Guest Portal

help.fracttal.com/hc/en-us/articles/30811633455245-Guest-Portal

This add-on enables the creation of an external request portal, where users do not need to have a Fracttal account to submit a work request. Upon obtaining this feature, a new section will be enabled in the configuration module, allowing you to customize the fields that will be displayed on the external portal.

With this add-on, you will be able to:

- Have a personalized URL that you can share so users can report requests without needing to use an access account.
- Set and customize the fields that will be visible to users in the request portal when reporting an incident.
- Manage and delete all requests made through the guest portal directly from Fracttal.
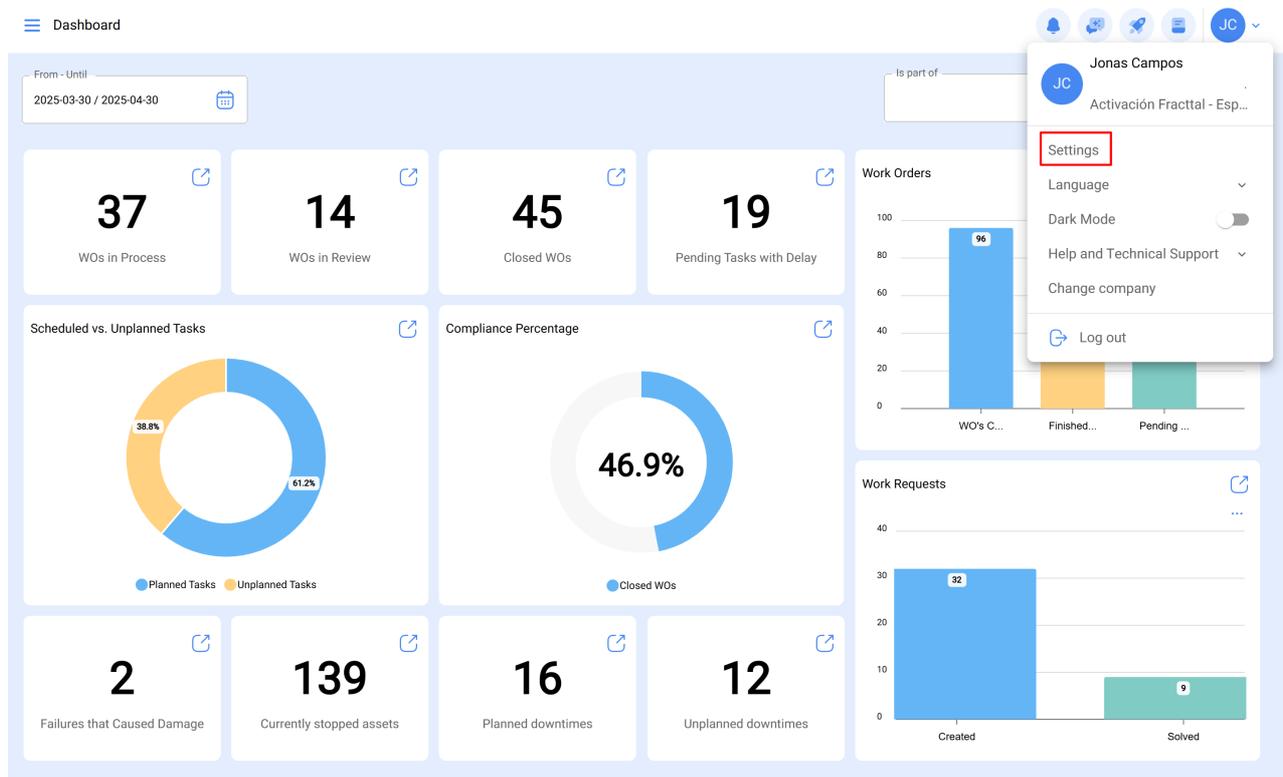
Activación Fracttal - Español - 477

Save

General

User Accounts

Business Calendar

Modules

Financial

Auxiliary Catalogs

Document Management

Transactions Log

Security

API Connections

Guest Portal

Account

Guest portal settings

Public URL

https://guestportal.fracttal.com/ac8918f9-2935-45af-9351-5e605e7e33c4

Header Text
Portal de Invitados

Fields

Options	Required	Visible
Persona	⬜	🔵
Correo corporativo	🔵	🔵
Registre novedad	⬜	⬜
Equipo	⬜	🔵
Fecha del incidente	⬜	🔵
Attachments	⬜	🔵

Activación Fracttal - Español - 477

Save

General

User Accounts

Business Calendar

Modules

Financial

Auxiliary Catalogs

Document Management

Transactions Log

Security

API Connections

Guest Portal

Account

	Required	Visible
Registre novedad	⬜	⬜
Equipo	⬜	🔵
Fecha del incidente	⬜	🔵
Attachments	⬜	🔵
Group	⬜	🔵
Group 1	⬜	🔵
Group 2	⬜	⬜

ⓘ Customize the comment field of your Fracttal work requests

Comments   ⊕ Add

Fields	Type	Required
✏️ 🗑️ ¿es usted estuiante?	Text	No