

What is the dispatcher? And how to access the module?

help.fractal.com/hc/en-us/articles/25021662613261-What-is-the-dispatcher-And-how-to-access-the-module

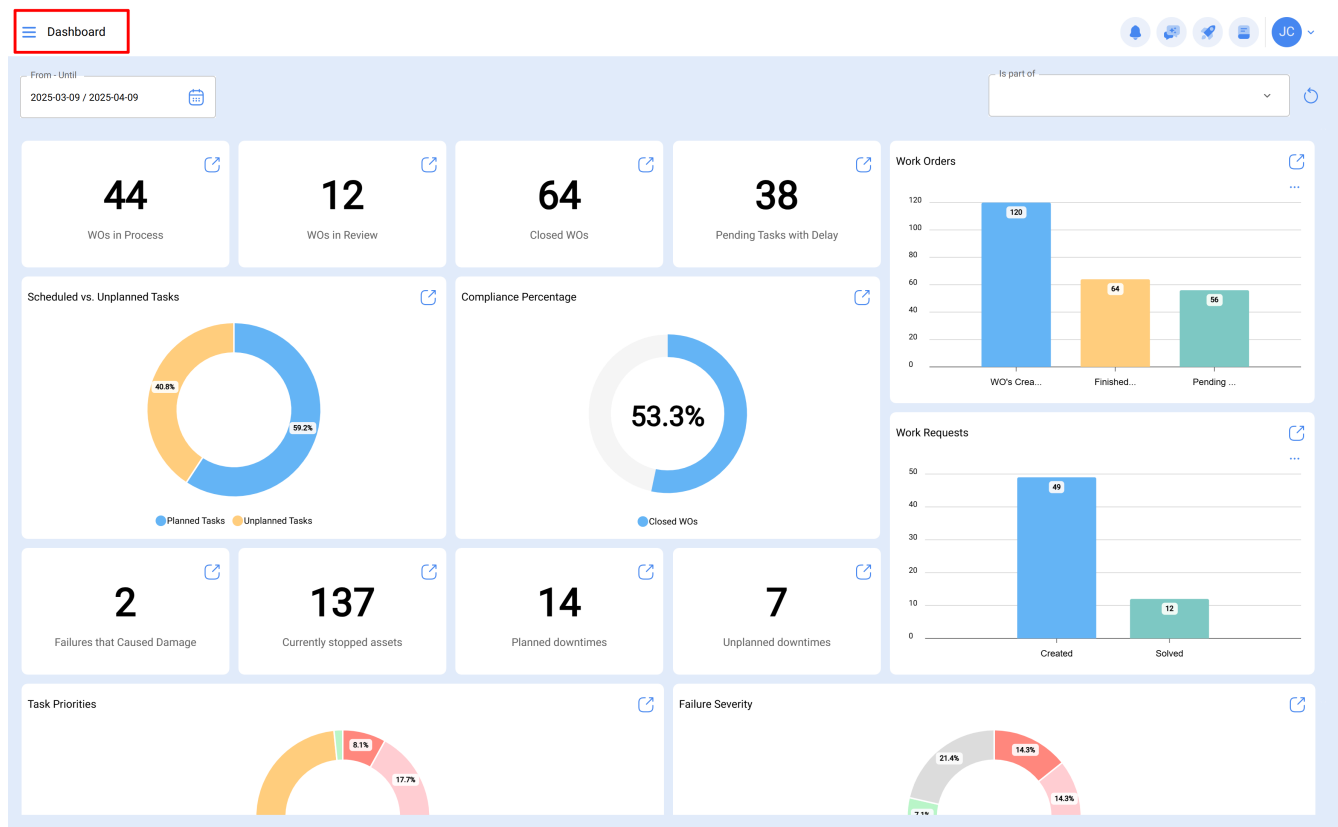
Fractal One's Dispatcher is a tool that allows the user to automate workflows within the platform using predefined rules and actions. The user can create task sequences that will be executed automatically, based on specific conditions defined by them, such as creating Work Orders, status changes, or sending notifications, among others.

To configure the automation, the user must access the main menu and set the necessary parameters. Once the rule is configured, the system will automatically execute the actions whenever the triggering conditions are met, without the need for manual intervention.

In this module, you can create logical rules that allow you to customize the sending of notifications via emails, based on the conditions and actions you set for executing these rules.

How to access the module?

To access the dispatcher module, you must visit the main menu, display the options and then click on “Dispatcher” so that the system redirects you to the respective module.



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	Last Date	Trigger
órdenes de servicio de Whatsapp (P...	2025-07-02 12:54	Event
metro	2024-11-22 18:15	Schedule
x. Wpp	2025-06-09 09:57	Event
go (Rangel)	2023-03-22 17:51	Event
cttal Fabian	2024-12-18 20:26	Manual
	2024-12-12 18:12	Manual
	2025-07-22 13:18	Manual
o	2023-03-22 17:51	Event
p - Jonas 12082025	2025-08-12 14:01	Event
	2024-12-17 23:06	Manual
órdenes de servicio de Whatsapp (E...	2025-05-23 22:20	Event

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Dispatcher

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☐	Description	Module	Submodule	Event
☐	☒ fuera de rango de lectura	Monitoring	Meters	Out of range reading
☐	☒ AVISO AL GRUPO: NVA OT	Work Management	Work Orders	New WO
☐	☒ SOLICITUDES ECV	Work Requests	My Work Requests	Create new Work Request
☐	☒ test ots de tareas pendientes	Work Management	Pending Tasks	Pending tasks or with delay
☐	☒ AVISO: variable fuera de rango.	Monitoring	Meters	Out of range reading
☐	☒ ot testt	Work Management	Work Orders	New WO
☐	☒ AFJ: Conv. Auto. en OT - ANTES DE ATRASO. Con JL...	Work Management	Pending Tasks	Pending tasks or with delay
☐	☒ AFJ: Conv. Auto. en OT - ANTES DE ATRASO. Con Jo...	Work Management	Pending Tasks	Pending tasks or with delay
☐	☒ AFJ: Conv. Auto. con Jimmy. ATRASADAS	Work Management	Pending Tasks	Pending tasks or with delay
☐	☒ AFJ: Conv. Auto. con Josep. ATRASADAS	Work Management	Pending Tasks	Pending tasks or with delay
☐	☒ PASAR TAREAS A OT AUTOMATICO	Work Management	Pending Tasks	Pending tasks or with delay
☐	☒ COMO UNA SOLICITUD PASA DIRECTO A OT	Work Requests	My Work Requests	Create new Work Request
☐	☒ NOTIFICACION NUEVA OT	Work Management	Work Orders	New WO
☐	☒ NUEVA REQUISICIÓN DE MATERIAL	Warehouses	Material requisitions	New requisition of material
☐	☒ AFJ: Auto salida	Warehouses	Material requisitions	New requisition of material

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