

Everything you need to know about add-ons in Fracttal One

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An add-on, also known as an extension or addition to your contracted plan, is a feature that can be added to the Fracttal One maintenance software. Add-ons allow users to customize and adapt the platform to their specific needs, offering a broader range of tools and features to enhance the functionality of the contracted plan.

Benefits of Add-ons

Improved plan functionality: Add-ons allow users to tailor the software to their business's specific requirements, provided that the desired add-on meets those needs.

Efficiency: Add-ons can improve efficiency and productivity by providing additional tools and features that optimize work processes.

Continuous updates: Many add-ons receive regular updates that enhance their functions.

Types of Add-ons Available for Fracttal One 2024

At Fracttal One, we offer a variety of add-ons designed to meet different business needs. However, these additional functionalities are subject to availability depending on the contracted plan. If your current plan does not include any of these features, you may be able to access them after an analysis with your Customer Success Representative, who will guide you on the available options.

Available Add-ons:

- **Virtual Planner:** Allows the creation of work orders and automated assignment of responsible personnel to work orders.
- **Advanced Fracttal BI:** Enables the creation of more interactive and dynamic data visualizations and charts, improving data analysis and interpretation.
- **Fracttal Hub:** A module that centralizes and connects all Fracttal modules and functionalities, simplifying management and use.
- **API Connections:** A tool where the Super Administrator can create the keys for accessing and using information from the APIs. In other words, from this option, you can obtain the API Key and API Secret for your contracted base in Fracttal.
- **Advanced API:** Integrates external applications with Fracttal via a robust and flexible application programming interface (API).
- **Share WO:** Allows sharing of work orders (WO) with other users, facilitating collaboration and task tracking.
- **Guest Portal:** A platform that allows customization of how work requests are reported.

- **Customized Work Request Portal:** A tool offering customization options for both the display and reporting of work requests. Requires company-provided username and password access and allows for customization of the login interface with the company logo.
- **Advanced Warehouses:** Advanced inventory and warehouse management, optimizing resource and material administration, and allowing integration with an ERP.
- **Unlimited Read-Only Users:** Enables the addition of an unlimited number of read-only users, allowing access to information without modification risks.
- **Unlimited Request Users:** Enables the addition of an unlimited number of users who can submit requests, improving response and request management.
- **Customer Branding (corporate image):** Customizes Fractal's interface with the customer's branding, including logos and brand colors.
- **Nested Maintenance:** Allows the planning and management of nested maintenance, optimizing scheduling and execution of cyclical tasks.
- **Budget:** A tool for budget management and control, allowing for detailed approval and tracking of costs and expenses incurred within work orders.
- **AI Bot:** A trainable virtual assistant based on artificial intelligence, designed to assist users.
- **Password Security:** Advanced password management and security features, ensuring secure access to the platform.
- **Transaction Log:** A detailed log of all transactions and actions performed in the system, facilitating auditing and tracking of user activities.
- **Multi-Login:** A tool that allows users to switch between companies or databases when registered in more than one account.
- **Maps:** Markers that allow positioning and identifying existing assets on a map-like image.
- **Automator Pro:** A tool that allows the creation of customizable logic rules for automated email notifications, based on the conditions and actions you define to execute those rules.

What is the process for adding an add-on?

To add an add-on to your Fractal One platform, follow these steps:

- **Communication with Customer Success:** You must contact your account representative.
- **Meeting and demonstration:** The representative will schedule a meeting with you to show you an example of the add-on you are interested in.
- **Agreement and internal request:** Once you and the representative reach an agreement, and it is determined that your current portfolio supports the requested add-on, your account will proceed with an internal request to enable the desired add-on.

It's important to note that these add-ons incur additional costs beyond your current contracted plan.