WO History

help2.fracttal.com/hc/en-us/articles/25020041758989-WO-History

The "WO History" function in Fracttal One provides a chronological record of relevant actions on a Work Order (WO), such as status changes and assignments. This provides operational transparency and detailed traceability. It facilitates informed decision making, optimizes the maintenance process and enables efficient resource management by providing up-to-date information to improve productivity and minimize costs.

How to access the WO History view?

To access the Work Order History view, simply pull down the menu at the top left of the main bar and click on "work orders", like this:
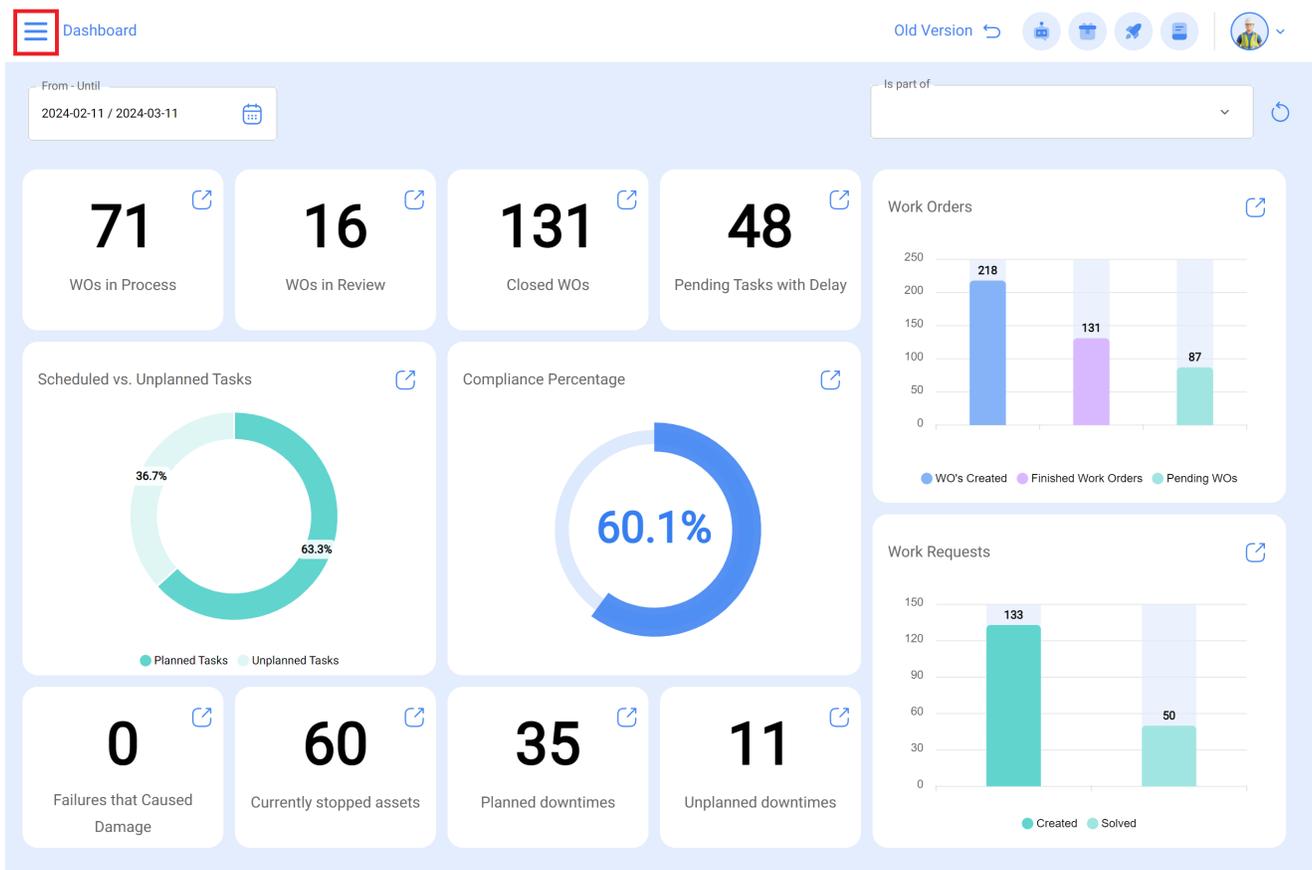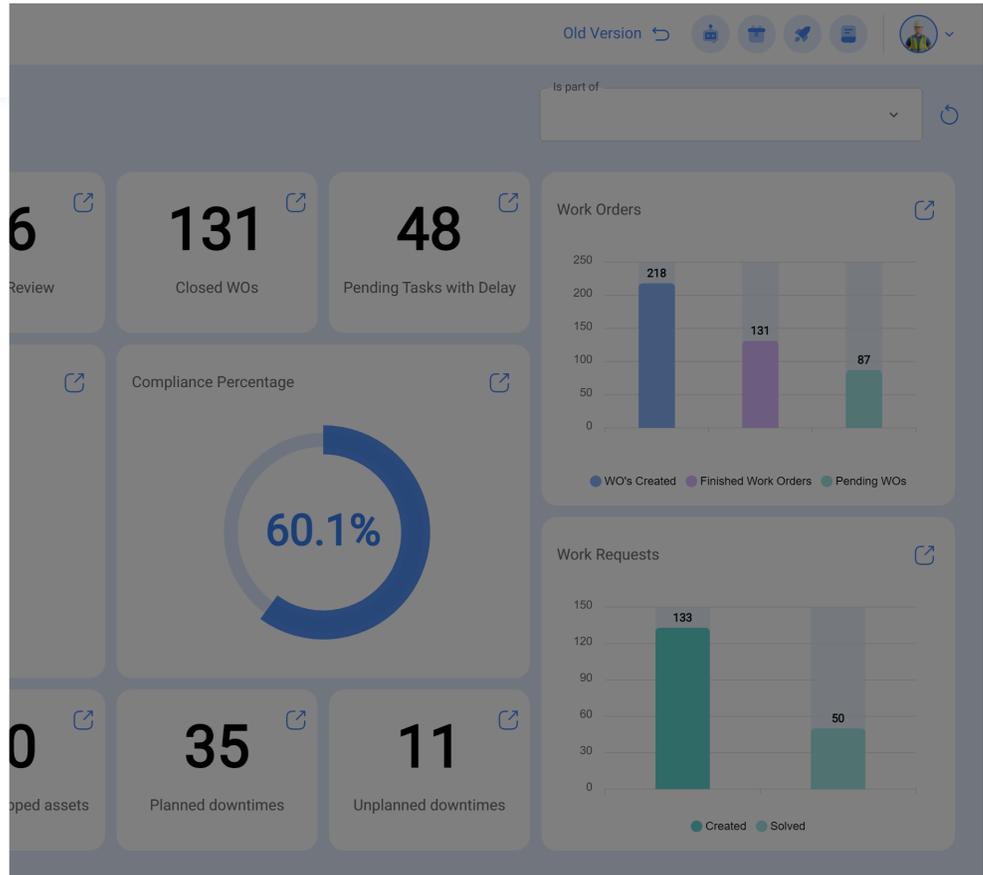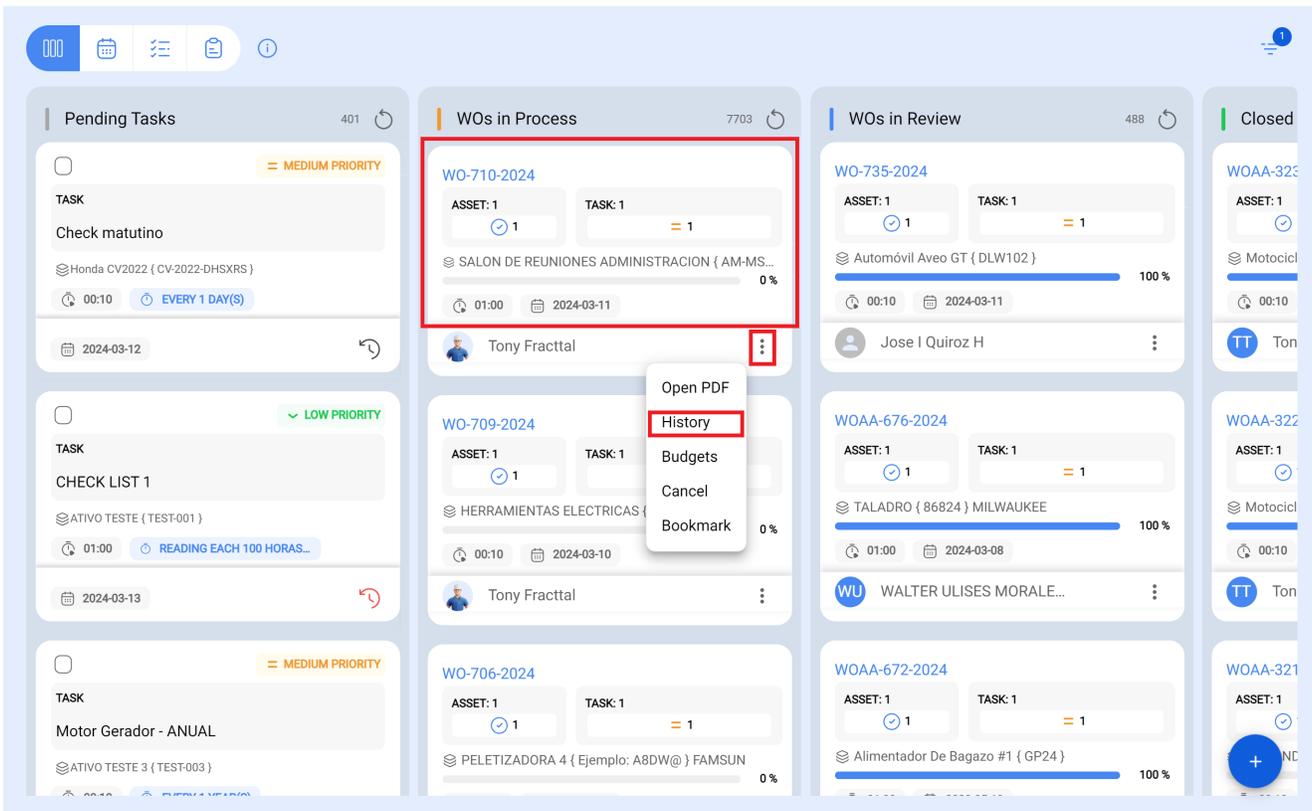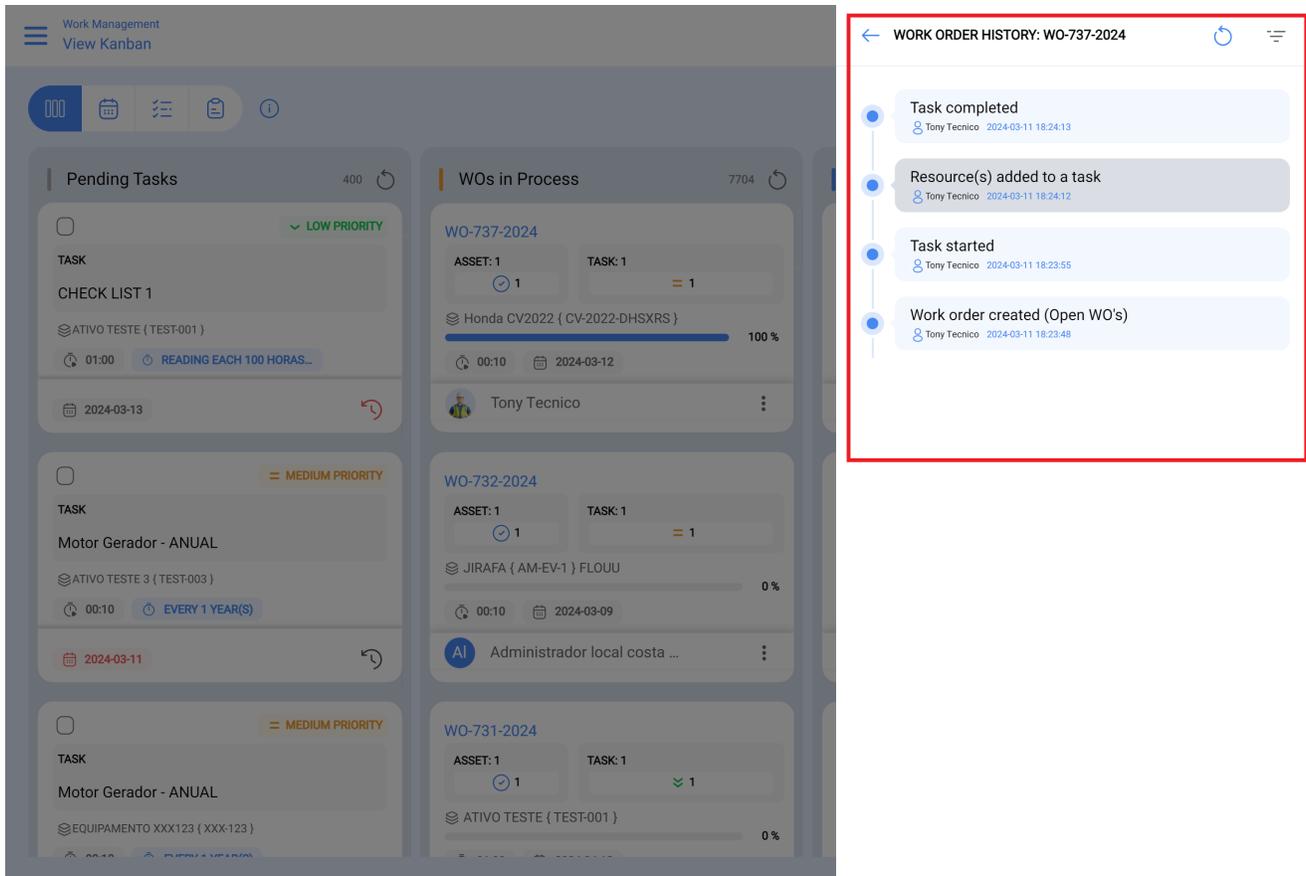
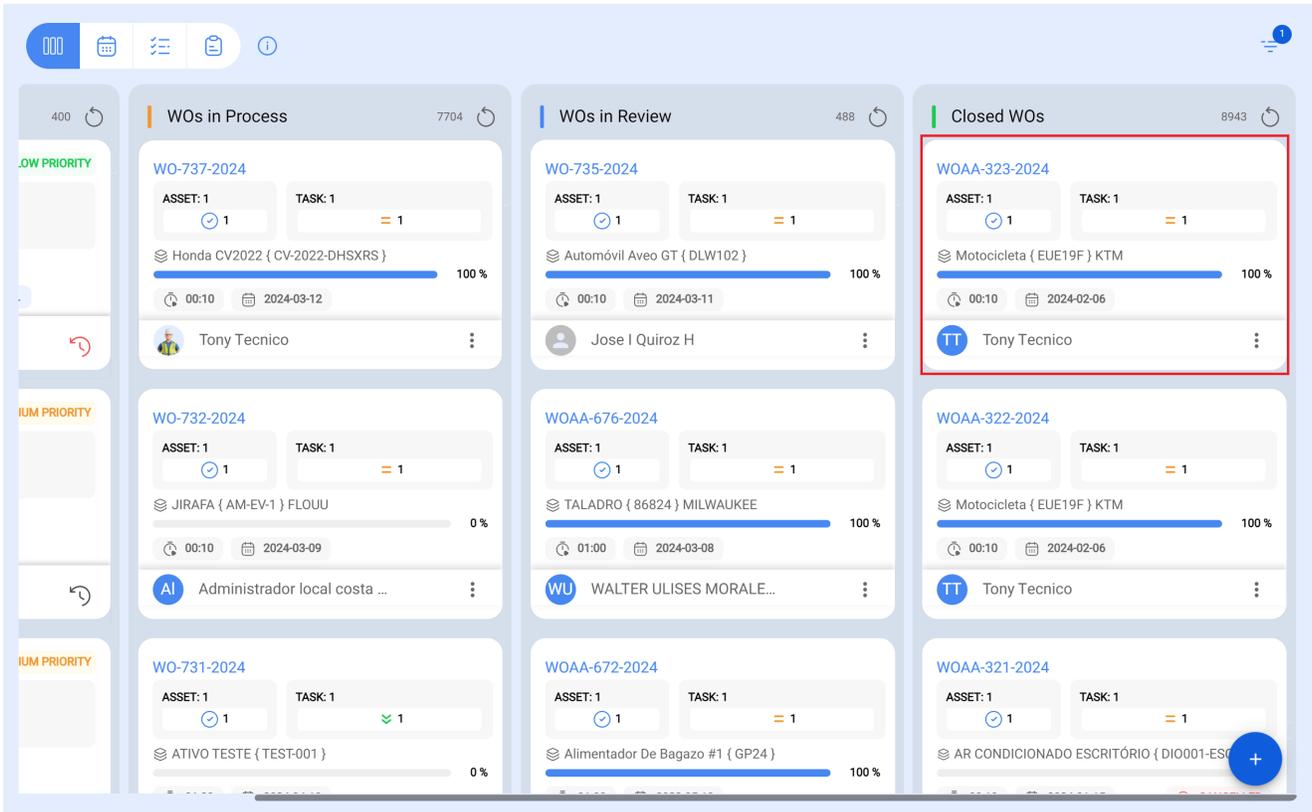Then click on the lower right part of the TO of interest, as shown in the image below
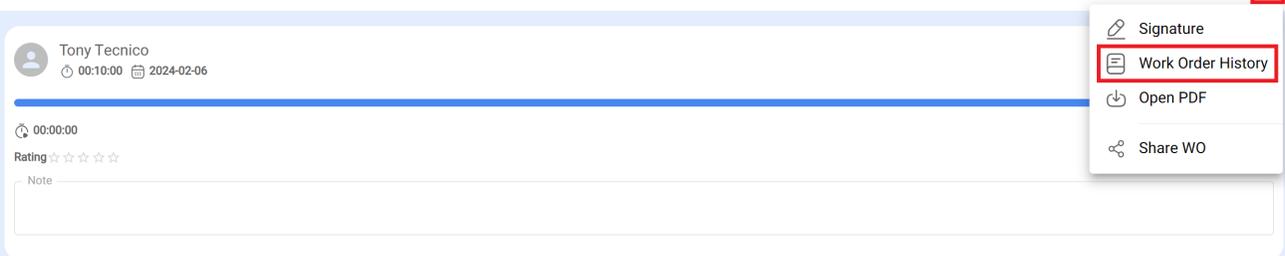
And then it shows us the history:

You can also access the history of the WO of interest by clicking directly on the desired WO. Then, in the upper right part of the screen, click and select the "WO History", as shown below:

Old Version

WOs in Process 7704

WO-737-2024
ASSET: 1	TASK: 1
✓ 1	= 1

⊜ Honda CV2022 { CV-2022-DHSXRS } 100 %

🕐 00:10 📅 2024-03-12

Tony Tecnico ⋮

WO-732-2024
ASSET: 1	TASK: 1
✓ 1	= 1

⊜ JIRAFA { AM-EV-1 } FLOUU 0 %

🕐 00:10 📅 2024-03-09

AI Administrador local costa … ⋮

WO-731-2024
ASSET: 1	TASK: 1
✓ 1	≫ 1

⊜ ATIVO TESTE { TEST-001 } 0 %

WOs in Review 488

WO-735-2024
ASSET: 1	TASK: 1
✓ 1	= 1

⊜ Automóvil Aveo GT { DLW102 } 100 %

🕐 00:10 📅 2024-03-11

Jose I Quiroz H ⋮

WOAA-676-2024
ASSET: 1	TASK: 1
✓ 1	= 1

⊜ TALADRO { 86824 } MILWAUKEE 100 %

🕐 01:00 📅 2024-03-08

WU WALTER ULISES MORALE… ⋮

WOAA-672-2024
ASSET: 1	TASK: 1
✓ 1	= 1

⊜ Alimentador De Bagazo #1 { GP24 } 100 %

Closed WOs 8943

WOAA-323-2024
ASSET: 1	TASK: 1
✓ 1	= 1

⊜ Motocicleta { EUE19F } KTM 100 %

🕐 00:10 📅 2024-02-06

TT Tony Tecnico ⋮

WOAA-322-2024
ASSET: 1	TASK: 1
✓ 1	= 1

⊜ Motocicleta { EUE19F } KTM 100 %

🕐 00:10 📅 2024-02-06

TT Tony Tecnico ⋮

WOAA-321-2024
ASSET: 1	TASK: 1
✓ 1	= 1

⊜ AR CONDICIONADO ESCRITÓRIO { DIO001-ESC 100 %

← Work Order ⋮

Tony Tecnico
🕐 00:10:00 📅 2024-02-06

🕐 00:00:00

Rating ☆ ☆ ☆ ☆ ☆

Note

✎ Signature
☰ Work Order History
⤓ Open PDF
⸰ Share WO

Work Management Total: 1
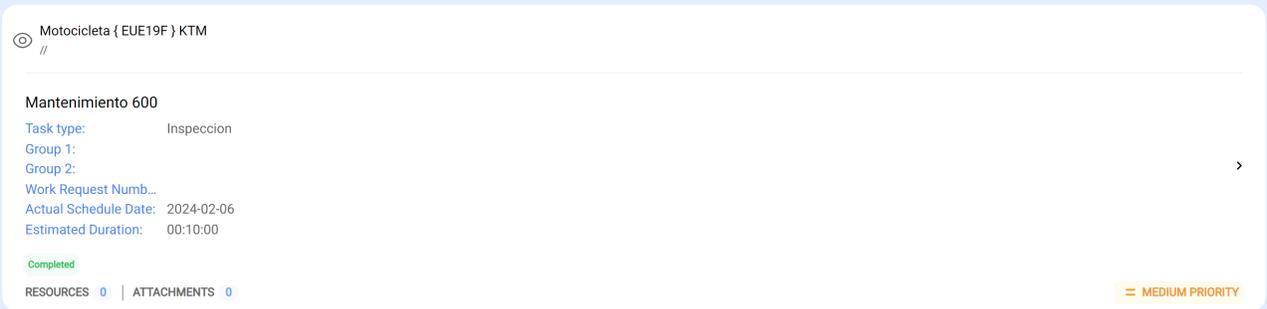
◉ Motocicleta { EUE19F } KTM
//

Mantenimiento 600

Task type:	Inspeccion
Group 1:	
Group 2:	
Work Request Numb…	
Actual Schedule Date:	2024-02-06
Estimated Duration:	00:10:00

Completed

RESOURCES 0 | ATTACHMENTS 0 = MEDIUM PRIORITY
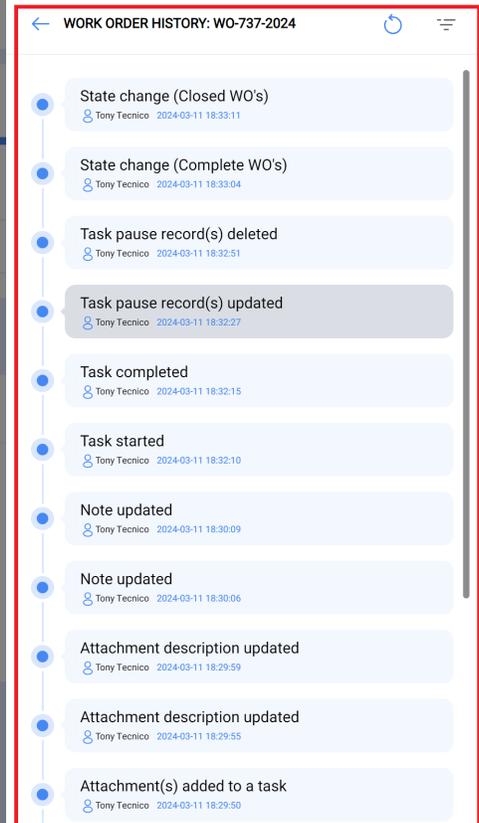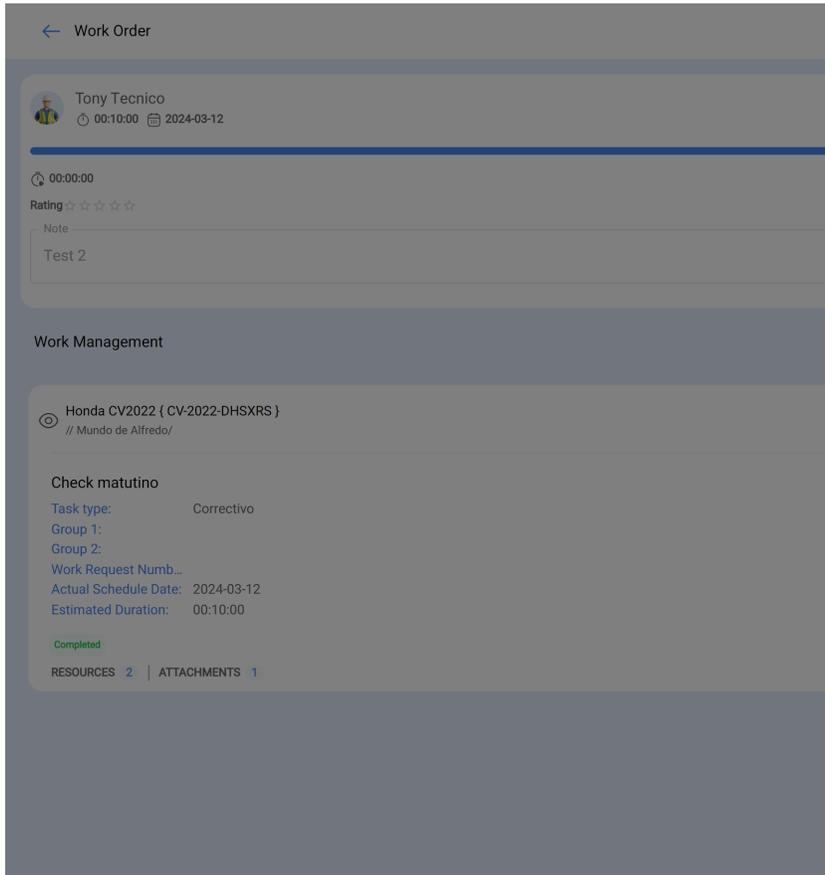
Types of status in the WO history
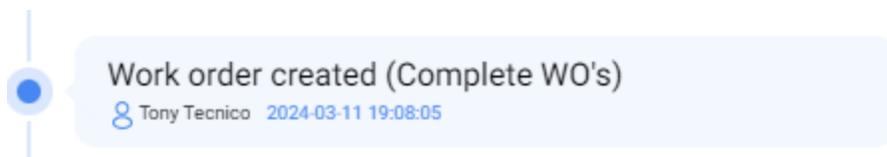
The following are the different statuses that will be considered in this history:

- When a task from the To-Do module is sent to a work order or an unplanned task is created and sent directly to a work order in process, it will have the following status.
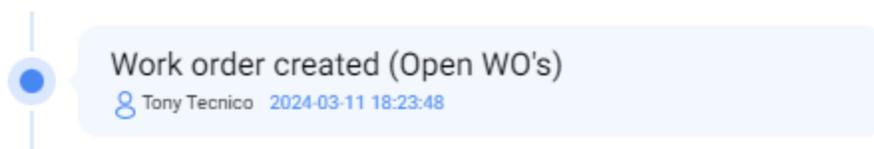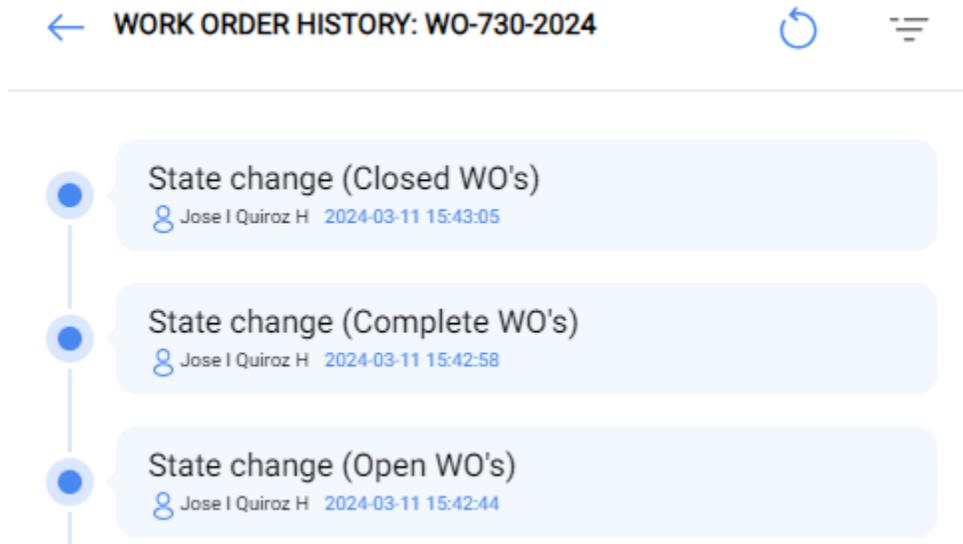

- In case that unplanned task is declared as already done it will have when it is sent to review as:
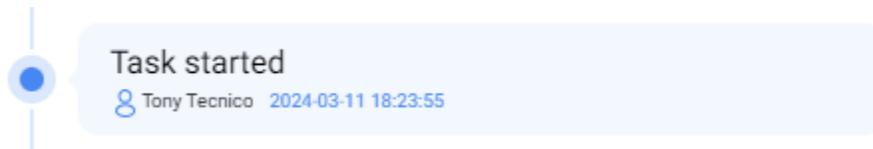
- Or if it is sent directly to a completed one it will be recorded as:

Work order created (Closed WO's)
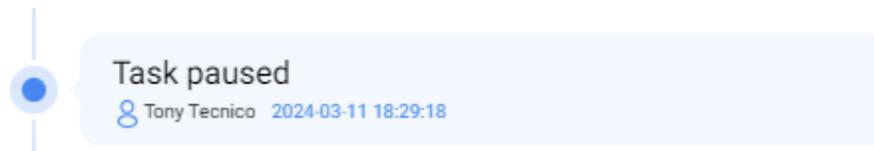Tony Tecnico   2024-03-11 19:10:03
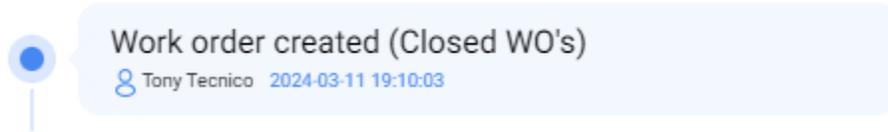
- When the work order interchanges between the statuses of WOs in Process, WOs in Review (Complete) and Finished WOs it will have respectively the following statuses:

← **WORK ORDER HISTORY: WO-730-2024**

State change (Closed WO's)
Jose I Quiroz H   2024-03-11 15:43:05

State change (Complete WO's)
Jose I Quiroz H   2024-03-11 15:42:58

State change (Open WO's)
Jose I Quiroz H   2024-03-11 15:42:44

- When starting any of the tasks of the WO you will have:

Task started
Tony Tecnico   2024-03-11 18:23:55

- If there is a pause, it is recorded as:

Task paused
Tony Tecnico   2024-03-11 18:29:18

- For editing the records of these pauses it will be recorded as:

Task pause record(s) updated
Tony Tecnico   2024-03-11 18:32:27
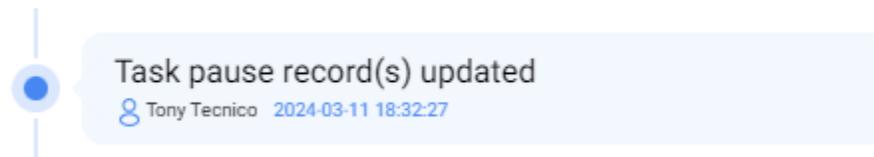
- Or if instead of being edited it is deleted, it is detailed in the history as:

  Task pause record(s) deleted
  👤 Tony Tecnico   2024-03-11 18:32:51
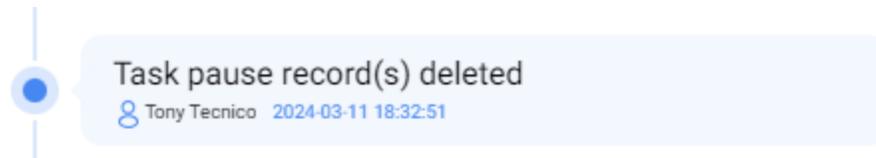
- If the TO note is updated, the saved status will be:

  Note updated
  👤 Tony Tecnico   2024-03-11 18:30:06

- When a change is made to the TO manager it will be listed as:

  Change of responsible
  👤 Tony Tecnico   2024-03-11 19:08:21
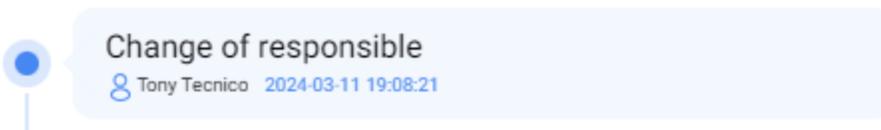
- When a new resource or service is requested directly from the task it will have the status as:

  Resource(s) added to a task
  👤 Tony Tecnico   2024-03-11 18:29:36
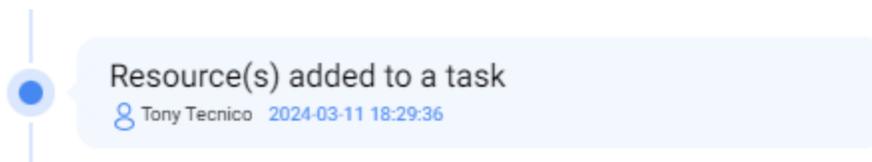
- And if any need to be deleted the status is shown:

  Resource(s) deleted from a task
  👤 Tony Tecnico   2024-03-11 19:00:22
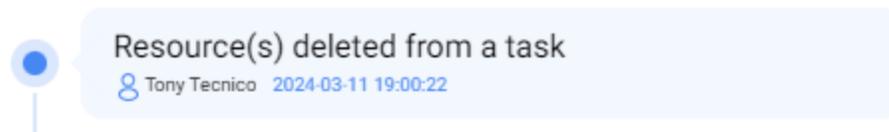
- For confirmation of the quantity will use for each resource or service the status will be:

  Real used quantity updated
  👤 Tony Tecnico   2024-03-11 19:01:10
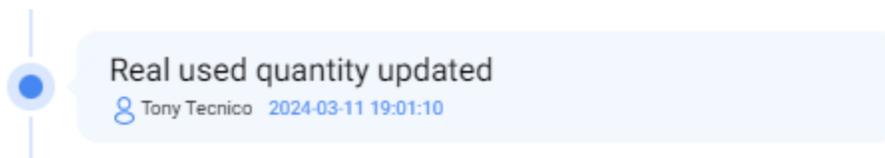
- For the case of unplanned tasks after being sent to a TO an asset failure is added or after created is edited the Failure Information is recorded as:

  Updated asset failure information
  👤 Tony Tecnico   2024-03-11 19:02:36
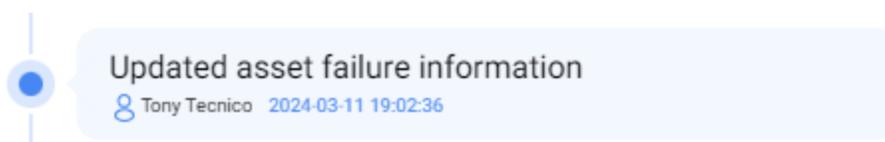
- For what would be the handling of attachments it will be possible to register the actions when an attachment is added, its description is edited or deleted and the following statuses will be presented respectively:

Attachment(s) removed from a task
Tony Tecnico   2024-03-11 19:06:33

Attachment description updated
Tony Tecnico   2024-03-11 19:06:24

Attachment(s) added to a task
Tony Tecnico   2024-03-11 19:06:18