

How to create a rule in the Dispatcher?

help.fractal.com/hc/en-us/articles/24934742144013-How-to-create-a-rule-in-the-Dispatcher

To create a new rule, you must Access the Dispatcher module, then you must click on the add option, located at the bottom right corner of the window, to open a window where you can set the parameters for the rule you want to create.

The image shows the FractalOne Dispatcher interface. On the left, a sidebar menu lists various modules: Catalogs, Warehouses, Work Management, Monitoring, Dispatcher (highlighted with a red arrow), Fractal Hub, Business Intelligence, Cloud Disk, and Requests. Below the menu are links for 'Support' and 'Create ticket'. The main dashboard displays several metrics: '10' in Review, '51' Closed WOs, '32' Pending Tasks with Delay, '49.0%' Compliance Percentage, '38' Stopped assets, '12' Planned downtimes, and '7' Unplanned downtimes. There are also two bar charts: 'Work Orders' and 'Work Requests'.

The bottom section shows the 'Dispatcher' module with a search bar and a list of events. The list has columns for 'Description', 'Module', 'Submodule', and 'Event'. The events listed are:

Description	Module	Submodule	Event
fuera de rango de lectura	Monitoring	Meters	Out of range reading
AVISO AL GRUPO: NVA OT	Work Management	Work Orders	New WO
SOLICITUDES ECV	Work Requests	My Work Requests	Create new Work Request
test ots de tareas pendientes	Work Management	Pending Tasks	Pending tasks or with delay
AVISO: variable fuera de rango.	Monitoring	Meters	Out of range reading
ot testt	Work Management	Work Orders	New WO

At the bottom right of the event list, there is a blue circular button with a white plus sign, which is highlighted with a red square. This button is used to add new events.

Dispatcher

JC

←

Save

Enabled ☒

Required Information

- Description can't be blank
- Module can't be blank
- Submodule can't be blank
- Event can't be blank

General

Terms

Actions

Module

Submodule

Event

Description

Description can't be blank

In this window you'll find the following three tabs:

General

Tab made up of a series of options that will allow you to choose on which module, submodule and event to establish the rule in question, and you'll also be able to add the name you want in the description field.

Dispatcher

JC

←

Save

Enabled ☒

Required Information

- Description can't be blank
- Module can't be blank
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- Event can't be blank

General

Terms

Actions

Module

Submodule

Event

Description

Description can't be blank

You should consider that once you've completed the information in the general tab, you'll need to click the save option to access the following Conditions and Actions tabs.

Dispatcher

Stock

Save

Enabled

Information
You have pending changes to save!

General

Terms

Actions

Module
Warehouses

Submodule
Stock

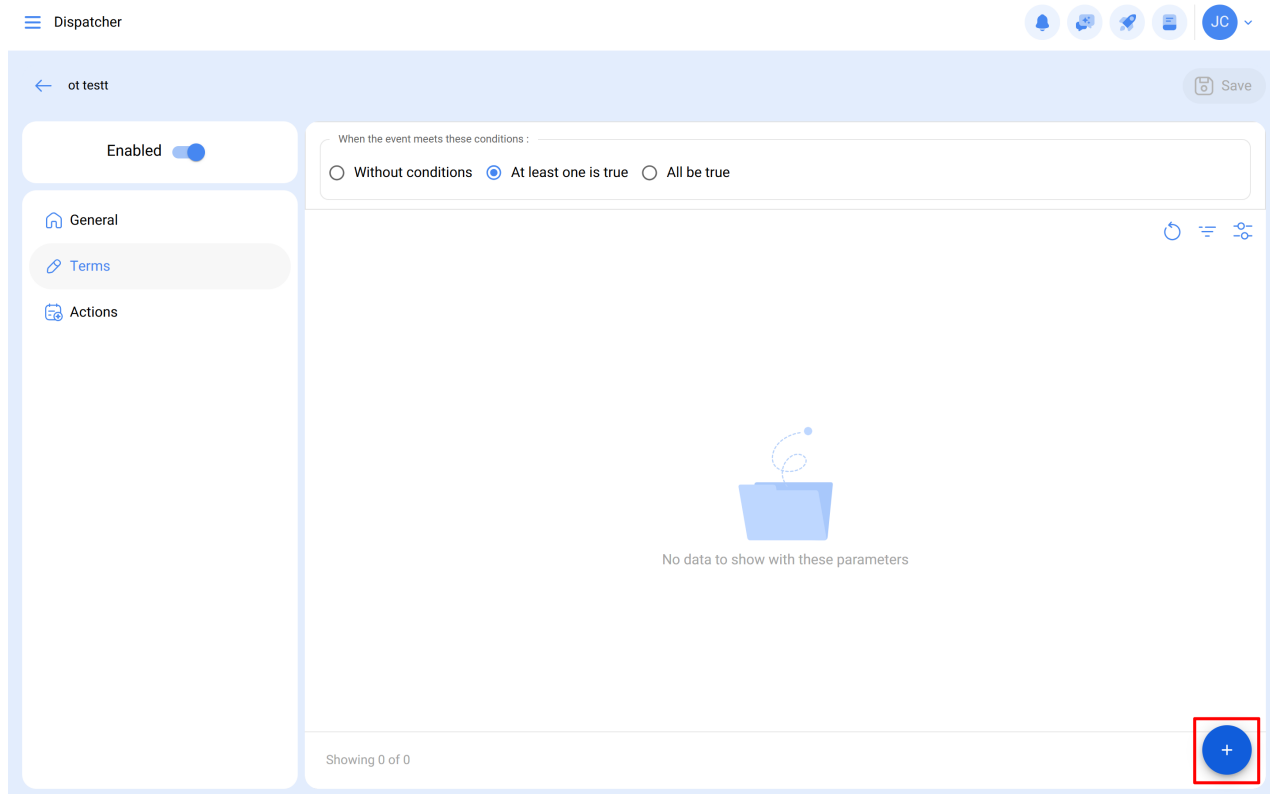
Event
The existence of an item is under the minimum level

Description
Stock

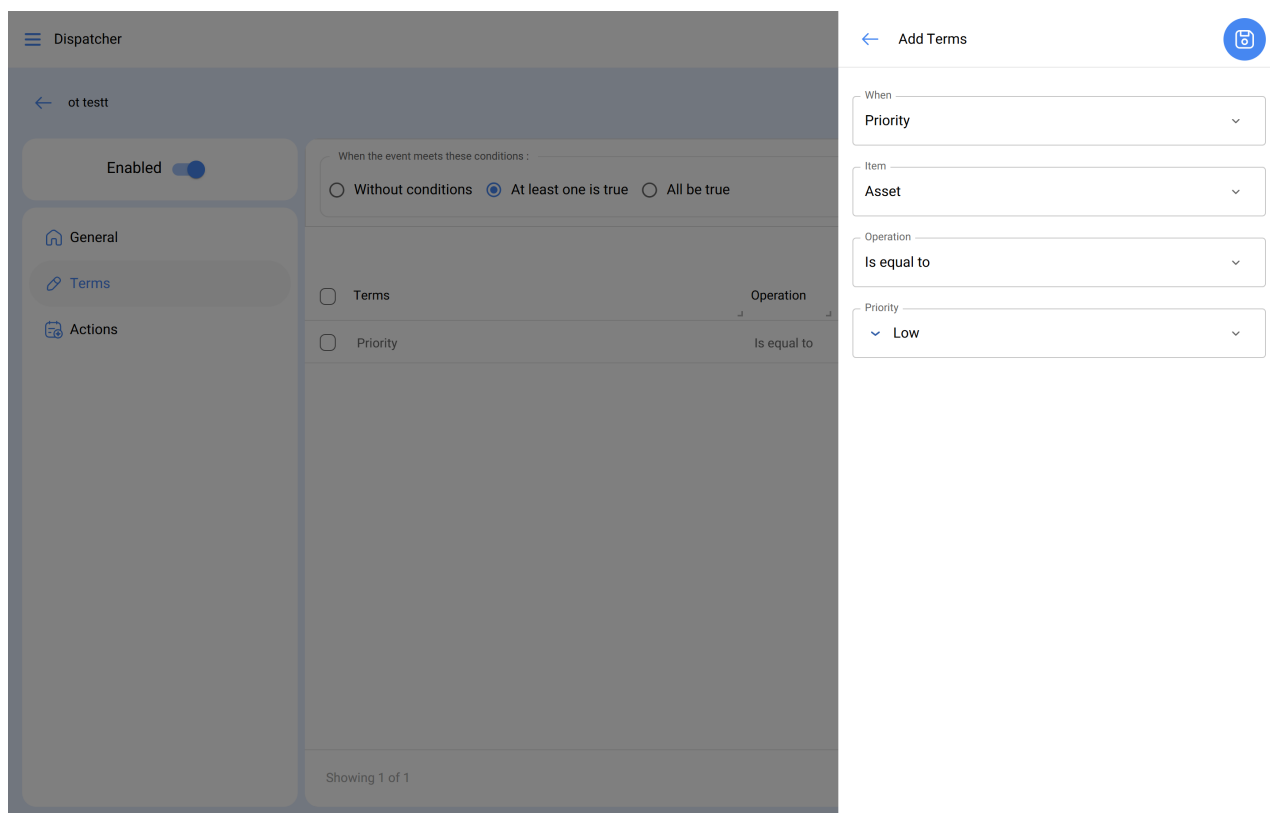
Note: To see the possible combinations that can be made to generate a rule, see the section **“What kind of rules can you create?”**

Conditions:

Tab where you can indicate whether said rule will be subject to conditions. If the rule has a condition, it must be added by clicking the add button at the bottom of the window.

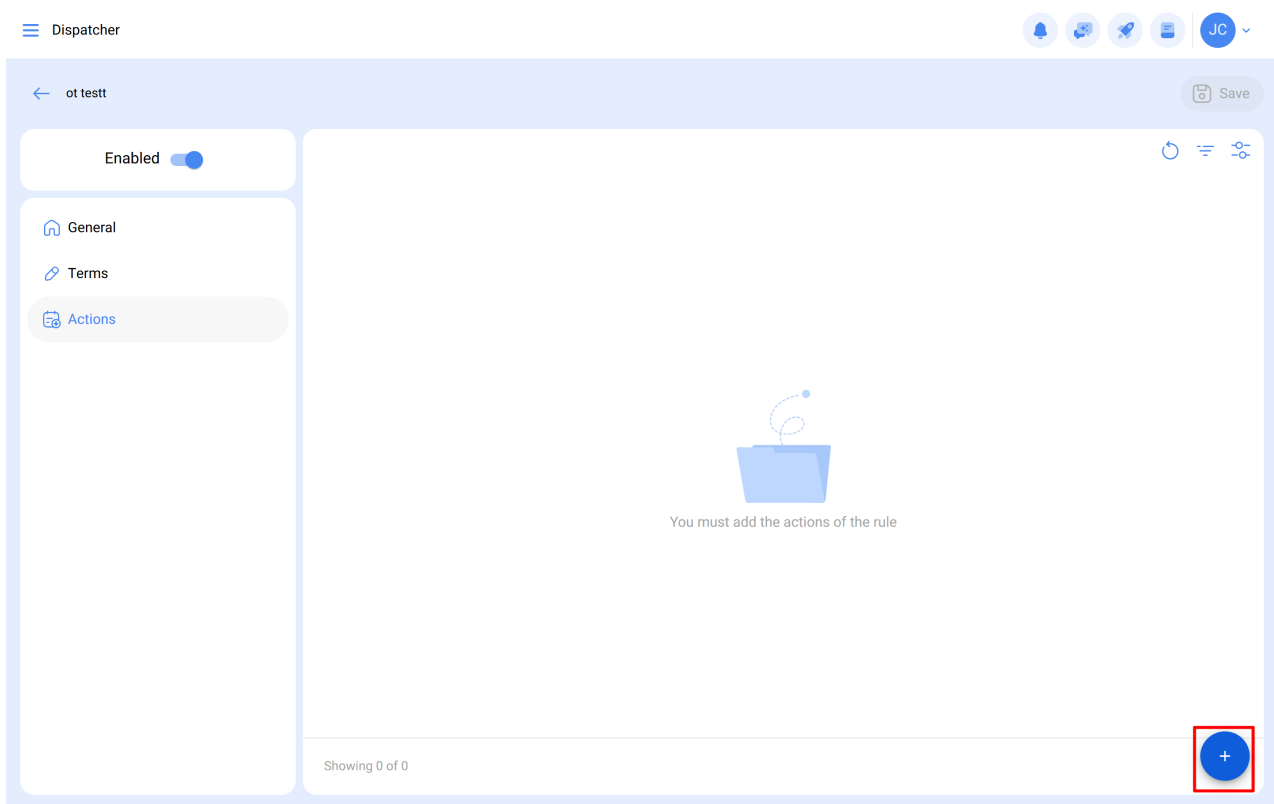


Once clicked, a new window will emerge where the available conditions must be added based on the module and the previous options established.

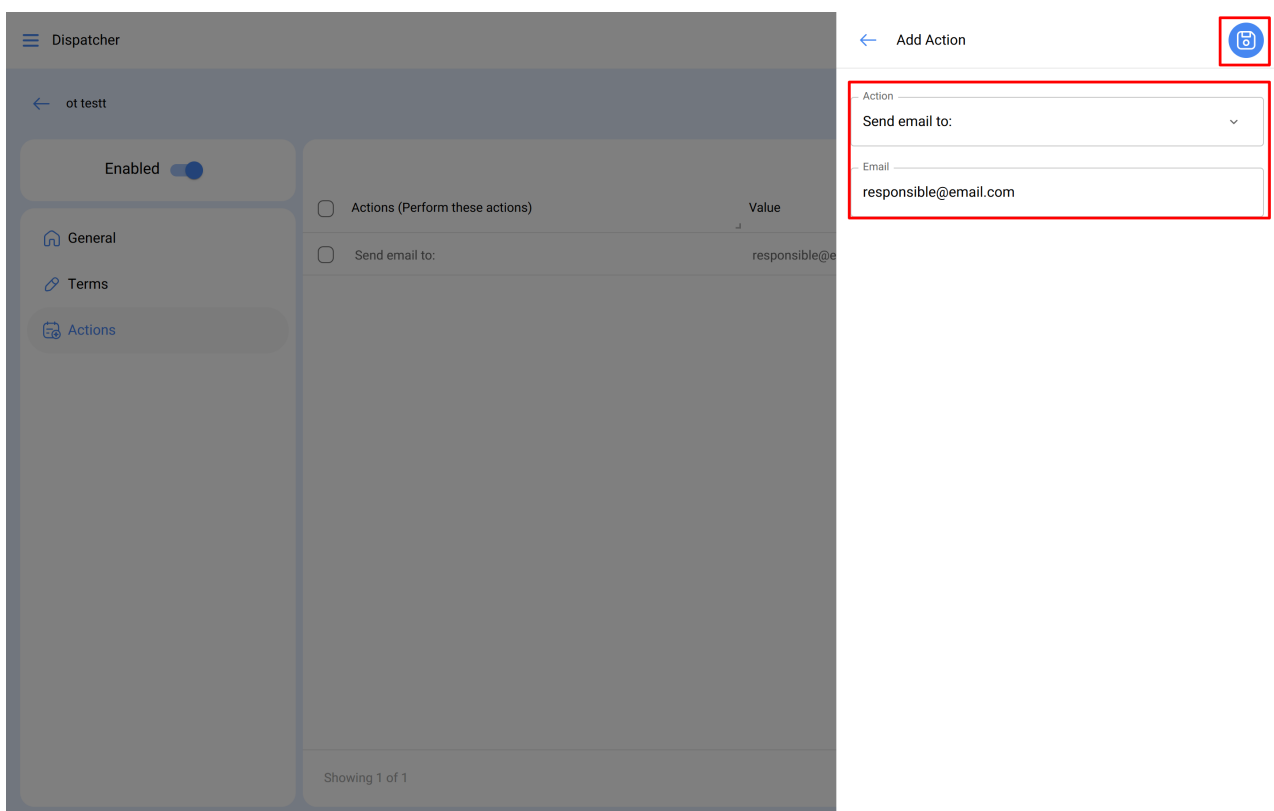


Actions:

In this tab you'll be able to add the actions that must be performed on the platform after the rule is fulfilled. For example, you can choose which email or email group to send notifications to. To add these actions, you need to click the add button at the bottom right corner of the screen:



Then, the system will show a new window where you can add the available actions, which must be based on the module you're working on.



Note: After making any kind of edit, make sure to save your changes to implement them.