

Everything you need to know about add-ons in Fracttal One

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An add-on, also known as an extension or addition to your contracted plan, is a feature that can be added to the Fracttal One maintenance software. Add-ons allow users to customize and adapt the platform to their specific needs, offering a broader range of tools and features to enhance the functionality of the contracted plan.

Benefits of Add-ons

1. **Improved plan functionality:** Add-ons allow users to tailor the software to their business's specific requirements, provided that the desired add-on meets those needs.
2. **Efficiency:** Add-ons can improve efficiency and productivity by providing additional tools and features that optimize work processes.
3. **Continuous updates:** Many add-ons receive regular updates that enhance their functions.

Types of Add-ons Available for Fracttal One

At Fracttal One, we offer a variety of add-ons designed to meet different business needs. However, these additional functionalities are subject to availability depending on the contracted plan. If your current plan does not include any of these features, you may be able to access them after an analysis with your Customer Success Representative, who will guide you on the available options.

Available Add-ons:

- **Virtual Planner:** Allows the creation of work orders and automated assignment of responsible parties for these orders.
- **Fracttal BI Advanced:** Enables the creation of interactive and dynamic charts and data visualizations, improving data analysis and interpretation.
- **Fracttal Hub:** Facilitates smooth integration with various ERPs (Enterprise Resource Planning), enabling efficient bidirectional communication with our platform.
- **API Connections:** A tool where the Super Administrator can create access keys for the APIs, such as the **API Key** and **API Secret** for the contracted Fracttal base.
- **Advanced API:** Integrates external applications with Fracttal through a robust and flexible API programming interface.

- **Share OT:** Allows work orders (OT) to be shared with other users, facilitating collaboration and task tracking.
- **Guest Portal:** A platform that allows customization of how work requests are reported.
- **Customizable Guest Portal:** Offers customization options for both the display and reporting of work requests. Requires access with the company's username and password and allows login interface customization with the corporate logo.
- **Advanced Warehouses:** Advanced inventory and warehouse management, optimizing resource and material administration, with the possibility of ERP integration.
- **Unlimited Read-Only Users:** Allows adding an unlimited number of users with read-only permissions, facilitating access to information without modification risk.
- **Unlimited Request Users:** Allows adding an unlimited number of users who can make requests, improving response capability and request management.
- **Client Branding (Branding):** Customizes the Fractal interface with the client's corporate image, including logos and brand colors.
- **Nested Maintenance:** Allows the management and planning of nested maintenance, optimizing scheduling and execution of cyclical tasks.
- **Budget:** A tool for managing and controlling budgets, allowing detailed tracking of costs and expenses incurred within work orders.
- **AI Bot:** A trainable virtual assistant based on artificial intelligence, designed to facilitate user support.
- **Password Security:** Advanced features for password management and security, ensuring protected access to the platform.
- **Transaction Log:** A detailed record of all transactions and actions taken within the system, facilitating auditing and activity tracking per user.
- **Multi-Company (per additional company):** A tool that allows users to switch between companies or databases when registered on more than one account.
- **Maps:** Markers that allow positioning and identifying existing assets within a map-like image.
- **Advanced Automator:** Allows creating customizable logical rules for the automated sending of email notifications, based on user-defined conditions and actions.
- **Bulk Export:** Allows the simultaneous export of large volumes of data from various areas of the system, facilitating mass data management and analysis.

- **Live Chat:** Real-time communication that allows instant interactions between users and support, enhancing response and collaboration.
- **Teams:** Add-on that allows managing and assigning teams to work orders, adjusting schedules and tasks efficiently.
- **Send Events from Automator:** Configures rules for automatically sending email notifications based on user-defined actions and conditions.
- **Predictive Analytics:** Uses historical data to predict future trends and behaviors, helping optimize resources and strategic decisions.
- **Bulk Download of Work Orders:** Allows the download of multiple work orders in PDF format, facilitating access and sharing of large-scale data.
- **Compliance and Security:** Facilitates the creation of validation forms and management of compliance requirements, ensuring tasks meet security and quality controls.
- **Vibration Analysis:** Specialized module for collecting and analyzing vibration data in machinery, applied to predictive maintenance.
- **Work Order Print Templates:** Customization of print templates for work orders, reports, and other documents generated by the platform.
- **Database Backup:** Functionality for backing up company information registered on the platform.
- **Dynamic Translation (AI):** Automatic translation with artificial intelligence of platform content into other languages.
- **Artificial Intelligence Bot (WhatsApp):** Integration of Fractal's AI assistant with WhatsApp for managing requests and work orders directly from the messaging app.

What is the process for adding an add-on?

To add an add-on to your Fractal One platform, follow these steps:

- **Communication with Customer Success:** You must contact your account representative.
- **Meeting and demonstration:** The representative will schedule a meeting with you to show you an example of the add-on you are interested in.
- **Agreement and internal request:** Once you and the representative reach an agreement, and it is determined that your current portfolio supports the requested add-on, your account will proceed with an internal request to enable the desired add-on.

It's important to note that these add-ons incur additional costs beyond your current contracted plan.