

What types of files can I upload to Fracttal One?

 help.fracttal.com/hc/change_language/en-us

In Fracttal One, we understand the importance of being able to attach various files on the platform. That's why we allow a wide variety of formats so you can upload necessary information without issues.

Here is the list of permitted file formats:

Documents: PDF

Images: GIF, JPG, JPEG, BMP, TIF, TIFF, PNG

Videos: MP4, MOV, WMV, AVI

Audios: MP3

Microsoft Office Documents: DOC, DOCX, XLS, XLSX, PPT, PPTX

Texts: TXT, XML

AutoCAD Files: DWG

Emails: EML, MSG

SolidWorks Files: SLDPRT, SLDASM

Inventor Files: IAM, IPT

Generic CAD Files: CAD

These formats will allow you to effectively manage information related to your assets, tasks, and other records within Fracttal One.

Note: Please be aware that allowed files can be uploaded to the platform, but viewing some of them can only be done externally to the application.

Note II: When uploading files to Fracttal, it is essential to keep in mind that certain characters are not allowed in file names. Some of these characters are:

~
!
^
=
<
?
,

If you attach an image that contains any of these characters in its name, Fracttal One will not be able to open it, which will result in the image not appearing in the PDFs generated from the Work Orders (WOs).

We recommend checking the names of your files before uploading them and ensuring that they do not include these disallowed characters. This will ensure proper functionality and availability of your documents.