How to verify that an additional service (add-on) has been activated on your account?

At Fracttal One, we offer a variety of additional services or **add-ons** designed to enhance the platform's functionality and tailor it to the specific needs of your operation. These services, such as advanced modules, integrations, or extended capabilities, are contracted in addition to your annual business plan.
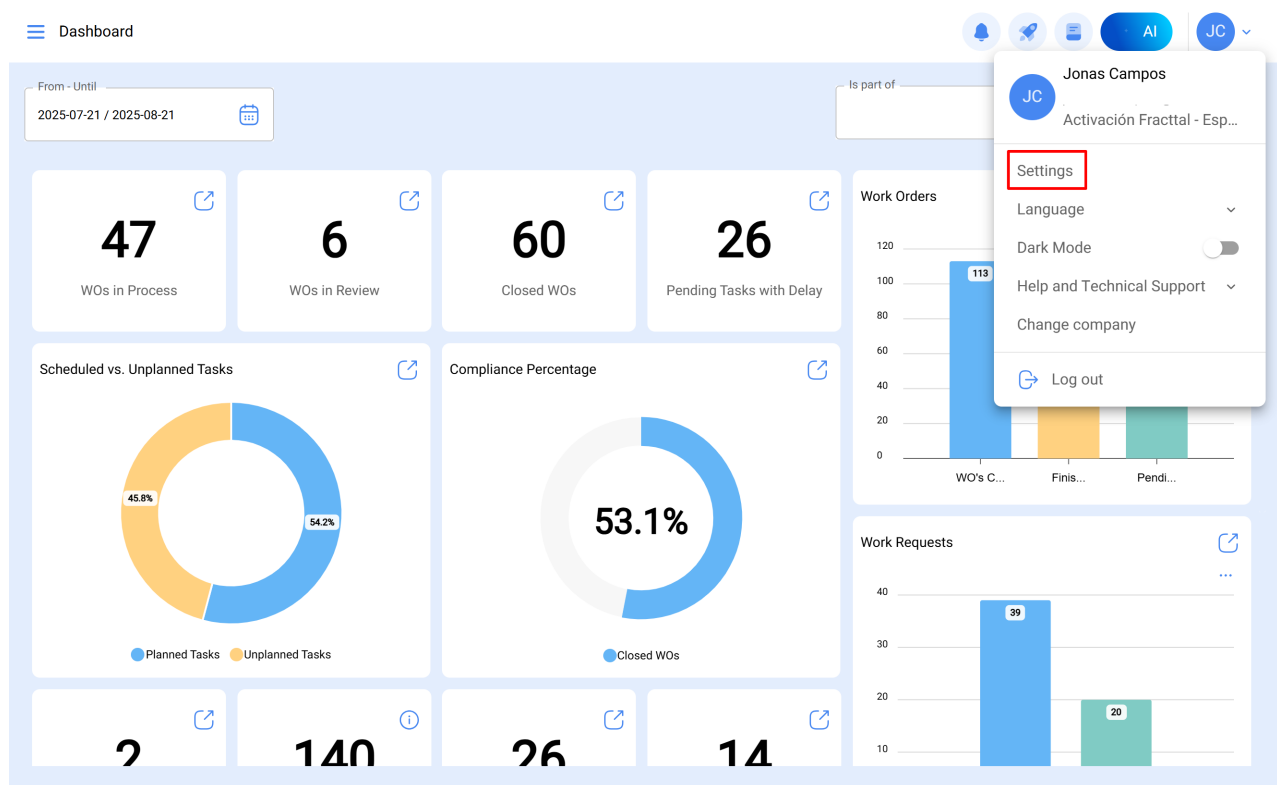
Once you have requested and contracted a new service, it is natural to want to ensure that it is already active and ready to be used by your team.

Verifying your active additional services

The process is very simple and is done from your account's administration menu. Follow these steps:

Step 1: Access Settings

Go to the main menu located on the left sidebar of the screen and click on the **Settings** icon.

Step 2: Enter the Account module

Select the **Account** option. This is the control center for all administrative and subscription information of your plan.

Step 3: Explore the "General" and "Add-ons" tabs

Upon entering the **Account** module, you will see two main tabs: **General** and **Add-ons**.

> **General Tab:**
> Here you can see a vital summary of your account and it is useful for quickly checking storage capacity, registered assets, plan type, and a summary of users.

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Save

	General	AddOns

General

Plan
SANDBOX

Number of Assets
25675 from 10000000

Storage capacity
2.4 GB from 1 TB

Used Whatsapp messages
321 Mensajes

WhatsApp messages used (Monthly)
47 Mensajes

Users

Number of User accounts
110

Total accounts created
67

Request accounts
6

Number of read only accounts
1

Limited technician accounts
6

General · User Accounts · Business Calendar · Modules · Financial · Auxiliary Catalogs · Document Management · Transactions Log · Security · API Connections · Guest Portal · Account

Add-ons Tab:

On this screen, you will see a list of all the additional services available in Fracttal One.

Settings

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Save

	General	AddOns

Enabled	Description
Yes	Transactions Log
Yes	Virtual Planner
Yes	Password security
Yes	Artificial Intelligence Bot
Yes	Multisite (For additional company)
Yes	Budgets
Yes	Maps
Yes	Bulk export data
Yes	Nested Maintenance
Yes	Corporate image of the client (Branding)
Yes	Chat

General · User Accounts · Business Calendar · Modules · Financial · Auxiliary Catalogs · Document Management · Transactions Log · Security · API Connections · Guest Portal · Account

To confirm if a service is active on your plan, look for the add-on and verify that the status column shows **"Yes"**.

If it shows **"Yes"**, it means the service is contracted, activated, and ready to use on your platform.
Related to

- [Add-on](#)
- [add_on](#)