

Tony

help2.fractal.com/hc/en-us/articles/24887010611597-Tony

In a world driven by technological innovation, Fractal One 5.0 has an ally: Tony! This innovative assistant is integrated into the platform to completely transform the user experience.

Key benefits of Tony:

1. **User-friendly interaction:** Tony provides an intuitive and user-friendly interface, allowing users to communicate with the platform in a natural and effective way.
2. **Continuous learning:** Tony has the ability to constantly learn to provide personalized and meaningful support, adapting to your evolving needs.
3. **Respuestas rápidas y precisas:** Con acceso a una amplia base de datos, Tony responde rápidamente a consultas y solicitudes de información, agilizando el flujo de trabajo del usuario.

The scope of Tony:

Tony is not only an assistant for daily maintenance, but also an invaluable resource that expands the horizon of possibilities for users. From providing detailed information to clarifying complex processes, Tony becomes the ideal assistant to optimize maintenance work.

Tony represents a significant advancement in the Fractal One platform, offering a range of useful tools that increase the efficiency and productivity of active users in their daily maintenance activities.

Get ready to experience the maintenance revolution with Tony!

Recommendations for using Tony

1. **Use simple language:**

Ask questions using clear and simple language. Avoid complex technical terms and opt for easy to understand expressions.



Tony



dame un ejemplo de un activo

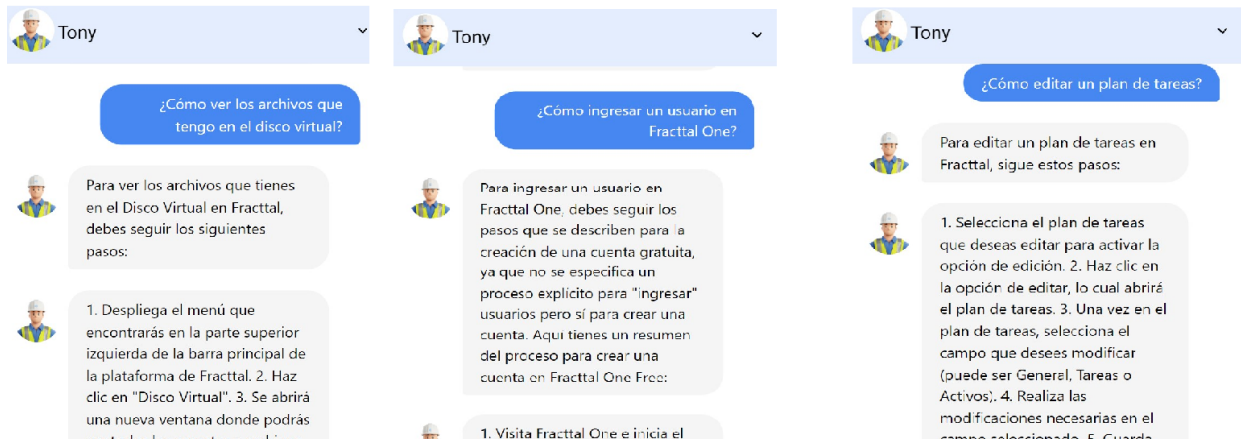


Para proporcionarte un ejemplo de un activo, te puedo mencionar los activos tipo equipos, los cuales pueden incluir ****maquinarias industriales o vehículos****. Estos se consideran conjuntos de elementos conectados que tienen la función de brindar un servicio determinado. Dentro de la plataforma Fractal, un activo del tipo equipo puede ser visto como un conjunto individual o como un equipo padre que se compone de equipos hijos

Envia un mensaje

2. Use maintenance terms:

When interacting with Tony, use specific terms related to maintenance and software to get more accurate answers. Some examples include:

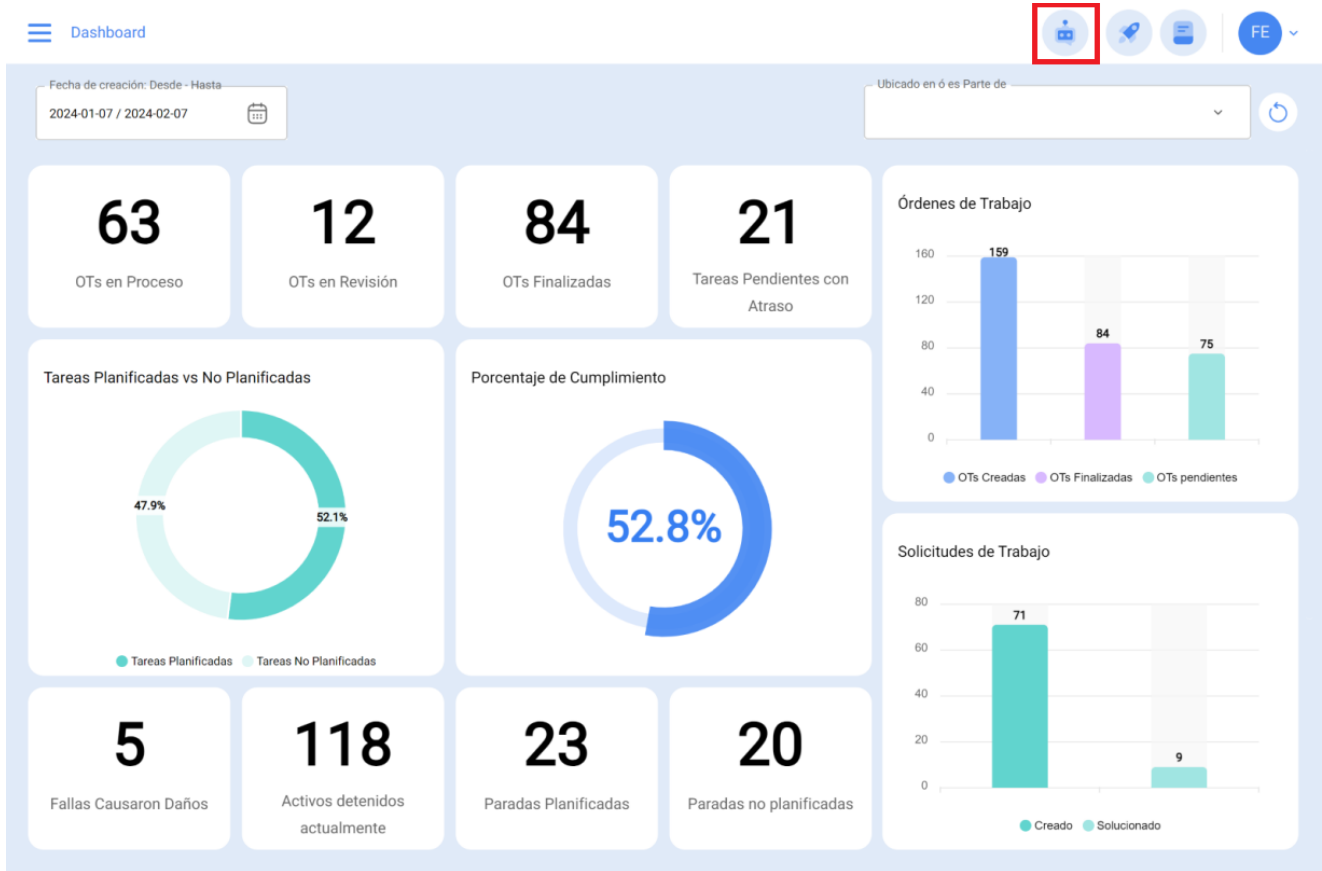


3. Clarity in the questions:

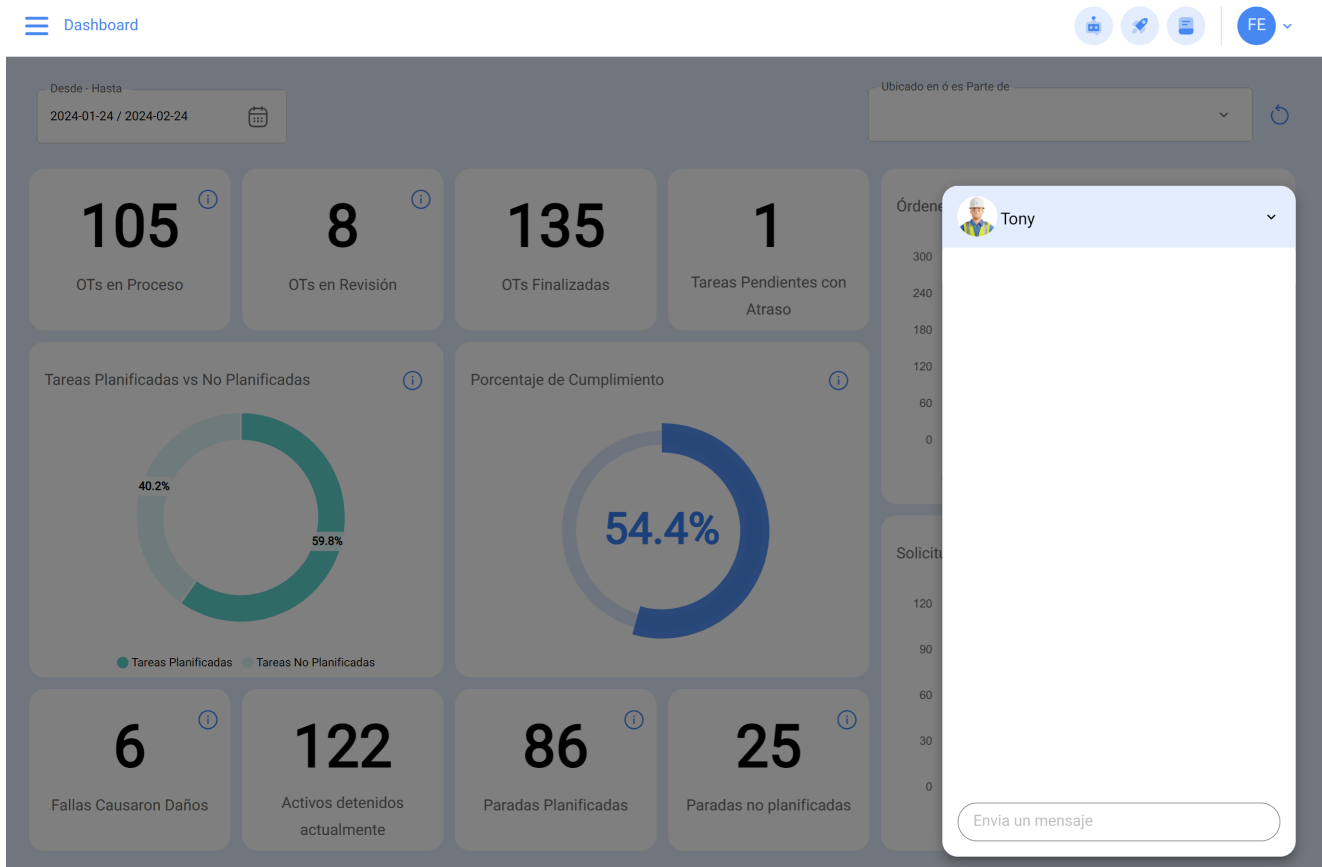
Avoid long questions; instead, ask concise questions of no more than two lines containing relevant keywords.

How to access Tony?

After logging into Fractal One, users can find Tony in the upper right corner, as shown in the image.



Clicking on the icon will open a chat window that will allow you to interact with Tony.



You are now ready to interact with Tony, he will respond immediately.

The screenshot shows a dashboard with a chat window for TonyBot. The dashboard includes a date range (2024-01-24 / 2024-02-24) and a location dropdown. The main content area features four KPI cards: 105 OTs en Proceso, 8 OTs en Revisión, 135 OTs Finalizadas, and 0 Tareas Pendientes con Atraso. Below these are two donut charts: 'Tareas Planificadas vs No Planificadas' (40.2% vs 59.8%) and 'Porcentaje de Cumplimiento' (54.4%). The chat window on the right shows a conversation with TonyBot, who identifies himself as TonyBot, a maintenance assistant for the Fractal platform, and offers to help with various tasks related to asset management and maintenance.

Metric	Value
OTs en Proceso	105
OTs en Revisión	8
OTs Finalizadas	135
Tareas Pendientes con Atraso	0

Category	Percentage
Tareas Planificadas	40.2%
Tareas No Planificadas	59.8%

Metric	Percentage
Porcentaje de Cumplimiento	54.4%

Chat Conversation:

TonyBot: Hola! Soy TonyBot, tu asistente de mantenimiento, ¿Como puedo ayudarte?

User: Hola

TonyBot: ¿Qué puedes hacer?

TonyBot: Como TonyBot, tu asistente de mantenimiento en la plataforma Fractal, puedo ayudarte a realizar una variedad de tareas relacionadas con la gestión y el mantenimiento de activos y

Supported languages:

Currently Tony is only available in Spanish language.