# **Introduction to Fracttal Go**

help.fracttal.com/hc/en-us/articles/34520096369165-Introduction-to-Fracttal-Go

Through **Fracttal Go**, technicians can check the status of work orders (WOs), update task progress, and access necessary resources remotely. The recording of completed activities is optimized, allowing for clear tracking of task progress.

#### How to Access Fracttal Go

To access Fracttal Go, users can choose from the following login options:

- With email and password: Log in with your registered credentials on the platform.
- With Google or Microsoft: Quickly log in using your corporate account.
- **Through a verification code**: If two-step authentication is enabled, you will receive a code via email or on the authentication app.



## Management and Tracking of Work Orders

#### **Offline Mode**

**Fracttal Go** offers the option to enter **Offline Mode**, allowing access to work orders (WOs) and the profile without an internet connection.

Work orders	<u> </u>
	(i) =
WO's in Process	2751 💍
OT-70-GR Created by Nicolas Chía Soporte	
Asset: { TRAC-ALEX-01 } TRACTOR A	LEXANDER
Task: Cambio de retenedor para tract	or Alexa =
①      ①     ①     ①     ①        ①      ①         ①	0%
Abraham - Triarc	<b>⇔</b> :
OT-69-GR Created by Jonas Campos	
Asset: { MON-FA-0001 } MONTADOR/	4 - FA
Task: Solicitud	=
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Jonas Campos	<b>↔</b> :

When this mode is activated, the application will display a notification indicating that while offline, you can only access the work order and profile sections.

Work orders	<b>?</b>
	(j) =
WO's in Process	2751 💍
OT-70-GR Created by Nicolas Chía Soporte	
💸 Offline mode	
You are about to enter Offline Mode. Ple you will only be able to access the work profile sections.	ease note that orders and
The offline mode notification will remine times that this mode is active.	d you at all
Cancel	Confirm
Asset: { MON-FA-0001 } MONTADORA	- FA
Task: Solicitud	Ξ
00:10:00	0%
Jonas Campos	<b>↔</b> :
	0

**Note**: While in offline mode, data synchronization will not occur. Once the connection is restored, the information will be updated, maintaining a continuous workflow.

#### Status of the WO

When opening the application, you can easily create, view, and manage work orders (WOs).

You can check the stage of the work order process, which can be in one of the following statuses: **WOs in progress, WOs under review, or Completed.** 

Work orders	(î¢	
	(j)	Ŧ
WO's in Process	275	51 0
O:10:00     D:10:00     D:10:00		
Abraham - Triarc	$(\mathbf{k})$	:
OT-69-GR Created by Jonas Campos		
Asset: { MON-FA-0001 } MONTADORA	- FA	
Task: Solicitud		Ξ
①     □		0%
Jonas Campos	$(\downarrow)$	:
OT-66-GR Created by Alexander Fuentes		
Asset: Saufer { 8300 }		
Task: Mantenimiento Preventivo (Dieg	0)	
		0

To view the columns by WO status, swipe horizontally on your device's screen.

Work orders	<b>?</b>
	(i) =
WO's in Review	219 💍
OT-72-GR Created by JOSÉ FERNANDO CRUZ MOSQUEDA	
Asset: { BRULUAGSA-MEXCLADOR 1 } MEZCLADOR 1	
Task: MANTENIMIENTO BIMESTRAL	<u>`</u>
(↓ 01:00:00	<b>——</b> 100%
A Miguel Mosqueda	:
	•
OT-68-GR Created by DIEGO VERGARA	•
OT-68-GR Created by DIEGO VERGARA Asset: { EQ.ECV-00 } GENERADOR	
OT-68-GR Created by DIEGO VERGARA Asset: { EQ.ECV-00 } GENERADOR Task: INSPECCION SEMANAL	-
OT-68-GR Created by DIEGO VERGARA Asset: { EQ.ECV-00 } GENERADOR Task: INSPECCION SEMANAL	
OT-68-GR Created by DIEGO VERGARA Asset: { EQ.ECV-00 } GENERADOR Task: INSPECCION SEMANAL © 00:30:00 2025-03-31 OIEGO VERG	= 100% :

You can access the WOs to view details, review the history, see associated tasks, and open attachments and notes.

#### **Work Requests**

It is possible to create and manage work requests, assign tasks, and track progress in real time. The status of each task is updated as it progresses, facilitating activity control and coordination among technicians.

Work Requests	
	(i) \Xi
Pending	210 0
N°: 1258	Open
Asset: FANUC { ROB-0003 } ROBO	
Description: prueba	
iiii) 2025-04-01	
TECNICO 1	0
N°: 1256	Open
Asset: EL CORRAL { ELCO-ELTE-01 }	
Description: BAJA DEL ACTIVO-EJEMPLC	O CLINIC
2025-03-31	
JOSÉ FERNANDO CRU	+
	0

The status of requests is available in the columns: Pending, In Progress, or Completed.

Work Requests	
	(i) =
Pending	210 💍
N°: 1258	Open
Asset: FANUC { ROB-0003 } ROBO	
Description: prueba	
tiii) 2025-04-01	
TECNICO 1	0
N°: 1256	Open
Asset: EL CORRAL { ELCO-ELTE-01 }	
Description: BAJA DEL ACTIVO-EJEMPL0	O CLINIC
2025-03-31	
JOSÉ FERNANDO CRU	+
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To view this information, swipe the screen horizontally, just as with WOs.

#### **Priorities and Asset Status**

There are tools available to manage task priorities and check the status of assets directly from the mobile device, facilitating the organization and tracking of maintenance activities.

Work orders	<b>?</b>	
	(j) =	
WO's in Process	2751	
OT-70-GR Created by Nicolas Chía Soporte		
Asset: { TRAC-ALEX-01 } TRAC	TOR ALEXANDER	
Task: Cambio de retenedor para	a tractor Alexa 😑	
	0%	
Abraham - Triarc	$\Leftrightarrow$ :	
Abraham - Triarc OT-69-GR Created by Jonas Campos	۵ : :	
Abraham - Triarc OT-69-GR Created by Jonas Campos Asset: { MON-FA-0001 } MONTA	م : Adora - Fa	
Abraham - Triarc OT-69-GR Created by Jonas Campos Asset: { MON-FA-0001 } MONTA Task: Solicitud	adora - fa	
Abraham - Triarc OT-69-GR Created by Jonas Campos Asset: { MON-FA-0001 } MONTA Task: Solicitud  © 00:10:00  © 2025-03-31	ADORA - FA	
Abraham - Triarc OT-69-GR Created by Jonas Campos Asset: { MON-FA-0001 } MONTA Task: Solicitud C 00:10:00 = 2025-03-31 Jonas Campos	(4) : ADORA - FA (4) (5) :	

Next to the search filter, you will find an icon that will allow you to identify two key aspects: task priority and asset status.

Regarding asset status, it is shown as either in-service or out-of-service, allowing for quick tracking of equipment status.



#### **Filters and Search**

**Fracttal Go** includes filters that allow you to organize the display of work orders (WOs). You can filter WOs by assets, specific tasks, or status, making the search easier and improving workflow management.

Work orders		((;	
	)	i	Ŧ
WO's in Proc	ess	27	751 0
00:10:00	<b>2025-04-01</b>		
Abraham	n - Triarc	$\langle \cdot \rangle$	:
OT-69-GR Created by Jonas C	ampos		
Asset: { MON-FA	4-0001 } MONT	ADORA - FA	
Task: Solicitud			Ξ
Ū 00:10:00	2025-03-31		0%
B Jonas Ca	ampos	$\langle \phi \rangle$	* *
OT-66-GR Created by Alexande	er Fuentes		-
Asset: Saufer {	8300 }		
Task: Mantenim	iiento Preventiv	vo (Diego)	
		010 	0

By selecting the filter option, you can choose the most appropriate criteria for your search, such as assets, tasks, or WOs.

$\leftarrow$ Filter			
ASSET	SE WORK MANAGEM	ENT WC	) IS
Location			~
Asset Type			~
Code			
Description			
Cost center			~
Custom Forms			~
Remo	ove	\Xi Filter	

## **QR Code Scanning**

With this feature, you can view asset details, check related work orders, and create new work requests.

Work orders	<b>?</b>
	(i) =
Closed WO's	2442 💍
OT-71-GR Created by DIEGO VERGARA	
Asset: ACME { EQ.ECV-00 } GENERADO ASD54155265	R
Task: EJEMPLO AUTOMATIZADOR ECV	=
00:10:00     10:00	100%
0	
DIEGO VERGARA	:
OT-64-GR Created by Alexander Fuentes	:
OT-64-GR Created by Alexander Fuentes Asset: Saufer { 8300 }	:
DIEGO VERGARA OT-64-GR Created by Alexander Fuentes Asset: Saufer { 8300 } Task: Mantenimiento Preventivo	:
DIEGO VERGARA OT-64-GR Created by Alexander Fuentes Asset: Saufer { 8300 } Task: Mantenimiento Preventivo © 00:10:00	: - 0%
DIEGO VERGARA OT-64-GR Created by Alexander Fuentes Asset: Saufer { 8300 } Task: Mantenimiento Preventivo © 00:10:00	: - 0% :

By scanning the QR code of an asset in the app, you will have immediate access to the following actions:

- **Asset details**: You will see all data related to the asset, such as location, status, characteristics, and any other relevant information.
- **New request**: You will also have the option to create a new request for the scanned asset, facilitating maintenance management.
- Associated work orders (WOs): You can view previous and current work orders related to that asset, including their status and specific details.

Scans	successful		
Choose	an option to con	tinue:	
	Asset Detail		
Ē	New Request		
E	Work Orders		
			Cancel
Ē			2

# Settings

The settings menu offers various options to personalize your experience in the app.

Work orders	<u></u>	
	(j	Ŧ
WO's in Process	275	5
①      ①     ①     ①     ①     ①     ①     ①     ①      ①     ①      ①     ①      ①     ①     ①     ①      ①     ①      ①     ①     ①     ①      ①		
Abraham - Triarc	$\bigcirc$	:
OT-69-GR Created by Jonas Campos		
Asset: { MON-FA-0001 } MONTAD	ora - Fa	
Task: Solicitud		
①      ①     ①     ①      ①     ①        ①		0%
Jonas Campos	$\bigcirc$	:
OT-66-GR Created by Alexander Fuentes		-
Asset: Saufer { 8300 }		
Task: Mantenimiento Preventivo (	(Diego)	=
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The available options are:

- Profile: Customize your data within the app.
- **Security**: Change your password and enable two-step authentication for better protection.
- Language: Choose your preferred language.
- **Dark mode**: Enable dark mode for a more comfortable visual experience.
- Help and technical support: Access help resources and support to resolve any issues.
- **Sign out**: Option to sign out at the bottom of the page.

Settings			
Jonas Campos Activación Fracttal - Español - 477			
8 Profile			
G Security			
≿ Language ∽			
💪 Dark Mode			
<ul> <li>Help and Technical Support ~</li> </ul>			
$\bigcirc$ Log out			Version: v1.0.0
E		<u></u>	2

**Note: Fracttal Go** is presented as a lighter version compared to the mobile version of **Fracttal One**, optimized to facilitate the operational tasks of technicians in the field. To understand the main differences between both versions, refer to: **Differences between Fracttal One Mobile and Fracttal Go**.

#### **Related articles**

How to Customize QR Codes with External Software (Avery Design & Print)