

# How to link multiple assets to the same out-of-service event?

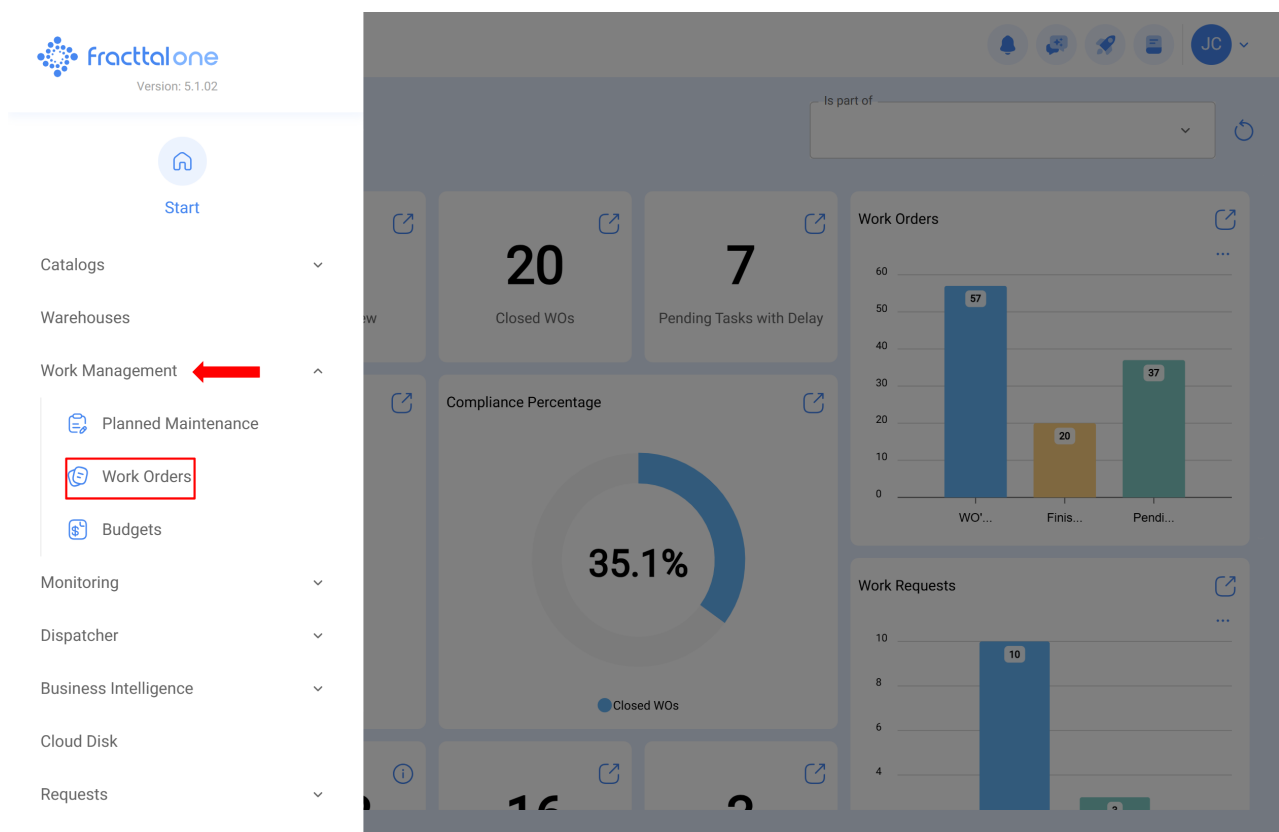
[help.fracttal.com/hc/en-us/articles/37566127141261-How-to-link-multiple-assets-to-the-same-out-of-service-event](https://help.fracttal.com/hc/en-us/articles/37566127141261-How-to-link-multiple-assets-to-the-same-out-of-service-event)

When an asset experiences a failure that affects the operation of other connected equipment in its structure, it is possible to associate those assets with the same out-of-service event. This feature allows for more accurate traceability by ensuring that all impacted elements reflect the same operational status in their histories.

Below is a step-by-step guide on how to associate related assets during the failure registration process:

## 1. Create an unplanned work order

Go to the **Tasks > Work Orders** module.



Click on **Create unplanned task**.

Select the main asset affected by the failure.

1

Asset

2

Task

3

Sub Tasks

4

Resources

Asset

Asset can't be blank

Incident date

2025-06-24 10:47

Requested By

Jonas Campos

☐ Has the asset failed?

Next >

2/6

1

2

3

4

AssetTaskSub TasksResources

Asset

{ P-P-001 }

×

Incident date

2025-06-24 10:54

Requested By

Jonas Campos

☒ Has the asset failed?

Fault Type

movimiento de motor

×

Fault Cause

Condiciones de filtro

×

Fault Detection Method

×

Fault Severity

— Undefined severity

×

Type of damage

None

×

It caused disruption of other assets?

000:00

☐ Asset out of service

Next >

## 2. Register the out-of-service event

Within the unplanned task form, enable the **Register out of service** option.

1

2

3

4

AssetTaskSub TasksResources

Asset

{ P-P-001 }

×

Incident date

2025-06-24 10:54

Requested By

Jonas Campos

☒ Has the asset failed?

Fault Type

movimiento de motor

×

Fault Cause

Condiciones de filtro

×

Fault Detection Method

×

Fault Severity

— Undefined severity

×

Type of damage

None

×

It caused disruption of other assets?

000:00

☒ Asset out of service

Since when

2025-06-24 10:55

☐ Does this outage affect other assets?

Next >

Once enabled, a form will appear to record the outage event.

Within that same form, you'll find the option **Link affected assets**.

1

2

3

4

AssetTaskSub TasksResources

Asset

{ P-P-001 }

Incident date

2025-06-24 10:54

Requested By

Jonas Campos

☒ Has the asset failed?

Fault Type

movimiento de motor

Fault Cause

Condiciones de filtro

Fault Detection Method

Fault Severity

Undefined severity

Type of damage

None

It caused disruption of other assets?

000:00

☒ Asset out of service

Since when

2025-06-24 10:55

☒ Does this outage affect other assets?

This asset is related to

Unrelated

Next >

When enabled, a hierarchical view will display all sub-equipment under the main asset.

← Non Scheduled Tasks

1

2

S

AssetTask

Asset

{ P-P-001 }

Incident date

2025-06-24 10:47

Requested By

Jonas Campos

☒ Has the asset failed?

Fault Type

Fault Cause

Fault Severity

Undefined severity

Type of damage

None

☒ Asset out of service

Since when

2025-06-24 10:48

☒ Does this outage affect other assets?

This asset is related to

Unrelated

Next >

←

🔍

1

🔗

☐ { EQ-CR-001 } CAMIONETA REFRIGERADORA  
 Type: Equipment  
 Code: EQ-CR-001  
 Priority:  
 Location: // DEMO/ CORPORATIVO/ PLANTA GUAD,
 
☐ { EQ-HO-001 } HORNO DE GALLETAS  
 Type: Equipment  
 Code: EQ-HO-001  
 Priority:  
 Location: // DEMO/ CORPORATIVO/ PLANTA GUAD,
 
☐ { TEQ-TG-H-001 } TANQUE DE GAS  
 Type: Equipment  
 Code: TEQ-TG-H-001  
 Priority:  
 Location: // DEMO/ CORPORATIVO/ PLANTA GUAD,
 

Showing 3 of 3

## Notes:

- Only assets that belong to the main asset's structure will be displayed.

- Only **Equipment-type** assets that are hierarchically beneath the main asset linked to the unplanned task with failure will be considered.

Select the additional assets also affected by the event. You can select one or multiple assets, depending on the scope of the failure.

← Non Scheduled Tasks

1 Asset

2 Task

3 Sub Tasks

4 Resources

Asset

{ P-P-001 }

Incident date

2025-06-24 11:12

Requested By

Jonas Campos

Has the asset failed?

Fault Type

Fault Cause

Fault Detection Method

Fault Severity

Undefined severity

Type of damage

None

It caused disruption of other assets?

000:00

Asset out of service

Since when

2025-06-24 11:12

Does this outage affect other assets?

This asset is related to

1 Relationship(s)

Next >

Ensure that the linked out-of-service assets are correctly associated, then click **Next**.

### 3. Finalize the registration

- Complete the remaining details of the unplanned task (tasks, subtasks, and resources).
- Save the unplanned task.





✓

✓

✓

✓

AssetTaskSub TasksResources

		Qty	Unit	Description	Type	Unit Cost	Total cost	Resource Source
		00:01	Hour	Administrativo	Inhouse Personnel	\$ CLP 80,00	\$ CLP 1,33	
		00:02	Hour	Analista de manutenção	Inhouse Personnel	\$ CLP 100,00	\$ CLP 3,33	

< Back

Finish >

+

The system will automatically register the out-of-service event for all the selected assets.