

Introduction to Fracttal Go

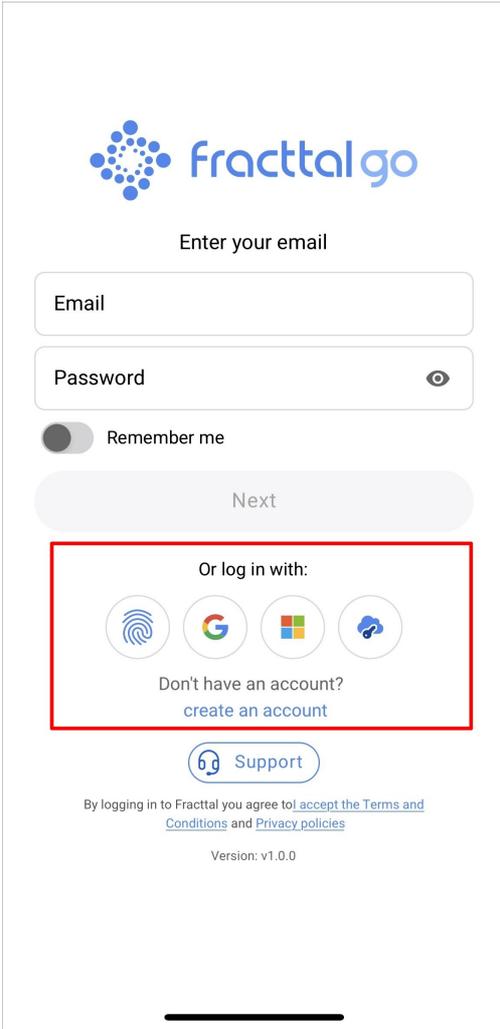
 help.fracttal.com/hc/en-us/articles/34520096369165-Introduction-to-Fracttal-Go

Through **Fracttal Go**, technicians can check the status of work orders (WOs), update task progress, and access necessary resources remotely. The recording of completed activities is optimized, allowing for clear tracking of task progress.

How to Access Fracttal Go

To access **Fracttal Go**, users can choose from the following login options:

- **With email and password:** Log in with your registered credentials on the platform.
- **With Google or Microsoft:** Quickly log in using your corporate account.
- **Through a verification code:** If two-step authentication is enabled, you will receive a code via email or on the authentication app.

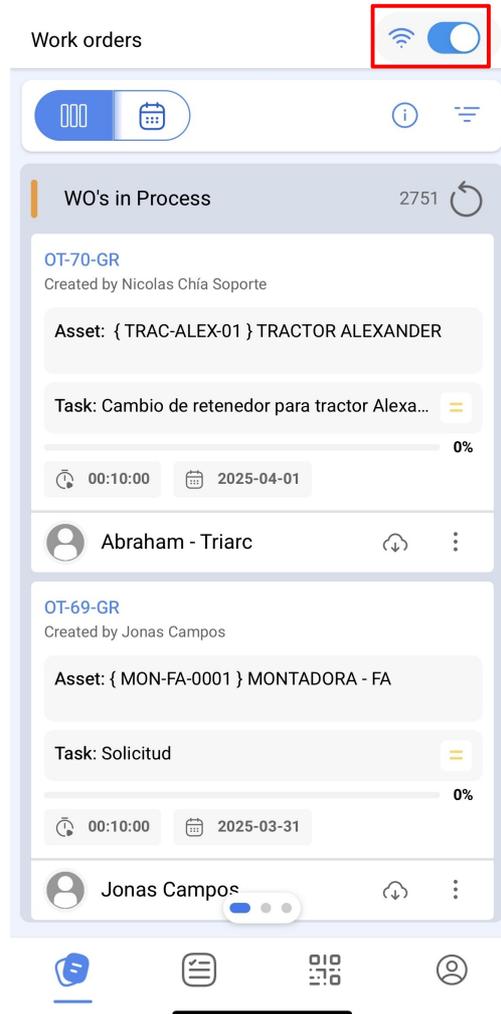


The image shows the Fracttal Go login interface. At the top is the Fracttal Go logo. Below it is the text "Enter your email". There are two input fields: "Email" and "Password". The "Password" field has an eye icon to toggle visibility. Below the password field is a "Remember me" checkbox. A "Next" button is positioned below the "Remember me" checkbox. A red box highlights the "Or log in with:" section, which contains four circular icons: a fingerprint icon, the Google logo, the Microsoft logo, and the Fracttal logo. Below these icons is the text "Don't have an account?" followed by a blue link "create an account". At the bottom of the form is a "Support" button with the Fracttal logo. Below the "Support" button is the text "By logging in to Fracttal you agree to [accept the Terms and Conditions](#) and [Privacy policies](#)". At the very bottom is the text "Version: v1.0.0".

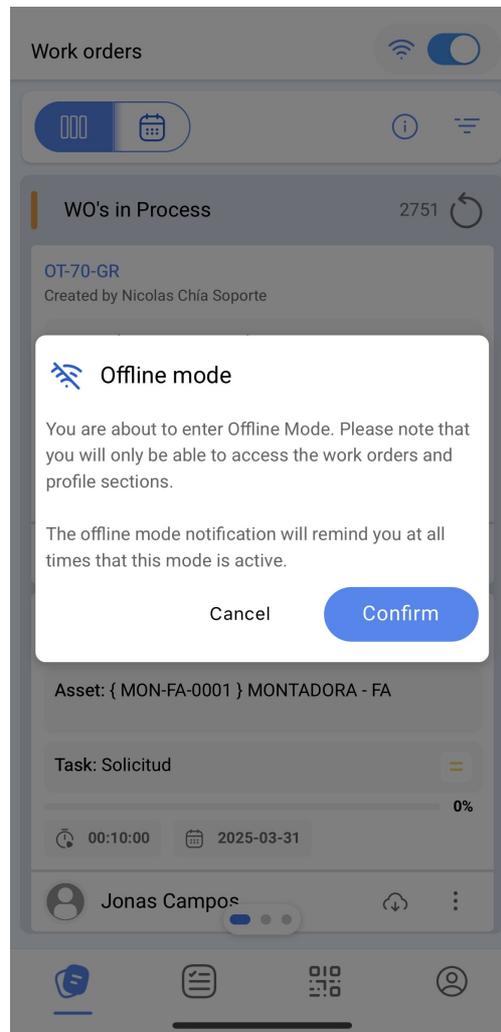
Management and Tracking of Work Orders

Offline Mode

Fractal Go offers the option to enter **Offline Mode**, allowing access to work orders (WOs) and the profile without an internet connection.



When this mode is activated, the application will display a notification indicating that while offline, you can only access the work order and profile sections.

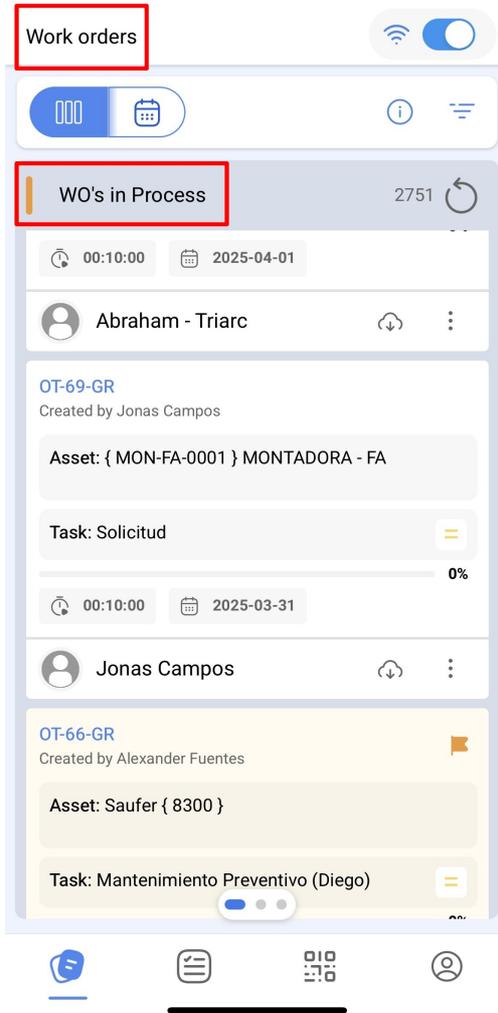


Note: While in offline mode, data synchronization will not occur. Once the connection is restored, the information will be updated, maintaining a continuous workflow.

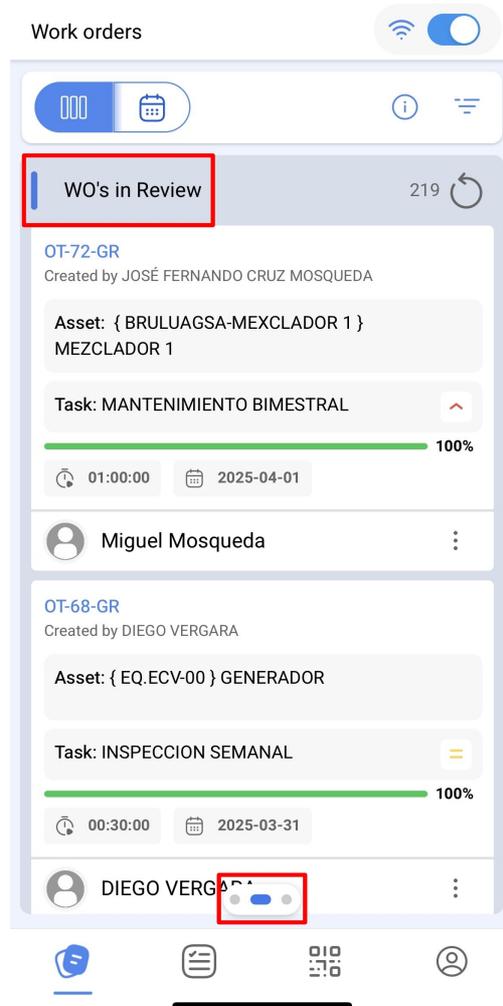
Status of the WO

When opening the application, you can easily create, view, and manage work orders (WOs).

You can check the stage of the work order process, which can be in one of the following statuses: **WOs in progress**, **WOs under review**, or **Completed**.



To view the columns by WO status, swipe horizontally on your device's screen.



You can access the WOs to view details, review the history, see associated tasks, and open attachments and notes.

Work Requests

It is possible to create and manage work requests, assign tasks, and track progress in real time. The status of each task is updated as it progresses, facilitating activity control and coordination among technicians.



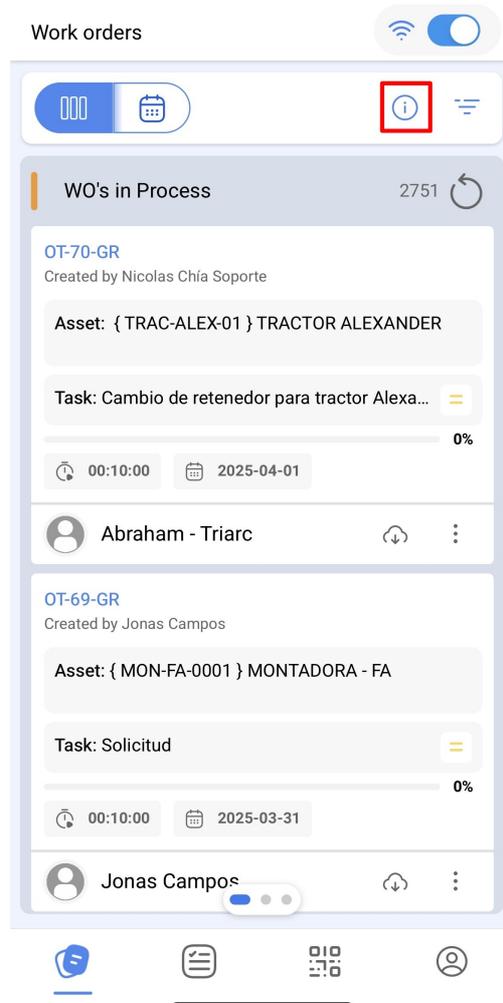
The status of requests is available in the columns: Pending, In Progress, or Completed.



To view this information, swipe the screen horizontally, just as with WOs.

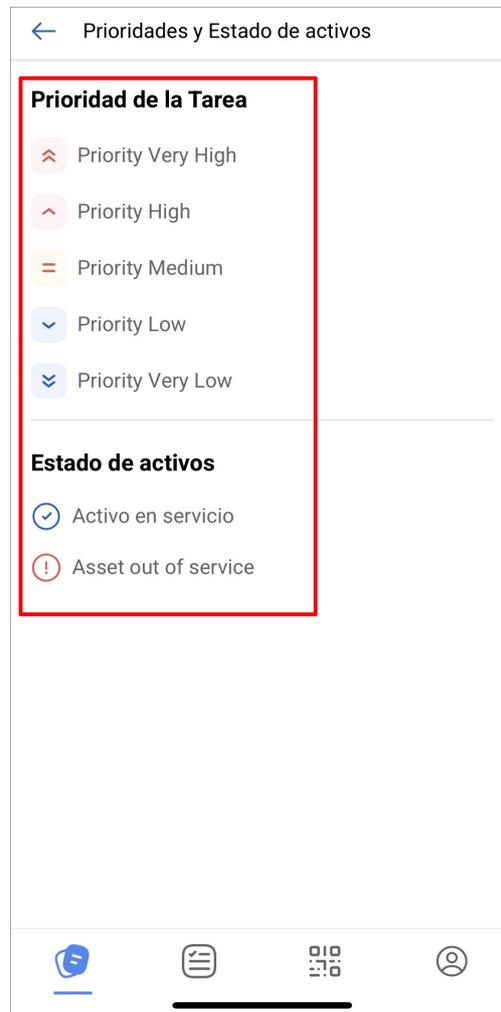
Priorities and Asset Status

There are tools available to manage task priorities and check the status of assets directly from the mobile device, facilitating the organization and tracking of maintenance activities.



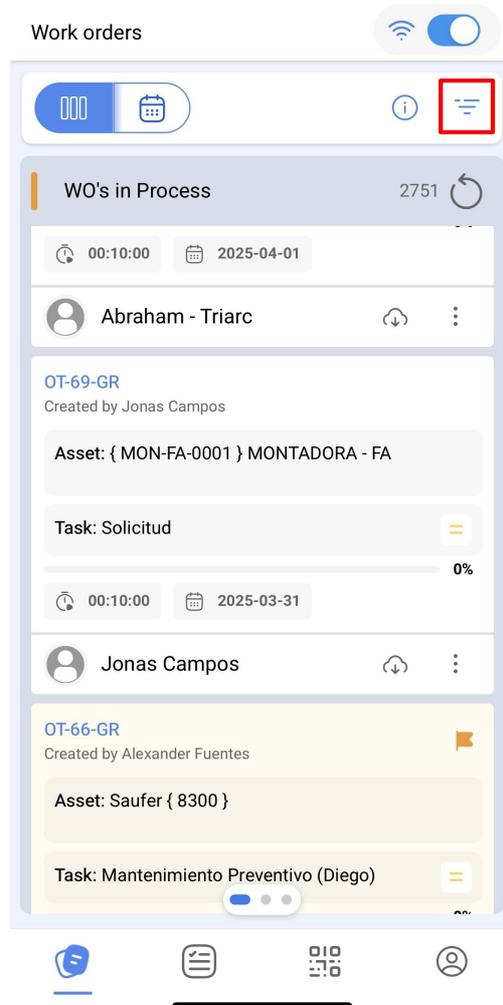
Next to the search filter, you will find an icon that will allow you to identify two key aspects: task priority and asset status.

Regarding asset status, it is shown as either in-service or out-of-service, allowing for quick tracking of equipment status.

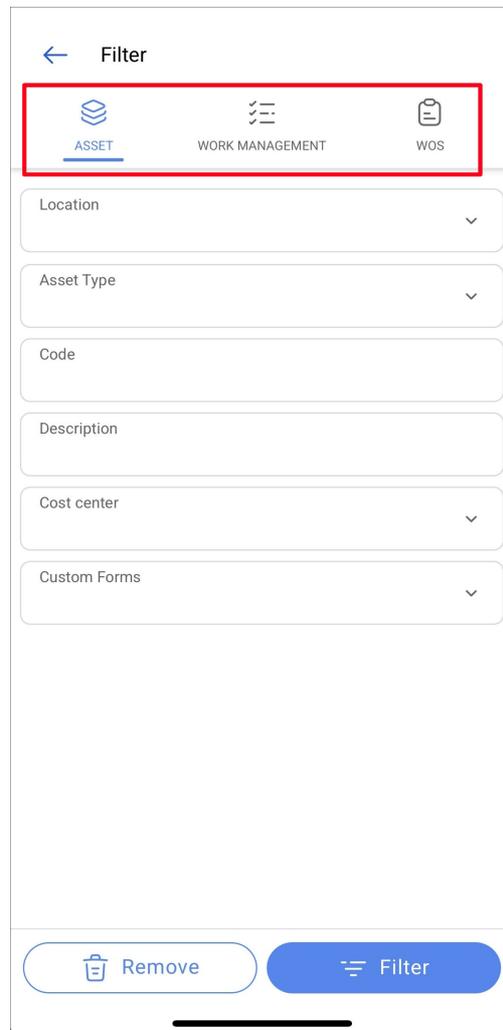


Filters and Search

Fractal Go includes filters that allow you to organize the display of work orders (WOs). You can filter WO's by assets, specific tasks, or status, making the search easier and improving workflow management.

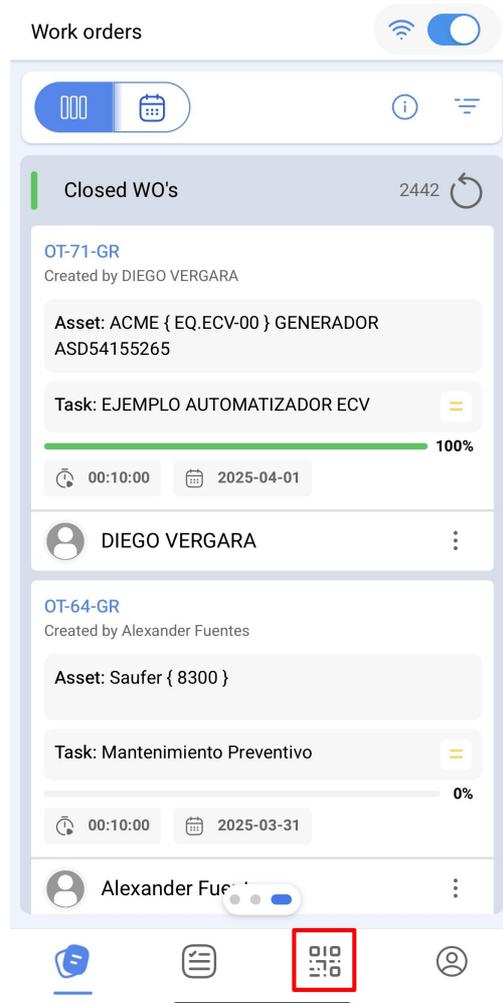


By selecting the filter option, you can choose the most appropriate criteria for your search, such as assets, tasks, or WOs.



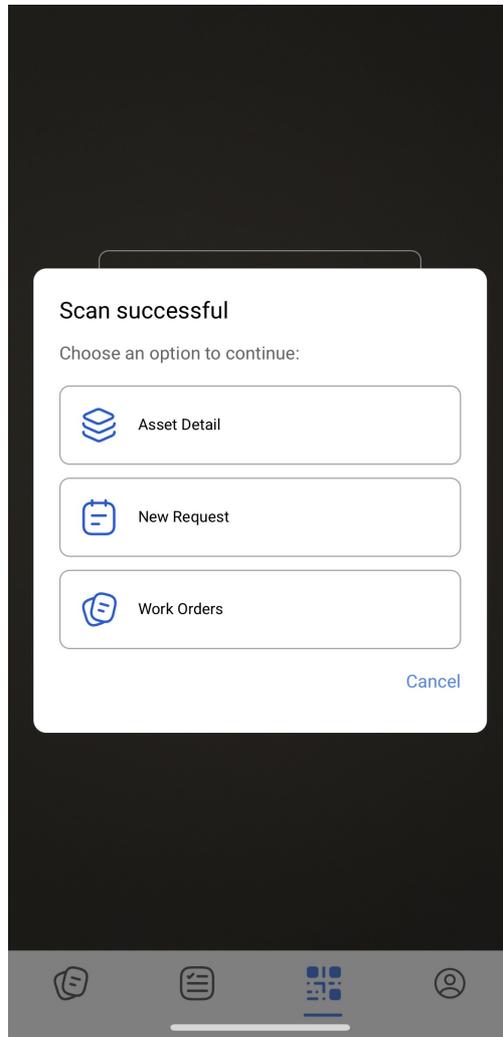
QR Code Scanning

With this feature, you can view asset details, check related work orders, and create new work requests.



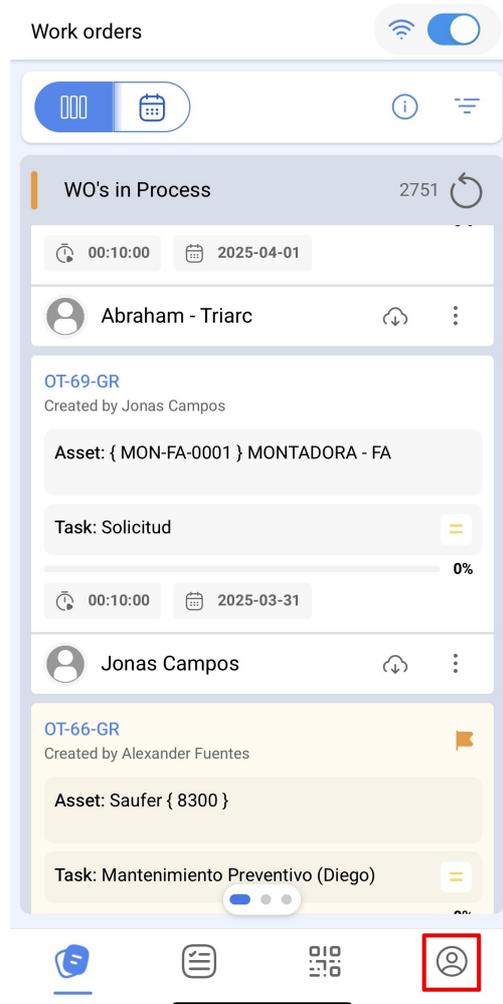
By scanning the QR code of an asset in the app, you will have immediate access to the following actions:

- **Asset details:** You will see all data related to the asset, such as location, status, characteristics, and any other relevant information.
- **New request:** You will also have the option to create a new request for the scanned asset, facilitating maintenance management.
- **Associated work orders (WOs):** You can view previous and current work orders related to that asset, including their status and specific details.



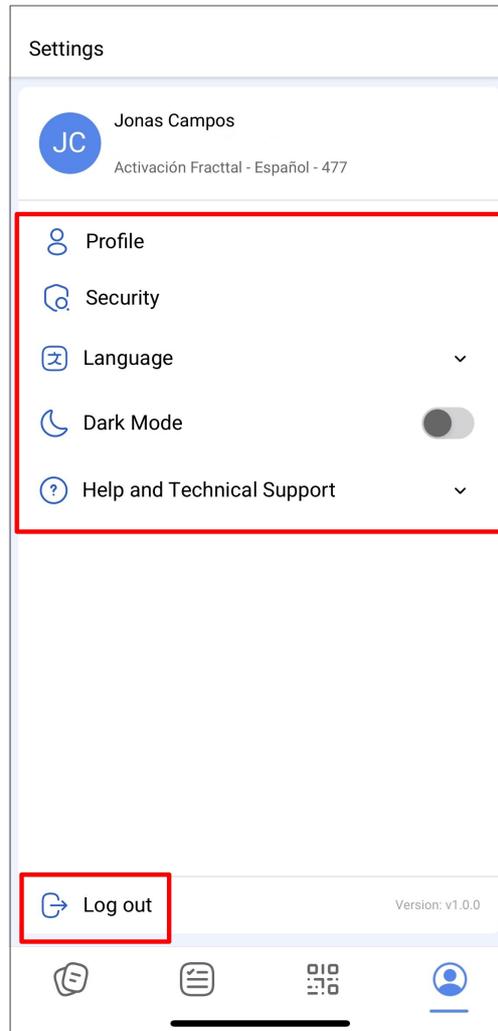
Settings

The settings menu offers various options to personalize your experience in the app.



The available options are:

- **Profile:** Customize your data within the app.
- **Security:** Change your password and enable two-step authentication for better protection.
- **Language:** Choose your preferred language.
- **Dark mode:** Enable dark mode for a more comfortable visual experience.
- **Help and technical support:** Access help resources and support to resolve any issues.
- **Sign out:** Option to sign out at the bottom of the page.



Note: **Fractal Go** is presented as a lighter version compared to the mobile version of **Fractal One**, optimized to facilitate the operational tasks of technicians in the field. To understand the main differences between both versions, refer to: **Differences between Fractal One Mobile and Fractal Go.**

Related articles

[How to Customize QR Codes with External Software \(Avery Design & Print\)](#)