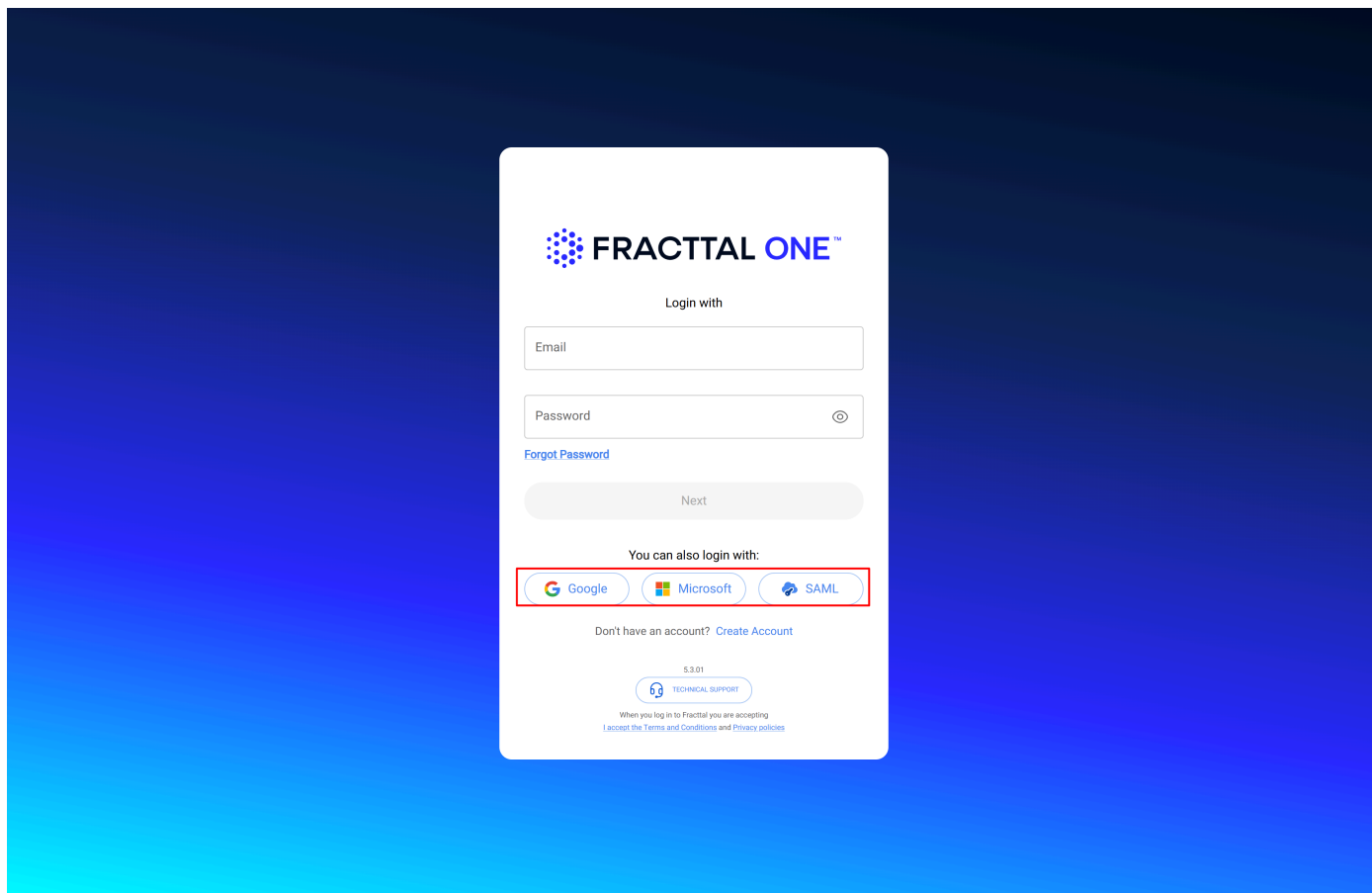


Single Sign-On in Fractal One: simplified authentication with a single credential

help.fracttal.com/hc/en-us/articles/38443465531021-Single-Sign-On-in-Fractal-One-simplified-authentication-with-a-single-credential

SSO (Single Sign-On) is a feature that allows users to access multiple applications with a single set of credentials. This facilitates access to different business tools and provides the IT department with more efficient control over user account access.



Fractal offers three SSO authentication methods:

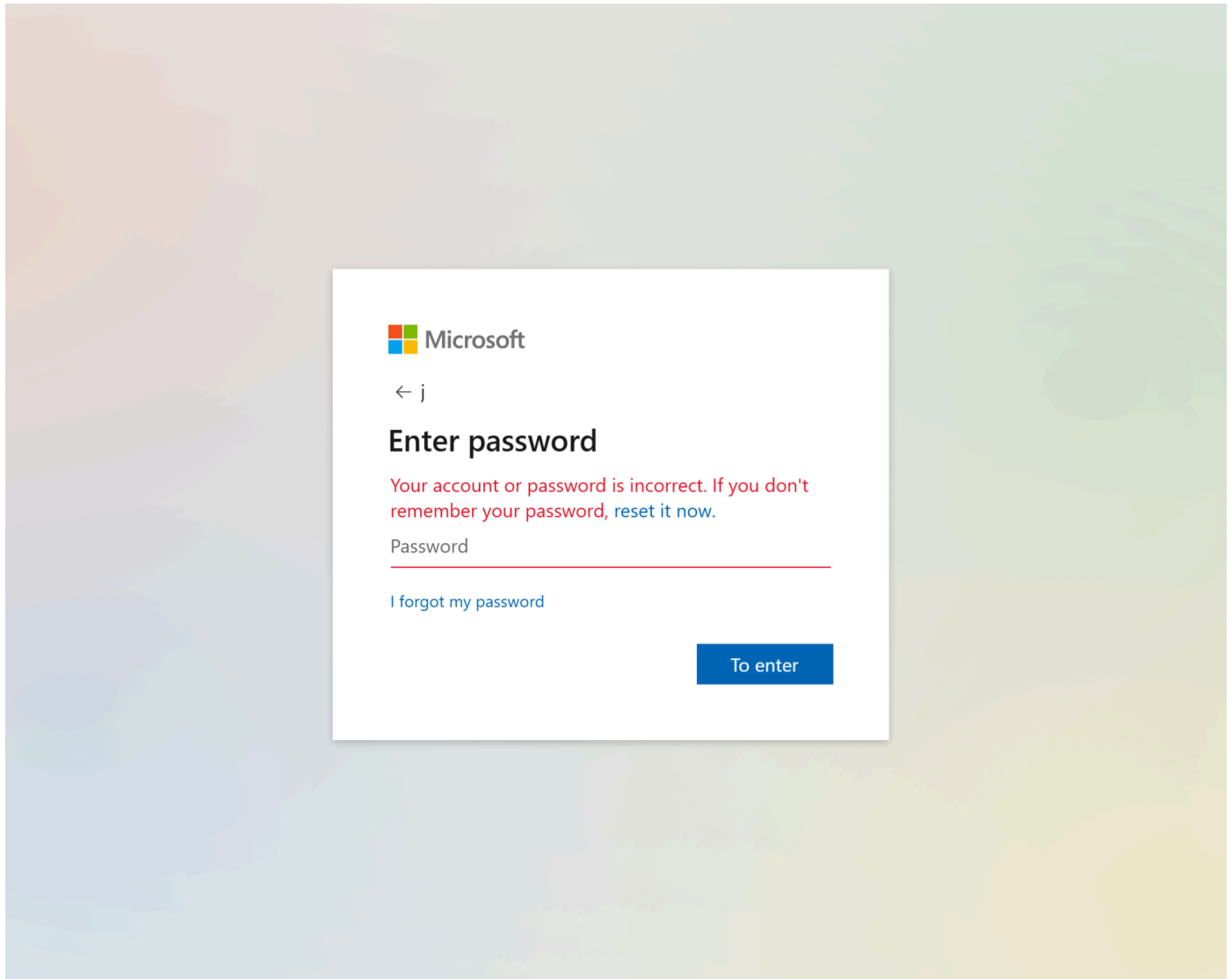
- [Authentication with G-Suite \(Google Account\)](#)
- [Authentication with Office 365 \(Microsoft Account\)](#)
- [Authentication using the SAML standard](#)

Custom authentication in Fractal uses the **SAML 2.0** standard to ensure seamless integration.

For users to authenticate via , it is necessary that AD be configured as the identity provider.

What to do if the "Incorrect password" message appears?

If you see the message "Incorrect password" when trying to log in, keep in mind that this password corresponds to the **Microsoft** or **Google** account associated with the SSO, and not to the Fractal password.



If you do not remember your password, you have two options:

1. Contact your **company's IT team**, who can help you manage permissions and access authentication.
2. Click the "**Forgot my password**" button to reset it. You will be asked to set a new password through the **Microsoft** or **Google** service, depending on the linked account.