

Automatic Database Backup Scheduling

help.fracttal.com/hc/en-us/articles/44744432579981-Automatic-Database-Backup-Scheduling

The **database backup** add-on for Fractal One allows you to schedule automatic backups, making their creation easier without manual intervention. Backups run in the background and can be stored externally, ensuring secure and centralized storage.

It is possible to generate a **full database backup** using the button located at:

Settings → Account → Database Backup.

The screenshot shows the 'Settings' page for an account. The left sidebar contains a navigation menu with the following items: Information (You have pending changes to save!), General, User Accounts, Business Calendar, Modules, Financial, Auxiliary Catalogs, Document Management, Transactions Log, Security, API Connections, Guest Portal, Account (highlighted), and Work Order Prints. The main content area is divided into sections: 'Storage capacity', 'Used Whatsapp messages', and 'WhatsApp messages used (Monthly)'. Below this is the 'Users' section with fields for 'Number of User accounts' (110), 'Total accounts created' (57), 'Request accounts' (0), and 'Number of read only accounts' (0). There is also a toggle for 'Request acceptance of the personal data processing declaration.' The 'Database backup' section is highlighted with a red box and contains a dropdown for 'Backup type' set to 'Manual', a 'Destination repository' field, a 'Create database backup' button, and 'Last backup: Never'. A 'Save' button is also highlighted with a red box in the top right corner of the settings area.

Available only to the account super administrator

Save

Information
You have pending changes to save!

- General
- User Accounts
- Business Calendar
- Modules
- Financial
- Auxiliary Catalogs
- Document Management
- Transactions Log
- Security
- API Connections
- Guest Portal
- Account
- Work Order Prints

SANDBOX 17033 from 10000000

Storage capacity 3.84 GB from 1 TB
Used Whatsapp messages 59 Mensajes
WhatsApp messages used (Monthly) 0 Mensajes

Users

Number of User accounts 110
Total accounts created 57

Request accounts 0
Number of read only accounts 0
Unlimited technician accounts

Request acceptance of the personal data processing declaration.

Database backup

- Manual
- Every 7 days
- Every 15 days
- Every 30 days

Destination repository

Note: The first recurrence must be done manually.

Manual Configuration

Access the module **Settings** → **Account** → **Database Backup**.

Click on **Database Backup** and select the type as 'manual'.

Settings

Save

Information
You have pending changes to save!

- General
- User Accounts
- Business Calendar
- Modules
- Financial
- Auxiliary Catalogs
- Document Management
- Transactions Log
- Security
- API Connections
- Guest Portal
- Account
- Work Order Prints

Storage capacity

Used Whatsapp messages

WhatsApp messages used (Monthly)

Users

Number of User accounts: 110

Total accounts created: 57

Request accounts: 0

Number of read only accounts: 0

Unlimited technician accounts

Request acceptance of the personal data processing declaration.

Database backup

Generate automatic or manual backups of your data in Fractal One.

Backup type: Manual

Destination repository

Create database backup

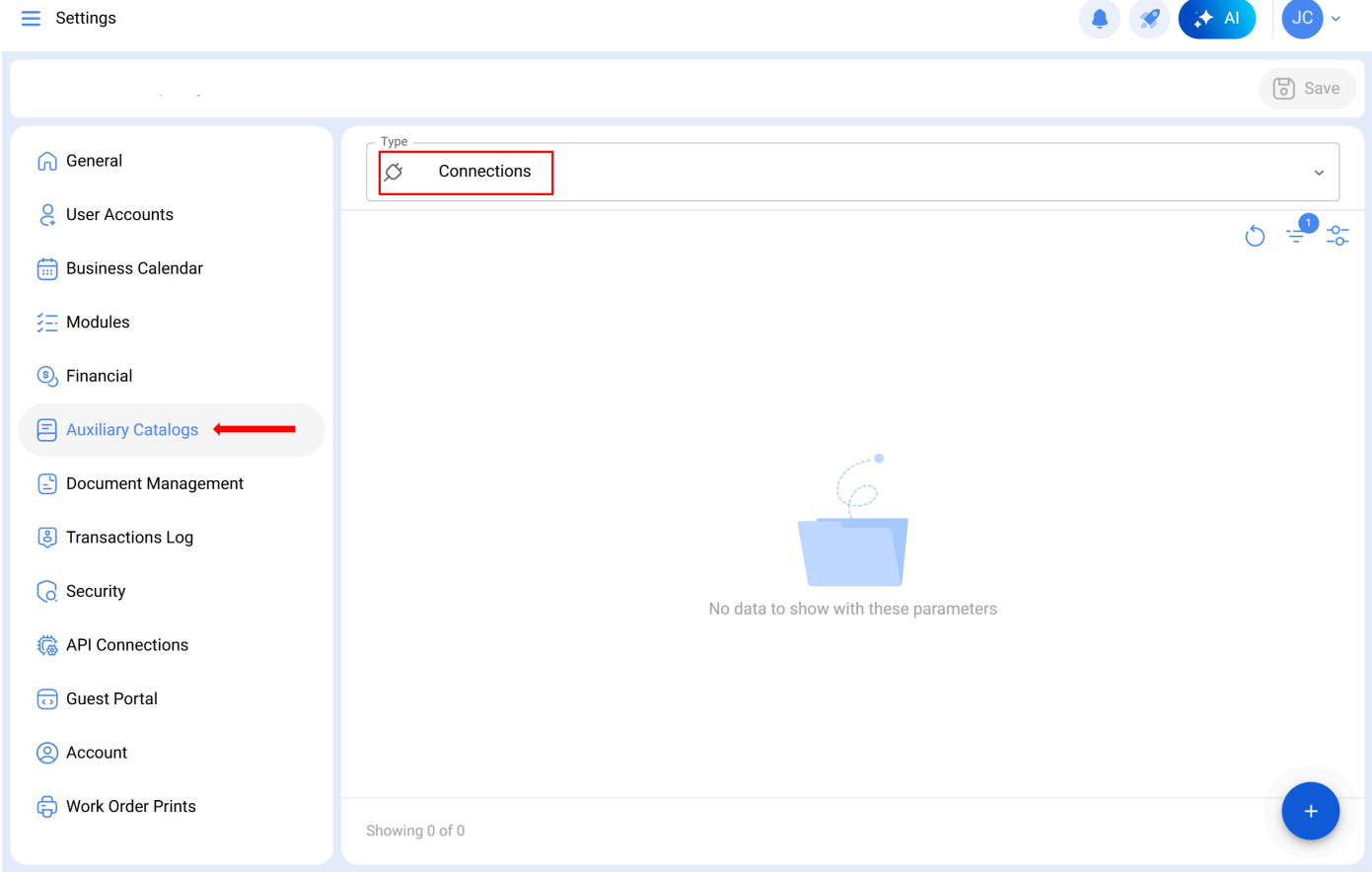
Last backup: Never

You will receive the information directly by email once the operation is complete.

Connection Configuration

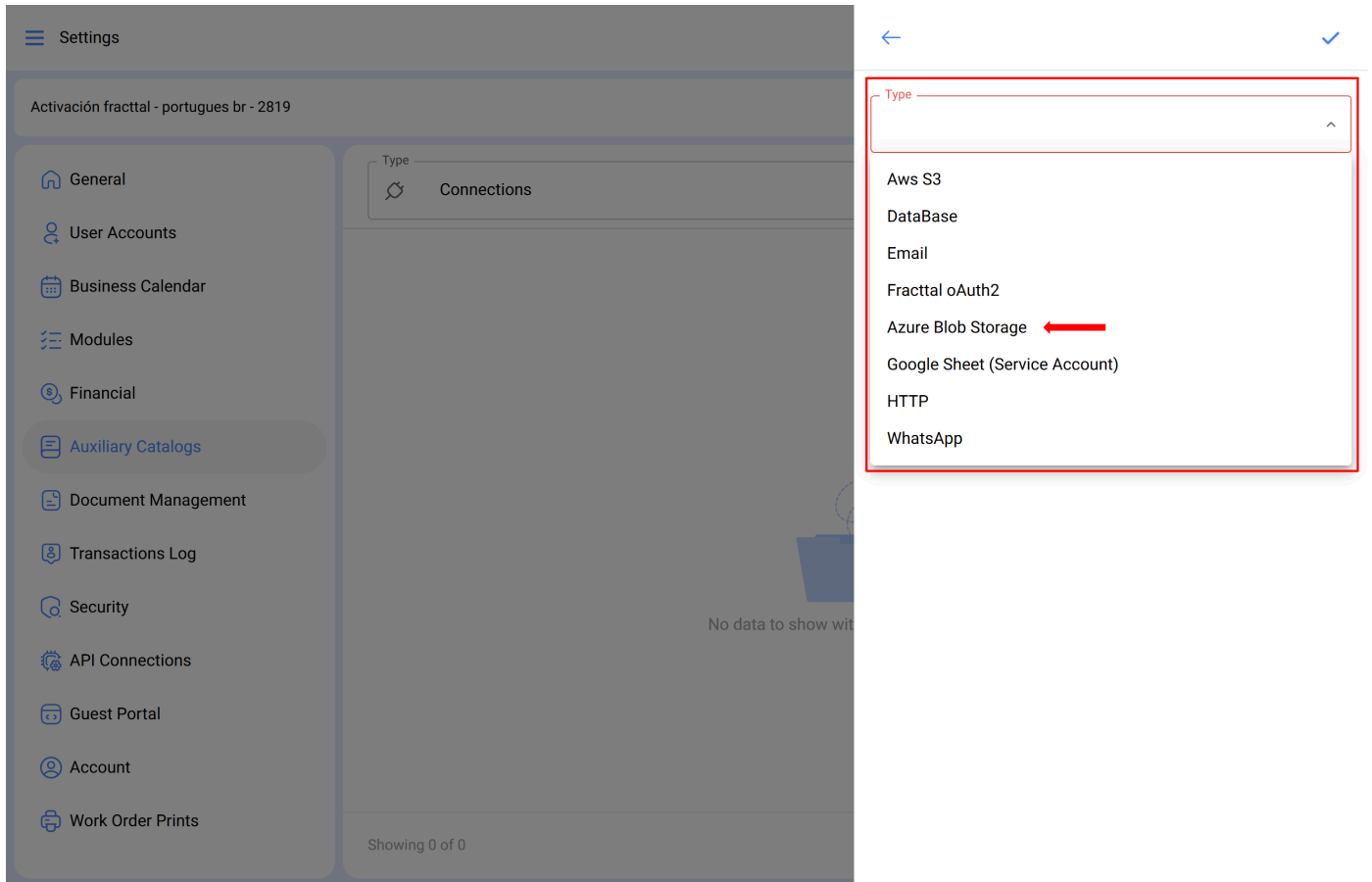
To use the automatic backup functionality, you must first have a connection configured for external storage. This configuration must be done from the module:

Settings → Auxiliary Catalogs → Type: Connections

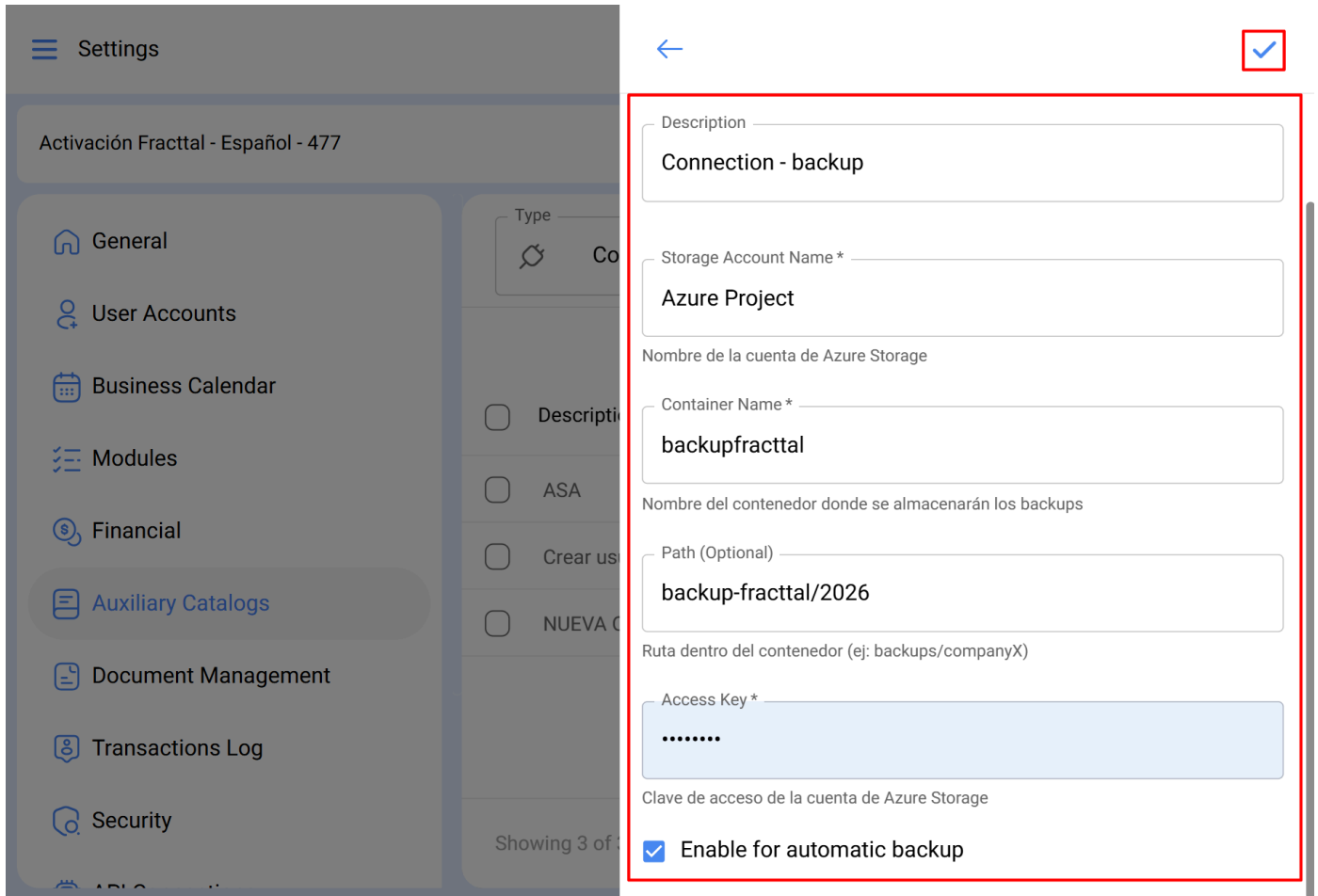


Fill in the creation fields to establish the connection by following these steps:

Type: Select the option **Azure Blob Storage**



- **Description:** Include a clear description so that this connection is easy to identify.
- **Storage account name:** In this field, enter the name of the **Azure storage account** (Storage Account Name). This account is the main identifier in Azure and will be used to connect the Fractal One platform with the Azure data storage service.
- **Container name:** This is the name of the container within the Azure storage account where the backups will be saved.
- **Path (optional):** The Path defines the route inside the container where the backup files will be stored.
- **Access Key:** This is the access key for the **Azure Storage** account.
- **Enable automatic backup:** By activating this option, this feature is enabled in the corresponding session.



Once the connection for backup, such as Azure Storage, is created and enabled, it can be selected as the destination for automatic backups, choosing between **7, 15, or 30** days. After that interval, the system will automatically generate and save the backup in **Azure Storage**.

Save

Information
You have pending changes to save!

- General
- User Accounts
- Business Calendar
- Modules
- Financial
- Auxiliary Catalogs
- Document Management
- Transactions Log
- Security
- API Connections
- Guest Portal
- Account
- Work Order Prints

SANDBOX 17033 from 10000000

Storage capacity 3.84 GB from 1 TB
Used Whatsapp messages 59 Mensajes
WhatsApp messages used (Monthly) 0 Mensajes

Users

Number of User accounts 110
Total accounts created 57

Request accounts 0
Number of read only accounts 0
Unlimited technician accounts

Request acceptance of the personal data processing declaration.

Database backup

- Manual
- Every 7 days
- Every 15 days
- Every 30 days

Destination repository

Note: This functionality is offered only to the account super administrator.