

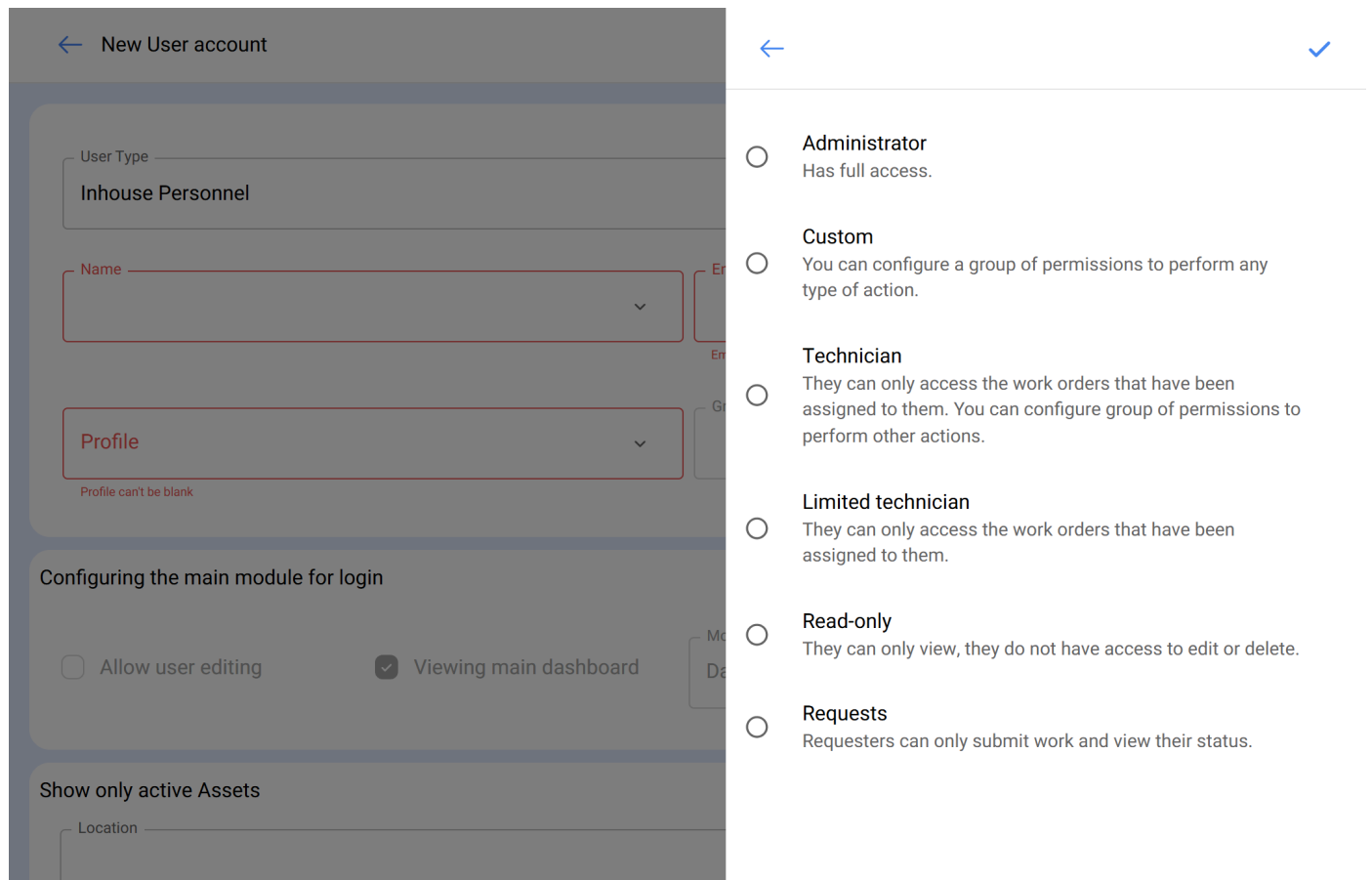
Additional user accounts: Types of users available in Fractal One – Help Center

help.fracttal.com/hc/en-us/articles/25199759642381-Additional-user-accounts-Types-of-users-available-in-Fractal-One

In Fractal One, there is a differentiation of user types as follows:

- **Users with transactional profiles:** these are users who have an administrator, customized, or technician profile. Each time a new user with a transactional profile is created, it is deducted from the number of contracted users.
- **Users with non-transactional profiles:** these are users who have a read-only or requests profile. The number of users created associated with these profiles is unlimited.
- **Users with limited technician profile:** these are users who have a profile created especially for companies that have a large number of technicians responsible for executing work orders assigned to them and who wish to contract these profiles generally by quantity. This is a type of user that is contracted additionally.

This classification allows adapting functionalities and permissions according to the role and responsibilities of each user within the organization.



The image shows a screenshot of the 'New User account' form on the left and a list of user types on the right. The form includes fields for 'User Type' (set to 'Inhouse Personnel'), 'Name', and 'Profile' (with a red error message 'Profile can't be blank'). Below the form are checkboxes for 'Allow user editing' and 'Viewing main dashboard', and a section for 'Show only active Assets' with a 'Location' field. The list of user types on the right includes: Administrator (Has full access.), Custom (You can configure a group of permissions to perform any type of action.), Technician (They can only access the work orders that have been assigned to them. You can configure group of permissions to perform other actions.), Limited technician (They can only access the work orders that have been assigned to them.), Read-only (They can only view, they do not have access to edit or delete.), and Requests (Requesters can only submit work and view their status.).

- **Administrator** - Full access without restrictions.
- **Customized** - A set of permissions can be configured for them to perform any type of action.
- **Technician** - They can only access the work orders assigned to them. Additionally, a set of permissions can be configured for them to perform other actions.
- **Limited technician** - They can only access the work orders assigned to them.
- **Read-only** - They can only view; they do not have access to edit or delete.
- **Requests** - They can only send work or material requests and view their status.