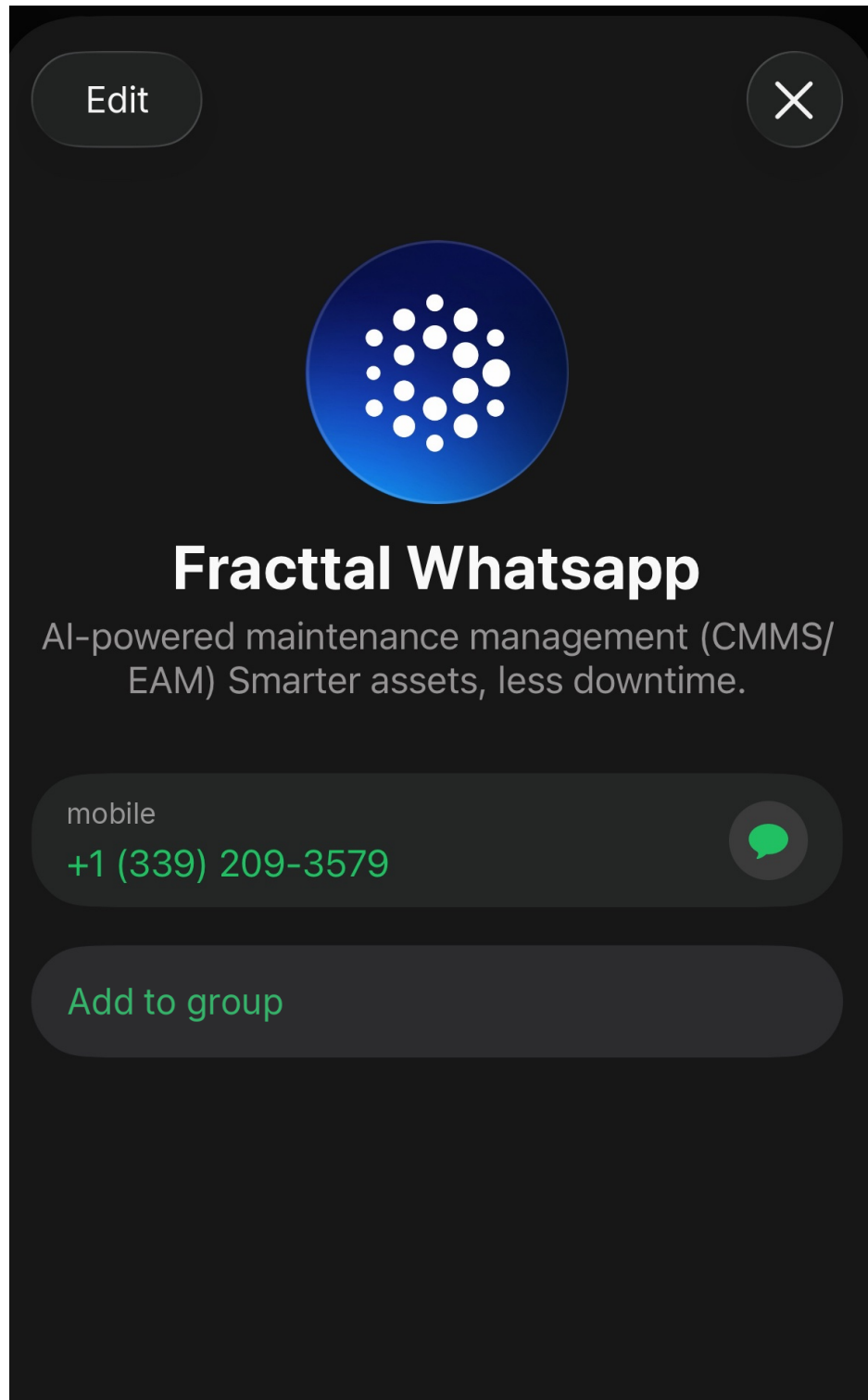
Fractal One features an artificial intelligence assistant available via WhatsApp as an **addon**. Access is validated with the information from your Human Resources profile: the assistant only responds to messages sent from the phone number registered there.



Note: Before messaging the assistant, make sure the phone number and email address in your Human Resources profile are up to date. Both pieces of information are used to validate access.

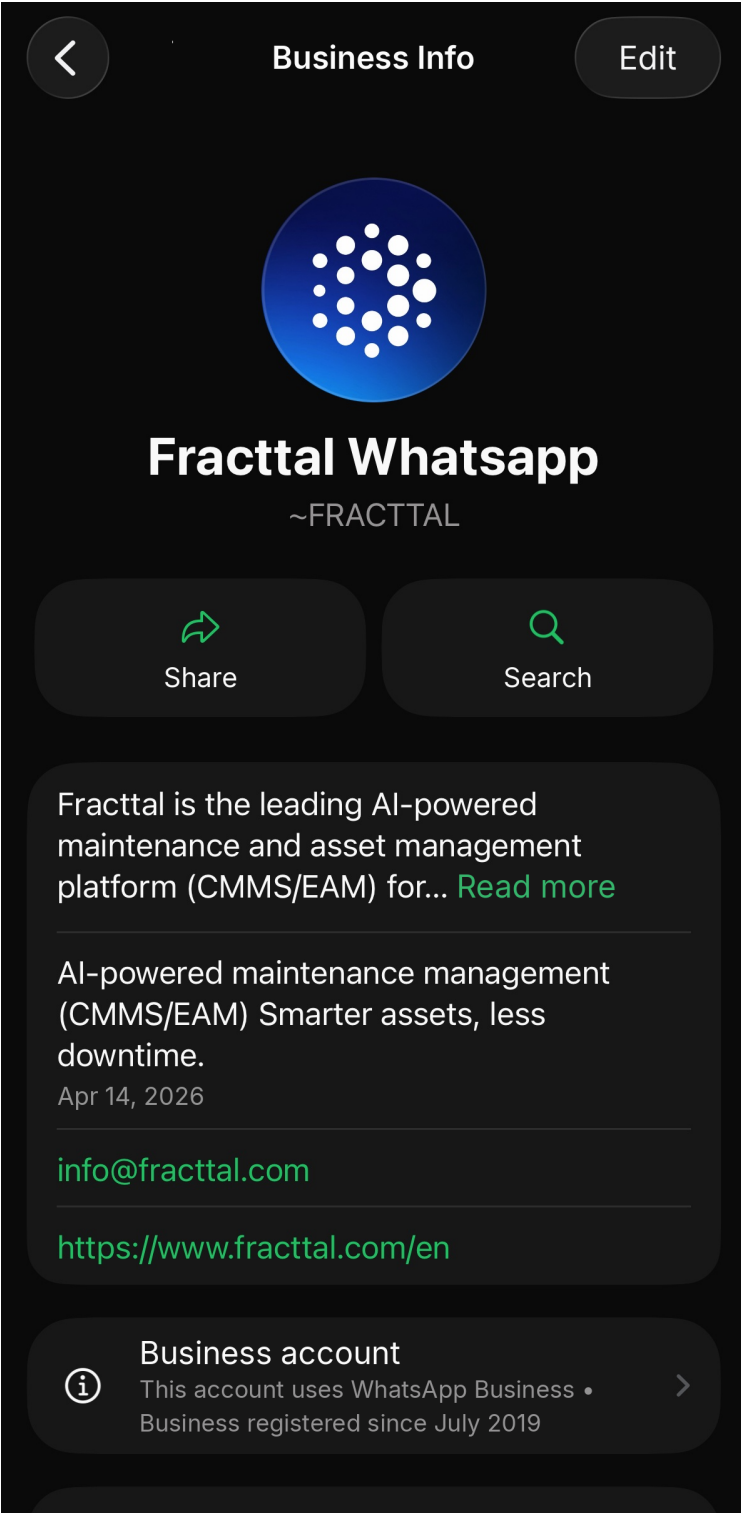
Assistant number

+1 (339) 209-3579



How to activate access

- 1. Save the number **+1 (339) 209-3579** to your phone contacts.



2. In Fractal One, open your personal profile under **Human Resources** and confirm that your phone number appears in the Primary Phone field. If the field is empty or contains an old number, update it and save the changes.

Inhouse Personnel

Save

Names Juan Last Name Campos

Code j1c Email juancampos@email.com

Group 1 TECNICO Group 2 operator

Address Paulista Avenue Search on the map

City São paulo

State SP

General Custom Form Assignment Attachments

Enabled

Inhouse Personnel

Save

Google Atalhos do teclado Dados cartográficos ©2026 Google 2 m Termos

Latitude -33,4263375 Longitude -70,6121675

Hourly Rate Working Hours

Primary Telephone +5511999901223 Secondary Telephone Text telephone

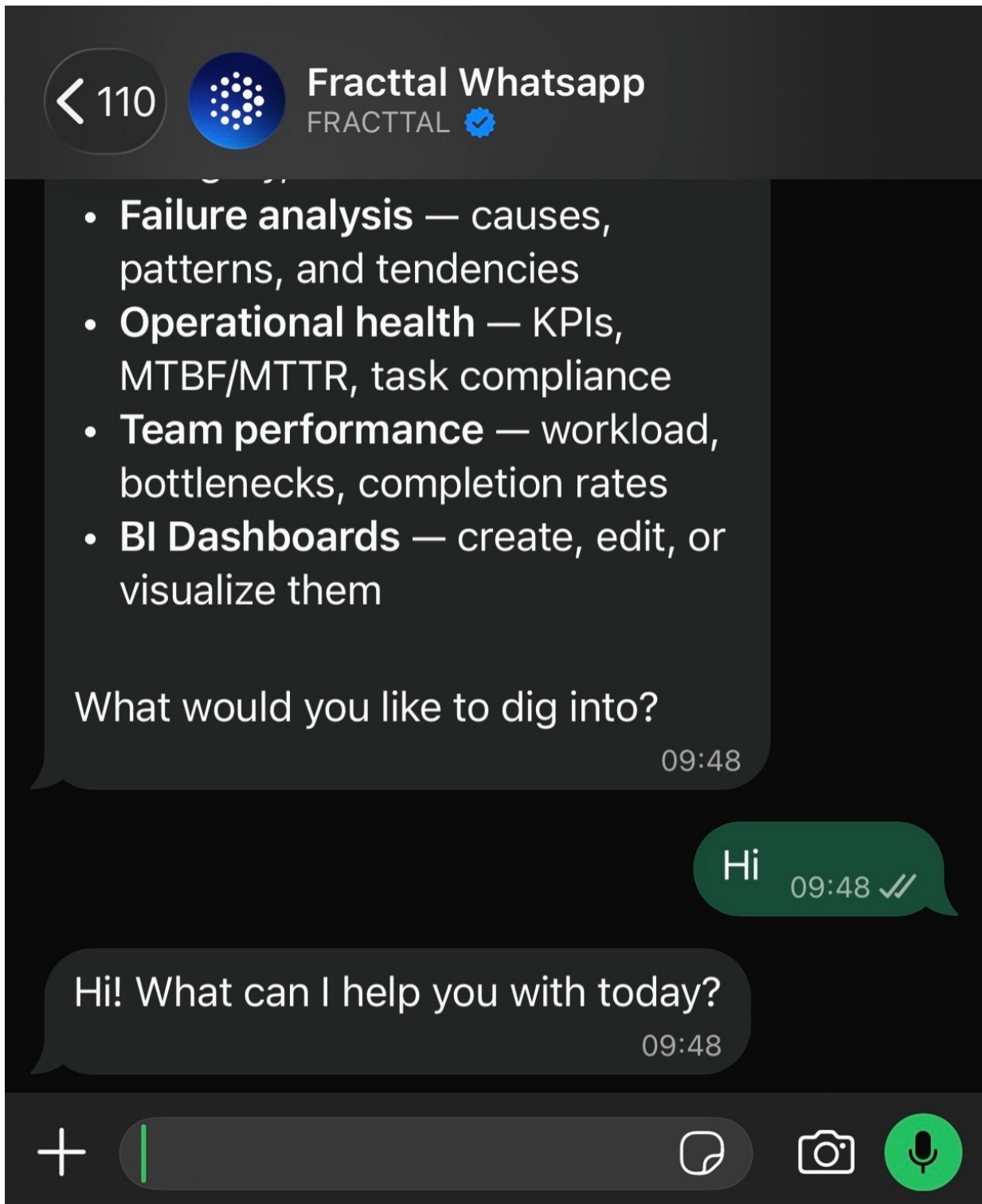
Location //

SIGNATURE

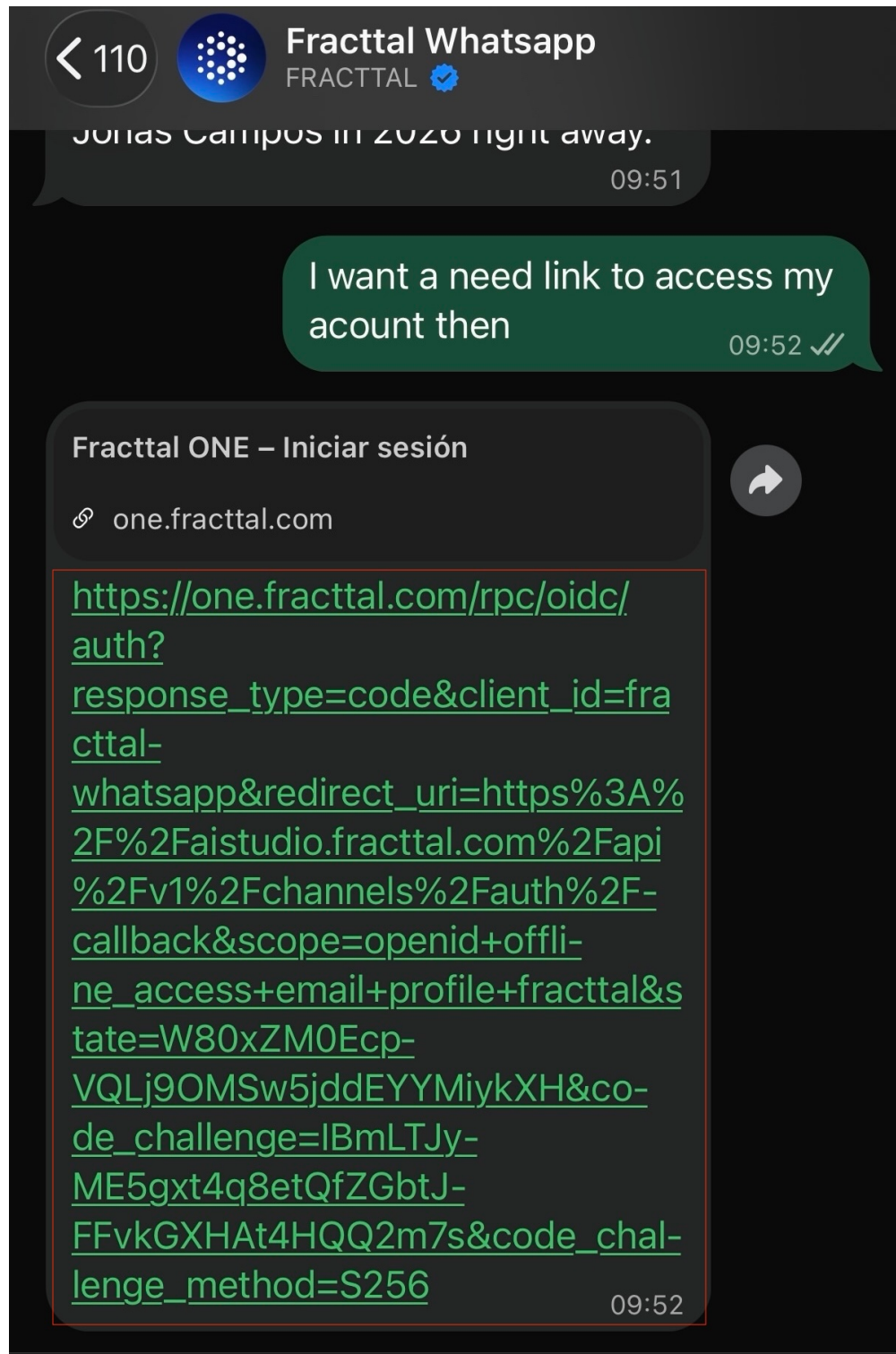
General Custom Form Assignment Attachments

Enabled

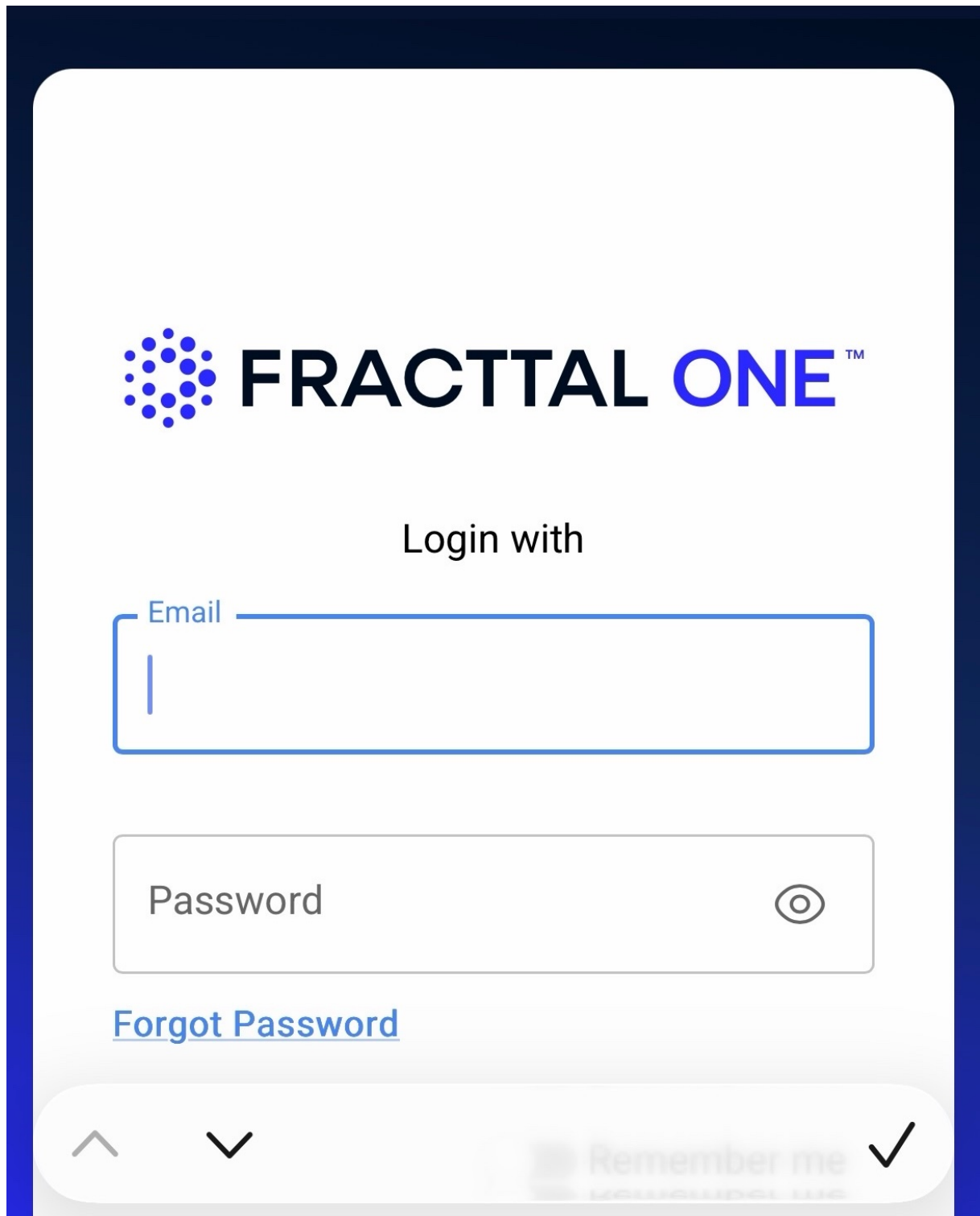
3. Send a WhatsApp message to the registered number.



4. You will receive a reply with an **authentication URL**. Click on that URL.



5. The login screen will open. Enter your **credentials to sign in**.



The image shows a mobile application login screen for 'Fractal One'. The screen has a white background with rounded corners, set against a dark blue border. At the top, the 'Fractal One' logo is displayed, consisting of a blue circular icon made of dots followed by the text 'FRACTAL ONE' in a bold, sans-serif font, with 'ONE' in blue and 'FRACTAL' in dark blue. Below the logo, the text 'Login with' is centered. There are two input fields: an 'Email' field with a blue border and a vertical cursor, and a 'Password' field with a grey border and a toggle icon (an eye in a circle) on the right. Below the password field is a link that says 'Forgot Password' in blue text. At the bottom, there is a white bar with navigation icons: a grey upward arrow, a black downward arrow, a 'Remember me' checkbox with the text 'Remember me' and a small grey icon, and a black checkmark.

FRACTAL ONE™

Login with

Email

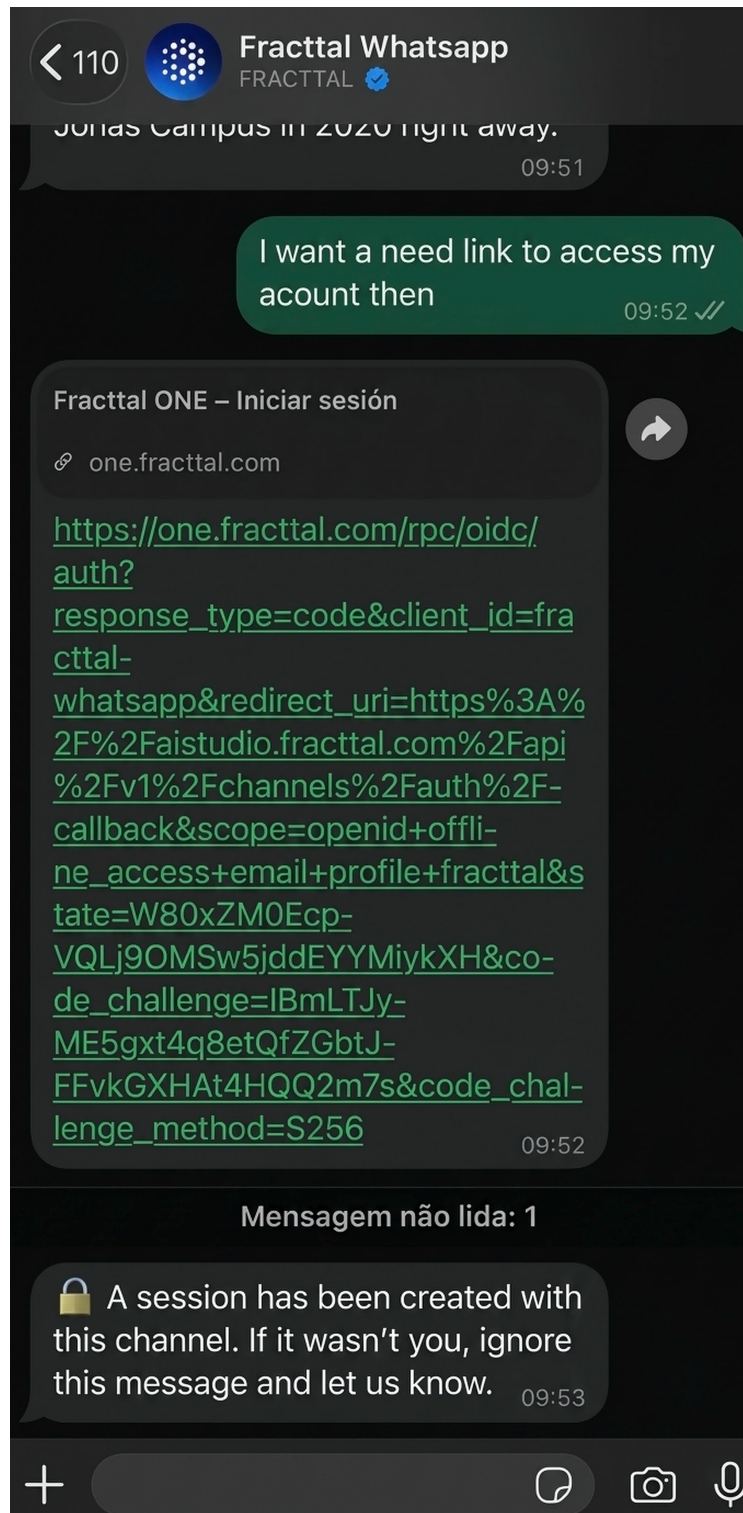
Password 

[Forgot Password](#)

  ☐ Remember me 

6. Once logged in, you must return to WhatsApp.

 Logged in. Return to WhatsApp and continue your conversation.



Access will be **validated and authenticated**.

Once validation is confirmed, you can write directly in the WhatsApp chat, and the assistant will respond in the same conversation.

